

1. Sign Up (Trainer)

Use Case ID		Version	1.0
Use Case Name	Sign Up (<i>Trainer</i>)		
Create By	TruongTN	Last Updated	
Primary Actor	Guest	Secondary Actor	
Description	Create new account for <i>Trainer</i>		
Pre-Conditions	<ul style="list-style-type: none">- User must have validate email account.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- User account information is added into Database.- User can sign in as <i>Trainer</i>		
Normal Flows			
Step	Actor	Action	
1	Guest	Click “Sign Up” in the header to the right of the search bar.	
2	System	Display role choosing page. There are two roles that user can sign up for: <i>Trainer</i> and <i>Learner</i> .	
3	Guest	Click “ <i>Trainer</i> ”.	
4	System	Display “Sign Up” page which contain the following information: <ul style="list-style-type: none">- Sign Up via Google- Sign Up via Facebook- Email (Text Input)- Password (Text Input)- Confirm Password (Text Input)- Trainer Name (Text Input)- Fields (Combo Box)- Contact (Text Input)- Address (Text Input)- Introduction (Text Area)- Document.	
5	Guest	Enter all required information.	
6	Guest	Click “Sign Up” button.	
7	System	Add account information into system Database.	
8	System	Display Homepage. User appears as Trainer.	
Exception			
EC1	At step 5, all or more than one required fields are blank.		
Step	Actor	Action	
5.1	Guest	Leave all required field blank.	
5.2	Guest	Click “Sign Up” button.	
5.3	System	Display message: “Please Fill In All Required Field!”	
EC2	At step 5, <i>Email</i> is left blank.		
Step	Actor	Action	
5.1	Guest	Leave <i>Email</i> field blank.	
5.2	Guest	Click “Sign Up” button.	

5.3	System	Display message: “Please Enter Email!”
EC3	At step 5, only <i>Password</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Password</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Password!”
EC4	At step 5, only <i>Trainer Name</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Trainer Name</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Trainer Name!”
EC5	At step 5, only <i>Fields</i> is not selected.	
Step	Actor	Action
5.1	Guest	Do not select <i>Fields</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Select Fields!”
EC6	At step 5, only <i>Contact</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Contact</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Password!”
EC7	At step 5, only <i>Address</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Address</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Address!”
EC8	At step 5, <i>Email</i> is invalid. (Incorrect <i>Email</i> format: abc@xyz)	
Step	Actor	Action
5.1	Guest	Enter invalid <i>Email</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Invalid Email!”
EC9	At step 5, <i>Password</i> ’s length < 8.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> less than 8 characters.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC10	At step 5, <i>Password</i> does not contain any upper case.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> that does not contain any upper case.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”

EC11	At step 5, <i>Password</i> does not contain any number.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> that does not contain any number.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC12	At step 5, <i>Password</i> does not contain at least one special character.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> does not contain at least one special character.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC13	At step 5, <i>Password</i> and <i>Confirm Password</i> do not match.	
Step	Actor	Action
5.1	Guest	Enter <i>Confirm Password</i> that does not match <i>Password</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password does not match!”
EC14	At step 5, <i>Introduction</i> ’s length > 200 character.	
Step	Actor	Action
5.1	Guest	Enter more than 200 character in <i>Introduction</i> field.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Length must be < 200”
EC15	At step 5, User does not upload document.	
Step	Actor	Action
5.1	Guest	User does not upload document.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please upload at least one validate document such as University/College Graduation Certificate...”
EC16	At step 5, <i>Document</i> does not meet the format requirement.	
Step	Actor	Action
5.1	Guest	User upload wrong document’s format.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Document’s format must be one of these following type: .pdf, .png, .jpeg!”
EC17	At step 5, Email address is already registered.	
Step	Actor	Action
5.1	Guest	Enter email address is already registered.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “The email address you have entered is already registered.”

