

Ben Losinski

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EXPERIENCE

Kount, an Equifax Company

Boise, ID

Product Owner

April 2020 - Present

- **General:** Ownership of cloud engineering platform projects, cloud infrastructure, and assisting product development of cloud native projects.
- **Refinement:** Set up an SRE work support process, spearheaded CI/CD pipeline improvements, and enacted a change management process for cloud infrastructure.
- **Administration:** Roadmap prioritization, vendor communication, and support request triage.
- **Coordination:** Conduct quarterly internal surveys, stakeholder roundtables, and patching management.

Clearwater Analytics

Boise, ID

Product Owner

April 2017 - October 2020

- **General:** Ownership of twenty development projects responsible for processing reports for over 3.5 trillion dollars in financial assets.
- **Administration:** Roadmap prioritization, weekly assessments as Scrum Master, and management of a development team.
- **Coordination:** Collaboration with other development teams for releases, gathering stakeholder feedback, and compiling user stories.
- **Innovation:** Conceived and implemented two large-scale projects that established new standards for report delivery and SLA metrics.

Clearwater Analytics

Boise, ID

Reporting Manager

March 2015 - April 2017

- **General:** Managing relationships with thirty clients, including four of the top twenty tech companies.
- **Coordination:** Mitigation of system failures while working alongside SREs and DBAs to address problems and triage them.
- **Specialization:** Strong understanding of the Clearwater Analytics financial accounting system and data analysis.

EDUCATION

The College of Idaho

Caldwell, ID

Bachelor of Arts in Political Economy

September 2008 - May 2012

Minor in Business Administration

RELEVANT SKILLS

Languages: SQL, VBA

Tools: Confluence, GitLab, Grafana, Jira, Kibana, MS Office Suite, Datadog, OpsGenie, Twistlock

Areas of Knowledge: Agile Development, Employee Management, Data Analysis, Finance, Credit Fraud

Personality: Inclusive, Humorous, Infectiously Enthusiastic