

✓ all sections are present  
and in bold

## Customer Manages Payment ✓

**Title:** As a customer I want to select my payment in a way that is quick and easy without confusion.

"As a \_\_\_\_\_ I want to \_\_\_\_\_ so that \_\_\_\_\_"

**Primary Actor:** Customer ✓

**Stakeholders and Interest:** Customer wants to pay quickly after selecting the bikes. The store only allows certain payment methods.

doesn't fit the category  
example format: "the store wants \_\_\_\_\_"

**Preconditions:** Customer has at least one bike selected and has a valid form of payment. ✓

**Postconditions:** Customer is greeted with a confirmation message after payment goes through. ✓

**Main Success Scenario:** 1. Customer <sup>is prompted</sup> goes to checkout. 2. Customer types in their payment info. 3. ~~Confirmation message is given and they get the bikes.~~

"customer pays for rental!"

don't include post conditions

**Extensions:** 2.1. Customer does not have a valid form of payment. 2.2. Customer wishes to pay with cash. 3.1. Card is declined or not recognized.

3.1 Customer's card was accepted.  
customers (stay consistent)

include successes as extensions  
"2.3 Customer enters payment information"

**Special Requirements:** None

**Technology and Variation List:** ~~None~~ "How will system handle other forms of payment?"

**Frequency:** ~~As frequently as the user wishes, per reservation.~~

Once per reservation

**Open Issues:** Is there a payment limit? After a payment declines, does their order save or do they have to type everything in all over again? ✓

titles and  
descriptions  
should  
align  
(use a  
table to  
format)