From: (b) (6)

Sent: Sun, 8 Mar 2020 07:39:47 -0400

To: NIAID Public Inquiries

Subject: Fwd: Set up county hotline for people to contact if they think they have coronavirus or are sick instead of going to hospital

Sent from my iPhone

Begin forwarded message:

> **From:** rebecca hagenberg   (b) (6)
> **Date:** March 8, 2020 at 3:06:34 AM EDT
> **To:** "Fauci, Anthony (NIH/NIAID) [E]"   (b) (6)
> **Subject: Set up county hotline for people to contact if they think they have coronavirus or are sick instead of going to hospital**

Dear Sir,

I am sending this message to assist in an idea to help minimize the impact of Coronavirus. Instead of people going to the hospital or urgent care. Each county health department needs to have a direct number of a national number that distributes information to local county government health department. If you are sick and show or exhibit signs of the coronavirus you should call the appropriate number, a technician will come to your home, draw lab specimen needed. Of course if someone is extremely ill they should call 911 and advise 911 they are exhibiting signs of the virus. There should be special protocols in place for how to transport the patient into the hospital as well (to limit exposure to everyone involved. This means finding alternative entrance at hospitals for a suspected coronavirus patient. These patients should be brought in by a least used location of the hospital into a special unit that has a barrier from the rest of the emergency department.

Home lab work will keep someone from sitting in a waiting room for 3_ 5 hours. The county unit to conduct lab work will act in response much like calling 911 or the police. Each hospital needs to set up an emergency entrance for Coronavirus patients only, and the unit must be sealed from the remainder of the unit. We begin having a coronavirus team that does not cross contaminate to any other unit on the emergency room floor. I am thinking of the best plausible way to minimize outbreak. This helps.

Rebecca Hagenberg
(b) (6)