

Warranty Request

ECL-WRTY-CS

Cover Sheet

This form's cover sheet details the global style rules and contact information for this warranty request.

 Orders@wwinc.com  (573) 624-3526  (573) 624-6671

 Express Lead Times (As Possible)

Order Information			
1. Business Name	2. Customer #	3. PO #	4. Job Name
5. Wood Species (Or material type) If aged is selected, it will show up here on the order confirmation	6. Color Color and glaze/highlight restrictions may apply (Refer to catalog)	7. Glaze or Highlight Glaze: HL:	
8. Upper Door Style Please specify the grain direction if applicable (E.g.: METRO-V or NAPA-H) (Refer to the catalog for door style availability)	Lower Door Style Features soft-closing guides	9. Edge Profile or Banding Option Some restrictions may apply	10. Drawer Box Type
11. Drawer Front Style Please specify if this order contains an M1 drawer front style variant (E.g.: DF-MBM1) Refer to catalog	12. Drawer Guide Refer to catalog	13. Tip-On? If yes, tip-on feature will be applied to all doors and drawers on this order Some restrictions may apply	14. Material Type Refer to catalog
15. Interior Finish Refer to catalog	16. Construction Type Refer to catalog	17. Character Technique(s) † Wearing comes standard with aged character technique ‡ Sand-through requires wearing character technique	18. METRO GFD Trim Color Mark only if door style is METRO (non-paint) and order contains GFDs
18. Order Date	19. Salesperson/Contact	20. Contact Phone	21. Contact Email
22. Original Order Number	23. Have any of these items been replaced previously under warranty? (If yes, include warranty order number here) ▼		

Warranty Request Information

- This warranty request form is for warranty items only
- Warranty claims may require final approval/verification by customer service before they are entered for production
- This approval/verification may require detailed pictures and/or returning defective items for a warranty claim to be approved
- Warranty orders will not be processed without the original order number and will be returned if not completed as required
- If order contains discontinued offerings (such as, discontinued colors, character techniques, etc...), please provide that information under the *Stock Number and Description from Original Order* field
- Warranty items will ship via our freight carrier or parcel service in approximately 1 to 4 weeks from the receipt of your order confirmation
- Lead times are dependent on type of item(s) and scheduling availability
- This order form must be filled out completely to be entered



Warranty Request

ECL-WRTY-IL

Item List

This item list must be accompanied by a warranty request cover sheet (ECL-WRTY-CS).

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 Express Lead Times (As Possible)

Order Information

1. Business Name	2. Customer #	3. PO #	4. Job Name
5. Special Instructions			

Warranty Item(s) Request

Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
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Reason for Replacement

Item #	Cabinet #*	Stock Number and Description from Original Order	Defective Component	Hinge(s)
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Reason for Replacement

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Reason for Replacement

*Cabinet number from the original order confirmation