Priority	High
Frequency of Use	High
Business Rules	BR1, BR2, BR3, BR4, BR5, BR6, BR17

2. Sign Up (Learner)

Use Case ID		Version	1.0
Use Case Name	Sign Up (<i>Learner</i>)		
Create By	TruongTN	Last Updated	
Primary Actor	Guest	Secondary Actor	
Description	Create new account for <i>Learner</i>		
Pre-Conditions	<ul style="list-style-type: none">- User must have validate email account.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- User account information is added into Database.- User can sign in as <i>Learner</i>		
Normal Flows			
Step	Actor	Action	
1	Guest	Click “Sign Up” in the header to the right of the search bar.	
2	System	Display role choosing page. There are two roles that user can sign up for: <i>Trainer</i> and <i>Leraner</i> .	
3	Guest	Click “ <i>Learner</i> ”.	
4	System	Display “Sign Up” page which contain the following information: <ul style="list-style-type: none">- Sign Up via Google- Sign Up via Facebook- Email (Text Input)- Password (Text Input)- Confirm Password (Text Input)- First Name (Text Input)- Last Name (Text Input)- Gender (Radio Button)- Date of Birth (Date Picker)- Contact (Text Input)- Job (Text Input)- Introduction (Text Area)	
5	Guest	Enter all required information. Gender default is “ <i>Male</i> ”	
6	Guest	Click “Sign Up” button.	
7	System	Add account information into system Database.	
8	System	Display Homepage. User appears as <i>Learner</i> .	
Exception			
EC1	At step 5, all or more than one required fields are blank.		
Step	Actor	Action	

5.1	Guest	Leave all required field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Fill In All Required Field!”
EC2	At step 5, <i>Email</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Email</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Email!”
EC3	At step 5, only <i>Password</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Password</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Password!”
EC4	At step 5, only <i>First Name</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>First Name</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Your First Name!”
EC5	At step 5, only <i>Last Name</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Last Name</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Your Last Name!”
EC6	At step 5, only <i>Date of Birth</i> is not selected.	
Step	Actor	Action
5.1	Guest	Do not select <i>Date of Birth</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Select Date of Birth!”
EC7	At step 5, only <i>Contact</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Contact</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Password!”
EC8	At step 5, only <i>Job</i> is left blank.	
Step	Actor	Action
5.1	Guest	Leave <i>Job</i> field blank.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Please Enter Job!”
EC9	At step 5, <i>Email</i> is invalid. (Incorrect <i>Email</i> format: abc@xyz)	
Step	Actor	Action
5.1	Guest	Enter invalid <i>Email</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Invalid Email!”
EC10	At step 5, <i>Password</i> ’s length < 8.	
Step	Actor	Action

5.1	Guest	Enter <i>Password</i> less than 8 characters.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC11	At step 5, <i>Password</i> does not contain any upper case.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> that does not contain any upper case.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC12	At step 5, <i>Password</i> does not contain any number.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> that does not contain any number.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC13	At step 5, <i>Password</i> does not contain at least one special character.	
Step	Actor	Action
5.1	Guest	Enter <i>Password</i> does not contain at least one special character.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC14	At step 5, <i>Password</i> and <i>Confirm Password</i> do not match.	
Step	Actor	Action
5.1	Guest	Enter <i>Confirm Password</i> that does not match <i>Password</i> .
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Password does not match!”
EC15	At step 5, <i>Introduction</i> ’s length > 200 character.	
Step	Actor	Action
5.1	Guest	Enter more than 200 character in <i>Introduction</i> field.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “Length must be < 200”
EC16	At step 5, Email address is already registered.	
Step	Actor	Action
5.1	Guest	Enter email address is already registered.
5.2	Guest	Click “Sign Up” button.
5.3	System	Display message: “The email address you have entered is already registered.”
Priority	High	

