

1. SIGN UP - I DON'T HAVE AN ACCOUNT

3

1.1. WHO IS THIS FOR?

3

You have been asked to complete an online assessment at https://northerntorch.com and are wondering what to do next. If this sounds like you, please follow the instructions in this section.

2. SIGN IN - I ALREADY HAVE AN ACCOUNT

9

2.1. Who is this for?

9

You have completed the assessment and your instructor has sent you an email stating that your results are ready for viewing. If this sounds like you, please follow the instructions in this section.

3. HELP! I'M STUCK AND I DON'T KNOW WHAT TO DO

13

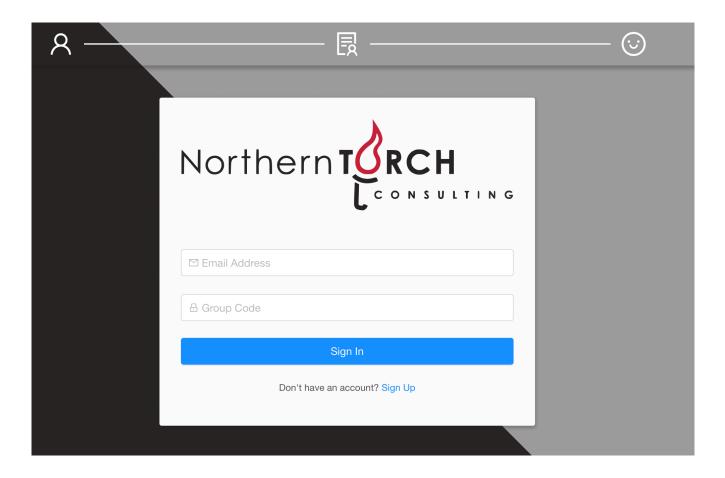
Take a deep breath and don't worry – we're here to help! Take a look at the questions and answers in this section.

1. Sign Up - I don't have an account

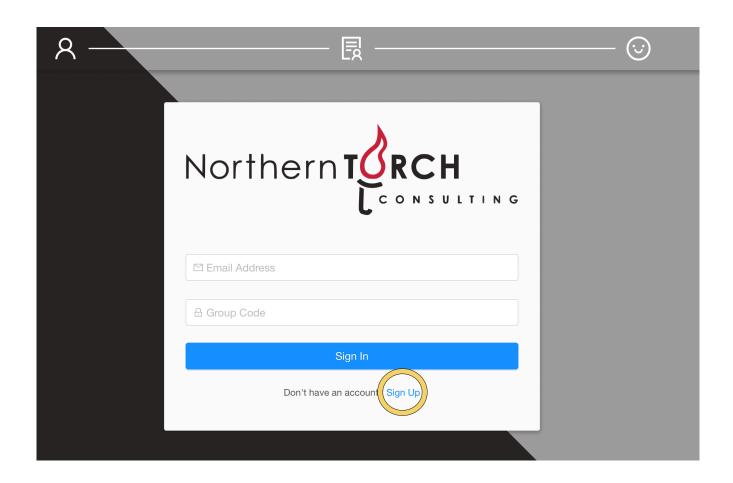
1.1. Who is this for?

You have been asked to complete an online assessment at https://northerntorch.com and are wondering what to do next. If this sounds like you, please follow the instructions in this section.

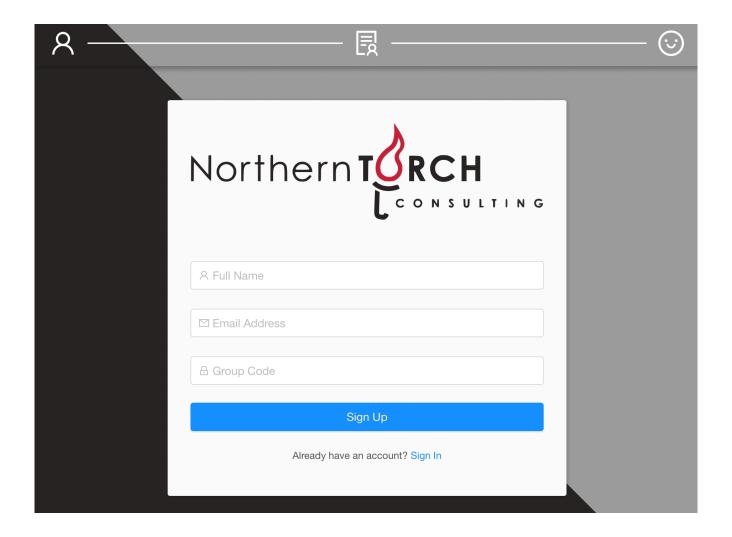
 Navigate to https://northerntorch.com. Please allow a few seconds for the webpage to load. When the website has loaded, you should see the login page:



