

Warranty Request

SHI-WRTY-CS

Cover Sheet

This form's cover sheet details the global style rules and contact information for this warranty request.



Orders@wwinc.com



(573) 624-3526



(573) 624-6671



Express Lead Times (As Possible)

Order Information

1. Business Name		2. Customer #	3. PO #	4. Job Name
5. Wood Species	6. Color		7. Glaze or Highlight	
If <i>aged</i> is selected, it will show up here on the order confirmation	Color and glaze/highlight restrictions may apply (<i>Refer to catalog</i>)		Glaze: HL:	
8. Upper Door Style	Lower Door Style		9. Edge Profile	
(<i>Refer to the catalog for door style availability</i>)			*CN - Concealed 1/2" overlay only **3/8" Inset only ***All flush and beaded inset only	
10. Hinge/Cabinet Style (<i>Additional hinge/cabinet styles not listed below can be denoted in this box</i>)				
For all other hinge types (<i>Refer to the catalog for current availability</i>)				
° Features soft-close				
11. Drawer Box Type	12. Drawer Front Style		13. Drawer Guide (<i>Options includes soft-close feature</i>)	
14. Character Technique(s)			15. METRO GFD Trim Color	
† Wearing comes standard with aged character technique ‡ Sand-through requires wearing character technique			Mark only if door style is METRO (<i>non-paint</i>) and order contains GFDs	
16. Order Date	17. Salesperson/Contact	18. Contact Phone		19. Contact Email
20. Original Order Number		21. Have any of these items been replaced previously under warranty? (<i>If yes, include warranty order number here</i>)		

Warranty Request Information

- This warranty request form is for warranty items only
- Warranty claims may require final approval/verification by customer service before they are entered for production
- This approval/verification may require detailed pictures and/or returning defective items for a warranty claim to be approved
- Warranty orders will not be processed without the original order number and will be returned if not completed as required
- If order contains discontinued offerings (*such as, discontinued colors, character techniques, etc...*), please provide that information under the *Stock Number and Description from Original Order* field
- Warranty items will ship via our freight carrier or parcel service in approximately 1 to 4 weeks from the receipt of your order confirmation
- Lead times are dependent on type of item(s) and scheduling availability
- This order form must be filled out completely to be entered



Warranty Request

SHI-WRTY-IL

Item List

This item list must be accompanied by a warranty request cover sheet (SHI-WRTY-CS).

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 Express Lead Times (As Possible)

Order Information			
1. Business Name	2. Customer #	3. PO #	4. Job Name
5. Special Instructions			

Warranty Item(s) Request				
Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
Reason for Replacement				
Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
Reason for Replacement				
Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
Reason for Replacement				
Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
Reason for Replacement				
Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
Reason for Replacement				

*Cabinet number from the original order confirmation

