

Benjamin Thompson

Software Engineer | Typescript, React, React-Native, Vue, NextJS, Ruby on Rails, Vercel, Figma

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Experience

Software Engineer, Owner at [Signal Fluid](#) (New York, NY)

Software Design and Development for Startups

05/2024 - Current (1y 1m)

- Developed and maintain two mobile apps for [Viewcy](#) (iOS/Android) with React Native, TypeScript, and Expo:
 - [Viewcy App](#): Global music discovery and video player with screen-casting and picture-in-picture support.
 - [Viewcy Check-in App](#): QR ticket scanning and efficient guest check-in for venues.
- Implemented a redesigned artist subscription and content platform with Typescript, NextJS, and Vercel for [viewcy.com](#).
- As of May 2025, serve as tech lead for mobile app development, mentoring a remote engineer based in Kenya (Viewcy).
- Designed, developed, and deployed my company website with NextJS, React, Typescript, Node, Postgres, and Vercel.

Technology & Operations Lead at [The Red Pavilion](#) (New York, NY)

Entertainment Startup

02/2023 - 05/2024 (1y 4m)

- Performed technical integrations with Stripe and other software partners, led a team of two audio/lighting engineers.
- Developed an [open bar calculator](#) with TypeScript, React, Vite, and Netlify.

Software Engineer at [Odeko](#) (Remote)

Tech Startup | B2B supply-chain and logistics platform

11/2021 - 01/2023 (1y 3m)

- Engineer on the Money team: I built full-stack apps and tools for pricing, payments, and promotions.
- Shipped a full-stack payment processing feature (Rails/Stripe/VueJS) reducing receivables by \$829k in one month.
- Developed a new internal app with Typescript & React, enabling precision pricing controls for our ecommerce catalog.
- Implemented multi-timezone support in a supply and logistics app (Typescript/Vue), allowing expansion to new markets.

Customer Success Executive at [Odeko](#) (New York, NY)

Tech Startup | B2B supply-chain and logistics platform

2/2019 - 02/2020 (1y 1m)

- Oversaw client onboarding & product-owned a new order reconciliation MVP, which enabled automated training of sales forecasting data for customer order generation. Managed a remote team based in the Philippines for operations support.

Customer Support & Insights Manager at Trōv (New York, NY)

Tech Startup | Insurance Marketplace

01/2018 - 02/2019 (1y 2m)

- Developed a support chatbot and integrated with Slack to enhance end-user experience and drive operational insights.

Delivery Support & Strategy Manager at OrderUp (Baltimore, MD)

Tech Startup | Ordering & Delivery Marketplaces

07/2016 - 09/2017 (1y 3m)

- Led a team of 3, functioned as a cross-functional bridge between product/engineering, operations, and support teams.

Delivery Operations Manager at OrderUp (Orlando, FL)

Tech Startup | Ordering & Delivery Marketplaces

07/2015 - 07/2016 (1y 1m)

- Optimized delivery operations using data analytics, improving efficiency and customer/client experience.

Education

Liberty University

Bachelor of Science in Business Administration (B.S.B.A.), Economics, 2011 - 2015