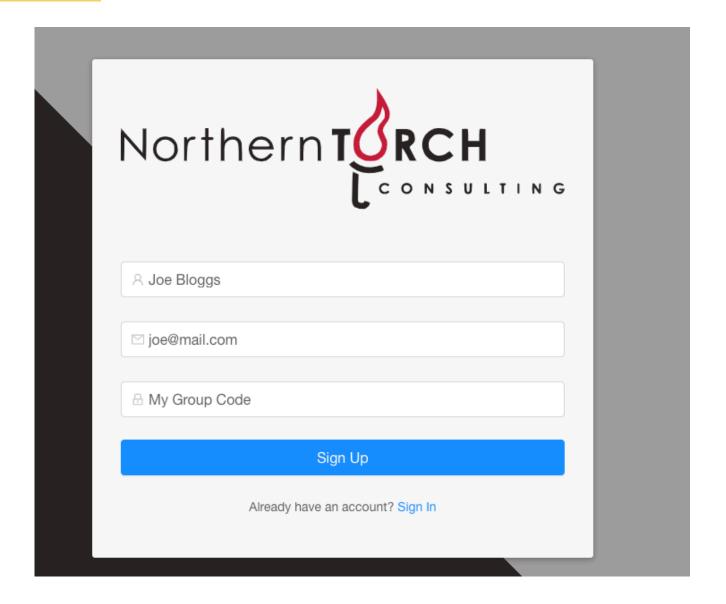
2. Click on Sign Up



3. Your webpage should look like the image below.



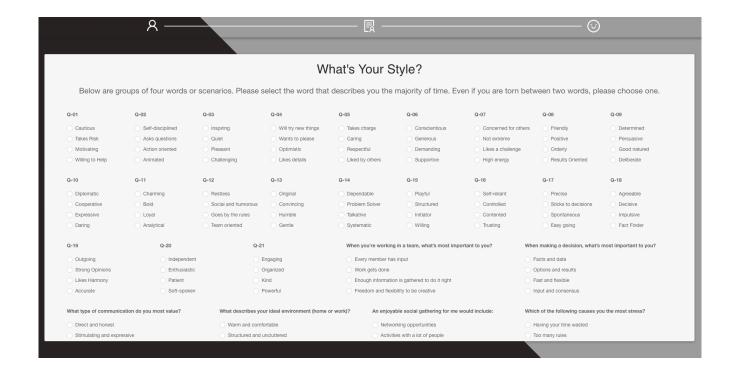
Type in your Full Name, Email Address, and the Group Code, which is a phrase or word provided by your course instructor. An example is provided here:



Please check that your Email Address and Group Code are correct.

Then click on Sign Up.

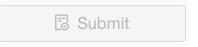
4. After the page has loaded, you should see the communication styles assessment:



Please don't overthink this. Quickly read all the words and then trust your intuition. Select the word that applies to you in all aspects of life. Once you have filled out every question, scroll to the bottom of the assessment and click on the blue Submit button.

PLEASE NOTE

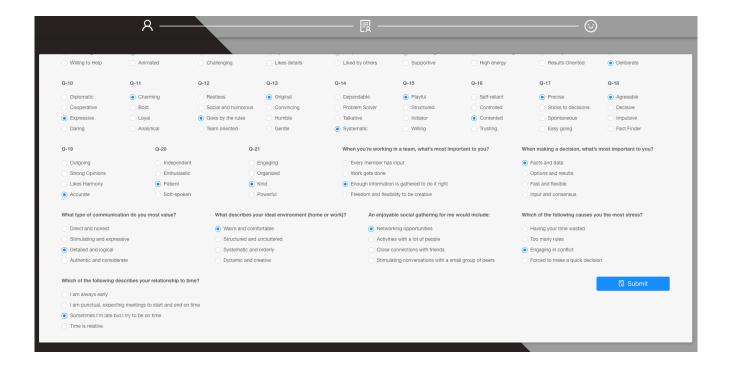
If your submit button looks like this



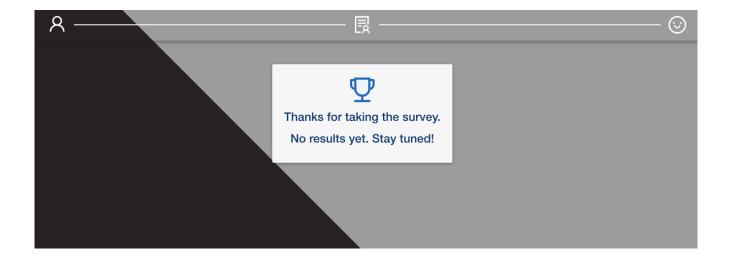
you have forgotten to answer one or more of the questions.

Once you have answered every question, it will look like this





After clicking the Submit button and after the page has loaded, you should see a thank you message like the one below. Feel free to close the browser at this time. You may view your results when your instructor releases them.

