lamda:double // avg. # of arrivals mu:double // avg. we can serve/unit time m:int // # of service channels Class Poisson + computePO(double, double, int):double // idle time + computeL():double // # people in line + computeW():double // avg. time in the system, wait time + service time + computeLq(): // avg. # of people in the queue + Poisson() + randomArrivalTime(lambda:double):double + computeWq:double + factorial(n:int):static long long + randomServiceTime(mu:double):double + computeSummation(M:int, lambda:double, mu:double):double Class PQ Heap minHeap:vector<Customer*> size:int Class Simulator - lambda:double + buildHeap():void - mu:double + insert(customer:Customr*):void - M:int + serve():Customer* simulationEvents:double + percolateDown(index int):void currentSimEvents:double + getSize():int - serverAvailableCount:int + emptyHeap():void Class Customer customerWaitedCount:double + isEmpty():bool totalWaitTime:double main.cpp serviceTime:double - totalSimulationTime:double + nextCustomer:Customer* - totalArrivals:double + Customer(arrivalTime:float, startOfTime:float, departureTime:float) - totalServed:double main to run simulation + getNextCustomer():Customer* channels:vector<bool> + arrivalTime:float fifo:FIF0 + startOfTime:float minHeap:PQ - analyticalModel:AnalyticalModel* + departureTime:float poisson:Poisson idleTime:double Class FIFO + Simulation(file:string) + processNextEvent():void head:Customer* tail:Customer* + runSimulation():void + processStatistics(currentCustomer:Customer*) + FIFO() + placeFirstArrivalsInPQ():void + isEmpty():bool + moreArrivals():bool + insert(customer:Customer*):void + addArrivalsToPQ():void + serve():Customer* + showSimulationResults(); + ~FIFO()

Class AnalyticalModel