

# Benjamin Nicholes

New York, NY

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## EDUCATION

**University of Nevada, Reno, Reno, Nevada**

Bachelor of Science (B.S.) in Computer Science and Engineering

Aug. 2012 – May. 2017

Minor in Business Administration

Cumulative GPA: 3.63 / 4.00

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## EXPERIENCE

**Bombora, New York, NY**

Technical Product Manager

Oct. 2018 – Dec. 2018

- Conduct feasibility tests and engineer prototypes
- Conduct regular customer interviews, and integrate feedback into products
- Oversee and lead cross-functional teams across different offices and offshore development
- Conduct market viability analysis, and create business plans for new product offerings
- Lead development team for integrating Bombora Surge data into Marketo and Oracle Eloqua Marketing Automation platforms
- Lead development team for integrating Bombora Surge data into LinkedIn Matched Audiences and Facebook Custom Audiences

**Bombora, New York, NY**

Technical Product Analyst

Jan. 2018 – Sept. 2019

**Bombora, New York, NY**

Junior DevOps Engineer

Jun. 2017 – Jan. 2018

- Manage and audit SFTP Linux environments to deliver data to clients, oversee SFTP migration to SME Platform
- Develop, test and integrate Chef automation to new and existing Windows and Linux infrastructure through Chef SDK, Ruby, Python, Powershell, and Bash
- Produce Jenkins Builds and Workflows for .NET, Java, and Docker/Kubernetes applications
- Manage and monitor Development and Production environments in AWS, Google Cloud, and Microsoft Windows Server with Datadog and PRTG
- Develop cost effective scaling solutions in AWS Lambda and Python
- Document pipelines and processes

**Bombora, Reno, NV**

DevOps Engineer Intern

May. 2016 – Jun. 2017

**Ustyme, Reno, NV**

DevOps Engineer Intern

Mar. 2015 – Mar. 2016

- Create custom mission control dashboards for business team detailing revenue, daily users, etc. through Mixpanel API
- Develop and Integrate Automated Test Cases in Javascript for the Ustyme App through TestRail and Jenkins CI
- Under mentorship create and monitor Dev, UAT, and Production infrastructure in AWS
- Communicate and deliver projects in a fast paced start-up environment

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## PROJECTS

**Eatrank.io**

Senior Project

Jan. 2019 – Mar. 2019

- Rate your favorite dishes at restaurants
- Mobile first application
- Created business plans and entered funding competitions

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## SKILLS & OTHERS

**Technical specialties:** Infrastructure design and implementation with bare metal/virtualization and cloud technologies (GCP, AWS, Microsoft Server). Proficient in Git, Web Technologies, SQL, Python scripting, Docker/Kubernetes, Linux Administration, Datacenter Automation (Chef), Continuous Integration (Bitbucket Pipelines and Jenkins). Knowledge in Datadog, PRTG, New Relic, Atlassian Suite, Marketo, Eloqua, HubSpot, LinkedIn Audiences, Facebook Business Manager, and GDPR regulations

**Languages:** English (*mother tongue*), Portuguese (*limited working proficiency*), Spanish (*elementary proficiency*).

**Interests:** Sports, Languages, Cooking, Film