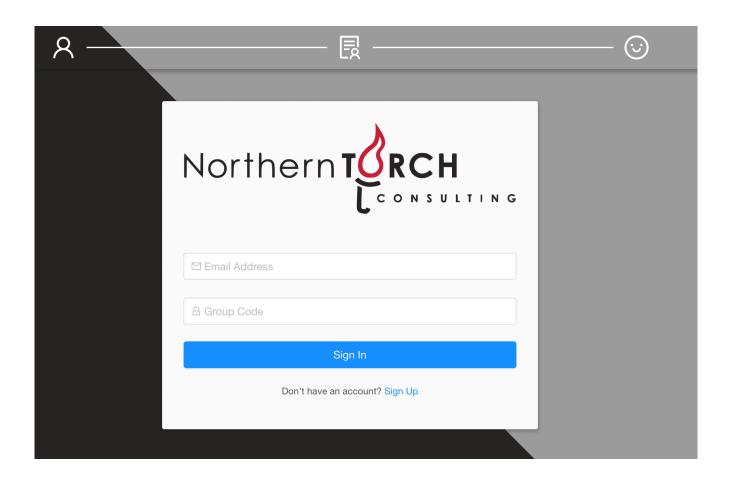


2. Sign In – I already have an account

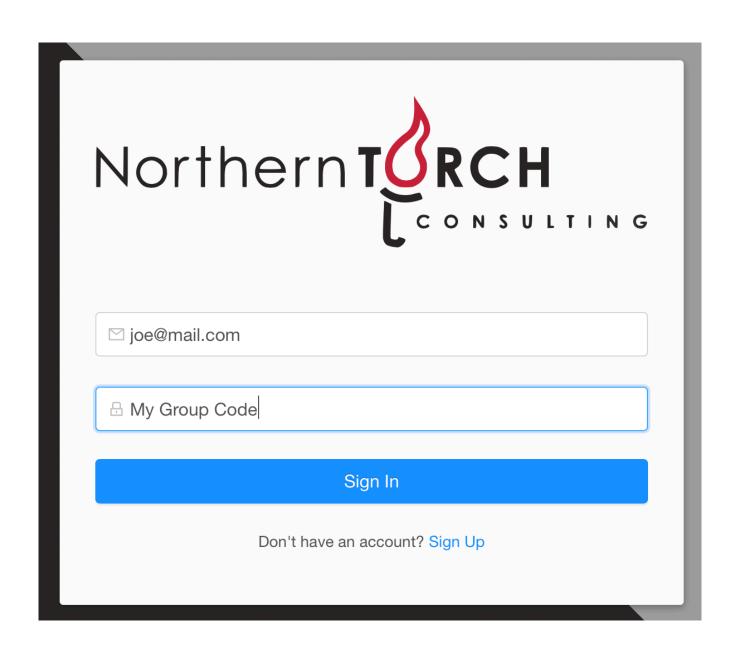
2.1. Who is this for?

You have completed the assessment and your instructor has sent you an email stating that your results are ready for viewing. If this sounds like you, please follow the instructions in this section.

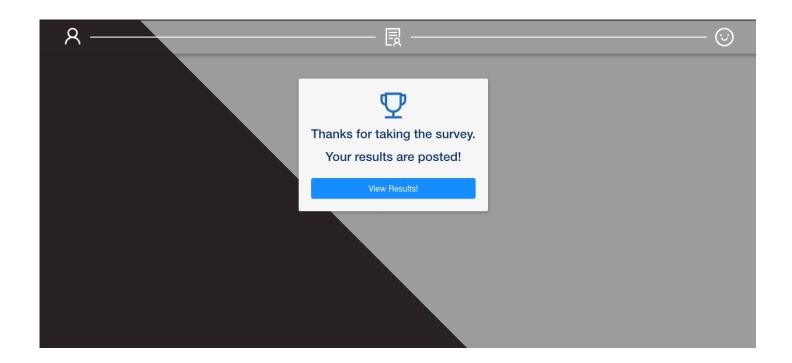
1. Follow the link in the email or click on https://northerntorch.com



2. Type in your Email Address and Group Code. An example of what your screen could look like is provided below. Please check that your Email Address and Group Code are correct and click on Sign In.



3. If your instructor has released your results, you will see the following message.



Please click on the View Results button.

4. Congrats! You should now be viewing a summary of your results. Use your mouse to hover over the different sections to see which communication style you use most.



3. Help! I'm stuck and I don't know what to do

Take a deep breath and don't worry – we're here to help! Take a look at the questions and answers in this section.

My page isn't loading, what do I do?

Please check that you are opening the correct link – it should be https://northerntorch.com/. Please also make sure that you are connected to the internet and that you are able to access other websites on the web. Allow the page to load, as it may take time for slow internet connections, especially outside the US. If you are absolutely sure both of these things are working and correct, please reach out to your course instructor.

I can't sign up

Please make sure that you have typed in the correct Group Code and a valid Email Address. Please also check that there are no extra spaces or characters.

I can't sign in

Please check that the Email Address and Group Code that you are signing in with are correct. Please also make sure that there are no extra spaces or characters in your Email Address and Group Code.

I can't view my results

This means that your instructor hasn't released your results yet. Please wait and check the Email Address you signed up with for an update about the status of your assessment. Once results have been released, you will receive an email asking you to view your results.

Still have questions?

If your question isn't answered by any of these, please review the user guide once more to ensure that you have followed all of the instructions. If your question hasn't been answered by this guide, please reach out to your course instructor.