# Product Sales Analysis

Hoang Nguyen

### **Agenda**

- I. Business Goals
- II. Analysis Process
- III. Recommendations
- IV. Business Metrics
- V. Next Steps



### **Business Goals**

**Identify the most effective sales method** for a new product line.

Compare performance of each method in terms of:

- Number of customers
- Revenue distribution and trends over time

**Recommend a method** that maximizes revenue while minimizing team effort.

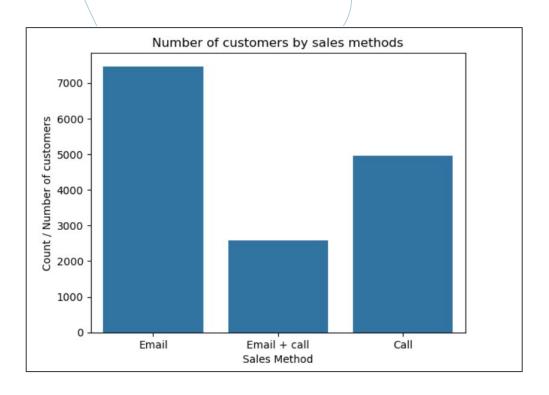
Provide guidance for **future sales strategy decisions**.

### **Analysis Process**

**Identify the most effective sales method** for a new product line.

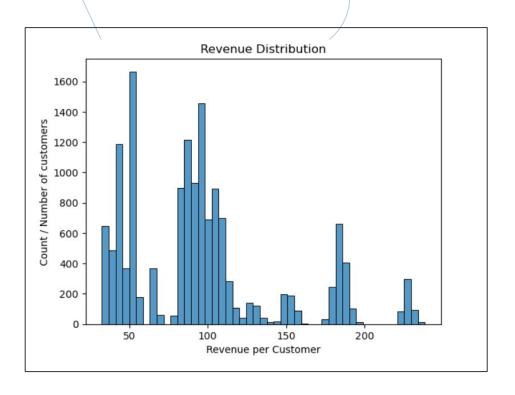
Compare performance of each method

- 1. Customers Count per Sales Method
  - 2. Sales Performance Distribution
  - 3. Spread of Revenue by Method
- 4. Revenue Growth Overtime for Each of The Methods
  - 5. Sales Method Recommendation



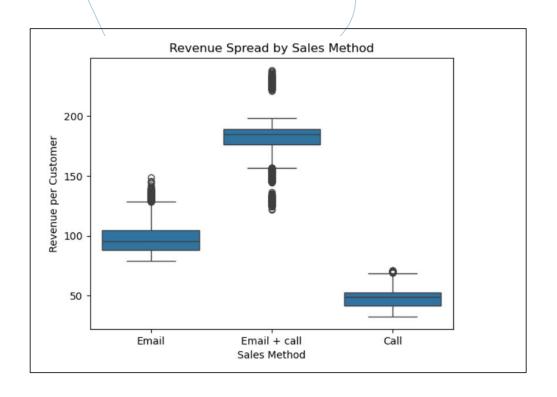
### How Many Customers Were There for Each Approach?

- Emailing boasts the highest number of customers, with over 70000 customers.
- The number of customers in the Email + Call category is only half that of the Call-only category.
  - → This suggests **significant growth potential for the Email + Call method**, especially given that it requires less effort than traditional Calling



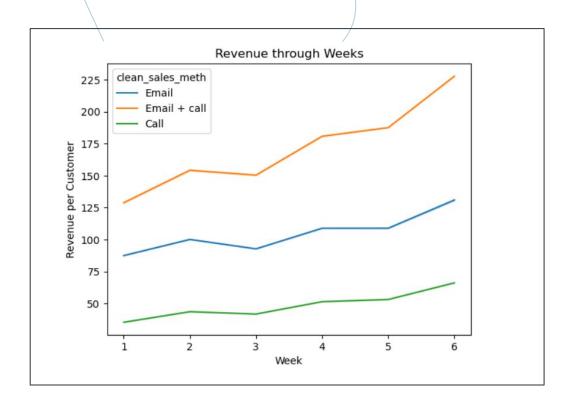
### What does the spread of revenue look like overall?

- The majority of products sold last 6 weeks are less than 200 USD.
- Products sold for more than 200
  USD could be considered outliers.



## Spread of revenue by Method

- Email + Call: Highest revenue,
  ~170–190 USD/sale
- Email-only: Moderate performance,
  ~90–100+ USD/sale (some reach
  150 USD)
- Call-only: Lowest revenue, ~30–50 USD/sale



### Revenue Over Time For Each Methods

- All methods show upward trends over 6 weeks
- Email + Call: Most significant growth, from ~125 USD to 225 USD per sale
- Other methods: Moderate growth,
  ~15 USD increase over time
- Insight: Email + Call shows strong performance acceleration.



# Recommendations

- 1. Focus on E-mail related methods
- 2. Transitions from Call-only to Email + Call

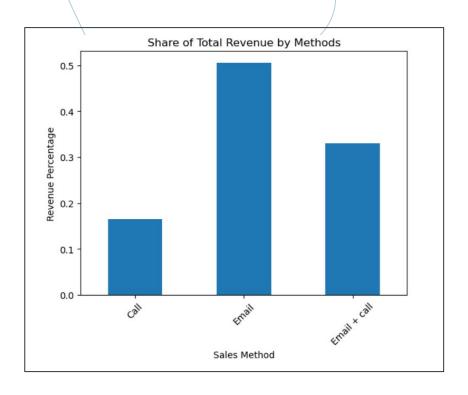
### **Business Metrics**

This report aims to **identify the most effective sales methods** and **provide recommendations on which strategy to prioritize** in order to maximize future revenue.

To support this analysis, I propose using 2 key metrics:

- Share of Total Revenue by Methods
  - Revenue Growth Rate per Method

#### **Business Metrics**



According to data from the past six weeks, **Email** + Call accounted for 33% of total revenue and demonstrated an impressive 80% growth rate (from 125 to 225 USD/customer) from Week 1 to Week 6.

If this upward trend continues in the coming weeks, it will be clear that Email + Call should be our top-priority strategy.

#### **Business Metrics**

For future purposes, I recommend <u>3 metrics</u> to measure the effectiveness of focusing on the Email + Call sales methods:

- Mean revenue per method
  - Number of customers
    - Total revenue

### **Next Steps**

For the following weeks, I would recommend that we focus on the following steps:

- Using key metrics to monitor whether there is a strong sign to see the sales will increase.
- Slowly transitions from the Call-only strategy to Call + Email.
- Use A/B Comparison (before/after transition)
  - Segment the data:
    - Pre-transition: Weeks 1–3
    - Post-transition: Weeks 4–6
  - Then compare:
    - Mean revenue per method
    - Number of customers
    - Total revenue
- Improve email-related sales approaches, as these are the major contributors to the new product line's revenue.
- Data Collection for in-depth analysis:
  - Improve data quality Keep track of revenue made per sale and carefully record it.

