

# Warranty Request

SHI-WRTY-CS

## Cover Sheet

This form's cover sheet details the global style rules and contact information for this warranty request.

 Orders@wwinc.com  (573) 624-3526  (573) 624-6671

 Express Lead Times (As Possible)

### Order Information

1. Business Name	2. Customer #	3. PO #	4. Job Name
5. Wood Species  If aged is selected, it will show up here on the order confirmation	6. Color  Color and glaze/highlight restrictions may apply (Refer to catalog)	7. Glaze or Highlight  Glaze:  HL:	
8. Upper Door Style  (Refer to the catalog for door style availability)	Lower Door Style	9. Edge Profile  *CN - Concealed 1/2" overlay only **3/8" Inset only	***All flush and beaded inset only
10. Hinge/Cabinet Style (Additional hinge/cabinet styles not listed below can be denoted in this box) ▼  For all other hinge types (Refer to the catalog for current availability)			

° Features soft-close

11. Drawer Box Type	12. Drawer Front Style	13. Drawer Guide (Options includes soft-close feature)	
14. Character Technique(s)  † Wearing comes standard with aged character technique ‡ Sand-through requires wearing character technique		15. METRO GFD Trim Color  Mark only if door style is METRO (non-paint) and order contains GFDs	
16. Order Date	17. Salesperson/Contact	18. Contact Phone	19. Contact Email
20. Original Order Number	21. Have any of these items been replaced previously under warranty? (If yes, include warranty order number here) ▼		

### Warranty Request Information

- This warranty request form is for warranty items only
- Warranty claims may require final approval/verification by customer service before they are entered for production
- This approval/verification may require detailed pictures and/or returning defective items for a warranty claim to be approved
- Warranty orders will not be processed without the original order number and will be returned if not completed as required
- If order contains discontinued offerings (such as, discontinued colors, character techniques, etc...), please provide that information under the Stock Number and Description from Original Order field
- Warranty items will ship via our freight carrier or parcel service in approximately 1 to 4 weeks from the receipt of your order confirmation
- Lead times are dependent on type of item(s) and scheduling availability
- This order form must be filled out completely to be entered



# Warranty Request

SHI-WRTY-IL

## Item List

This item list must be accompanied by a warranty request cover sheet (SHI-WRTY-CS).

 Orders@wwinc.com  (573) 624-3526  (573) 624-6671

 Express Lead Times (As Possible)

## Order Information

1. Business Name	2. Customer #	3. PO #	4. Job Name
5. Special Instructions			

## Warranty Item(s) Request

Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
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### Reason for Replacement

Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
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### Reason for Replacement

\*Cabinet number from the original order confirmation

