

Ben Losinski

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EXPERIENCE

Vacasa

Boise, ID

Product Manager

June 2022–February 2023

- **General:** Management of revenue processing systems that prepare journal entries for rent, fees, and expenses generated by forty-five thousand vacation homes.
- **Administration:** Roadmap prioritization, sprint planning, Jira automation, project documentation, and stakeholder communication.
- **Investigation:** Conduct workflow process audits, write documentation, research reconciliation inconsistencies, and compile stakeholder feedback.
- **Coordination:** Pair with consultants to design and implement an overhaul of the revenue process and assist financial stakeholders with booking concerns.

Kount, an Equifax Company

Boise, ID

Product Owner

April 2021–June 2022

- **General:** Ownership of cloud engineering platform projects, cloud infrastructure, and assisting product development of cloud native projects.
- **Refinement:** Set up an SRE work support process, spearheaded CI/CD pipeline improvements, and enacted a change management process for cloud infrastructure.
- **Administration:** Roadmap prioritization, vendor communication, and support triage.
- **Coordination:** Conduct quarterly internal surveys, stakeholder roundtables, and patching management.

Clearwater Analytics

Boise, ID

Product Owner

March 2015–October 2020

- **General:** Ownership of twenty development projects responsible for processing reports for over 3.5 trillion dollars in financial assets.
- **Administration:** Roadmap prioritization, weekly assessments as Scrum Master, release communication, and management of a development team.
- **Innovation:** Conceived and implemented two large-scale projects that established new standards for report delivery and SLA metrics.

EDUCATION

The College of Idaho

Caldwell, ID

Bachelor of Arts in Political Economy

September 2008–May 2012

Minor in Business Administration

RELEVANT SKILLS

Languages: SQL, VBA

Tools: Confluence, GitHub, Grafana, Jira, Kibana, MS Office Suite, Datadog, OpsGenie, Postman

Areas of Knowledge: Agile Development, Employee Management, Data Analysis, Finance

Personality: Inclusive, Humorous, Infectiously Enthusiastic