

# Benjamin Kostenbader

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## Program Developer

An award-winning developer seeking a career change for US-based employment

### Skill Highlights

Ruby  
Python  
JS

CSS  
HTML  
Git

Linux/Bash  
AGILE/Scrum  
Docker

### Work Experience

#### Web Designer/Front-end Developer

Freelance

May 2019-Present

(Pittsburgh, PA)

- Develop user-friendly architecture with site navigation, contact forms, social media links, and logical content
- Advise on web compliant SEO metadata and best practices for maximum visibility
- Create custom estimates and proposals for project length, budget, resources, and flexibility

#### Program Developer/Head Teacher

Seongdong District Government (Global Experience Program)

December 2014-July 2019

(Seoul, South Korea)

- Broker incentives and responsibilities for teaching staff, then hire, integrate, and supervise them
- Oversee new program development for three independent language centers
- Establish and assign program policy and quality assurance measures
- Provide English PR releases and support for government initiatives
- Awarded one of ten *Distinguished Foreign Citizen* awards in 2018 due to continued success in foreign relations

#### Client Clinical Access Coordinator

United Health Group (Executive Health Resources)

June 2012-November 2014

(Malvern, PA)

- Troubleshoot IT workflow issues, process upgrades, and access for internal and client staff and IT
- Trained and supported staff on Windows, VPNs, Virtualbox, VMware, and electronic record apps
- Enhanced task queues and daily responsibility assignments to challenge colleagues to succeed

#### Customer Service/Certified Loan Specialist

Adecco (medSage Technologies and PNC Bank)

September 2011-May 2012

(Pittsburgh, PA)

- Advised on single-source banking, setting a departmental record for cross-sales and up-sales
- Informed on loan process, including payoff requirements, home owner's insurance, personal and business tax stipulations, and loan approval procedures

### Awards

Honorary Citizenship – City of Seoul

2018

Distinguished Foreign Citizen – City of Seoul

2018

Distinction at Graduation – Pennsylvania State University

2010

### Education

#### Master of Studies, Classical Semitic Linguistics

Christ Church, University of Oxford, UK

Final Cumulative Grade: 2.i

2010-2011

Graduated July 2011

#### Bachelor of Arts (Distinction), Religious Studies and Jewish Studies

The Pennsylvania State University, University Park, PA

Final Cumulative GPA: 3.77 Major GPA: 3.83

2006-2010

Graduated May 2010