Frequency of Use	High
Business Rules	BR1, BR2, BR3, BR4, BR5, BR6, BR17

3. Sign In

Use Case ID		Version	1.0
Use Case Name	Sign In		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	Sign in into System system		
Pre-Conditions	<ul style="list-style-type: none">- User must have System’s account.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- User’s account is logged into system- Send user to Homepage after sign in.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Click “Sign In” in the header to the right of Sign Up button.	
2	System	Show “Sign In” window.	
3	Trainer/Learner	Enter Email and Password.	
4	Trainer/Learner	Click “Sign In”.	
5	System	Log account into System’s system.	
6	System	Send Trainer/Learner to Homepage.	
Exception			
EC1	At step 3, Email and Password are left blank..		
Step	Actor	Action	
3.1	Trainer/Learner	Leave Email and Password blank.	
3.2	Trainer/Learner	Click “Sign In” button.	
3.3	System	Display message: “Please Enter Email and Password!”	
EC2	At step 3, Email is left blank.		
Step	Actor	Action	
3.1	Trainer/Learner	Leave Email blank.	
3.2	Trainer/Learner	Click “Sign In” button	
3.3	System	Display message: “Please Enter Your Email!”	
EC3	At step 3, Password is left blank.		
Step	Actor	Action	
3.1	Trainer/Learner	Leave Password blank.	
3.2	Trainer/Learner	Click “Sign In” button	
3.3	System	Display message: “Please Enter Your Password!”	
EC4	At step 3, Trainer/Learner enter wrong or un-register Email.		
Step	Actor	Action	
3.1	Trainer/Learner	Enter wrong or un-register Email.	
3.2	Trainer/Learner	Click “Sign In” button.	

3.3	System	Display message: “The email address that you’re entered doesn’t match any account. Sign up for an account!”.
EC5	At step 4, Trainer/Learner enter wrong Password.	
Step	Actor	Action
3.1	Trainer/Learner	Enter wrong password.
3.2	Trainer/Learner	Click “Sign In” button
3.3	System	Display message: “The password that you’re entered is incorrect!”.
Priority	High	
Frequency of Use	High	
Business Rules	BR18	

4. Logout

Use Case ID		Version	1.0
Use Case Name	Logout		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	Logout of the system		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- User’s account is logged out of system.- Send user to homepage as Guest.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Move mouse to Trainer/Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer/Learner	Click “Logout”	
4	System	Log user out of system.	
5	System	Send user to Homepage as Guest.	
Priority	High		
Frequency of Use	High		
Business Rules			

5. View Personal Profile Details

Use Case ID		Version	1.0
Use Case Name	View Personal Profile Details		

Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	View Personal Profile Details		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Display user personal profile.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Move mouse to Trainer/Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer/Learner	Click “My Profile”	
4	System	Send Trainer/Learner to My Profile page	
5	System	Display “My Profile” page which contain the following information: <ul style="list-style-type: none">- Email- Trainer Name- Fields- Contact- Address- Introduction	
Priority	High		
Frequency of Use	High		
Business Rules			

6. Edit Profile – Trainer

Use Case ID		Version	1.0
Use Case Name	Edit Profile (<i>Trainer</i>)		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Edit account’s information for <i>Trainer</i>		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- New account information is saved and updated into system.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “My Profile”	
4	System	Send Trainer to “My Profile” page	
5	System	Display “My Profile” page which contain the following information: <ul style="list-style-type: none">- Email	

		<ul style="list-style-type: none"> - Trainer Name - Fields - Contact - Address - Introduction
6	Trainer	Enter all the information that they wish to edit. Email can't be edit.
7	Trainer	Click "Save" button.
8	System	Update information into system's Database.
9	System	Display "My Profile" page with updated information.
Exception		
EC1	At step 6, Trainer remove all required field and leave it blank.	
Step	Actor	Action
6.1	Trainer	Remove and leave all required field blank.
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Please Fill In All Required Field!"
EC2	At step 6, Trainer only remove Trainer Name and leave it blank.	
Step	Actor	Action
6.1	Trainer	Remove and leave Trainer Name blank.
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Please Enter Trainer Name!"
EC3	At step 6, only <i>Fields</i> is not selected.	
Step	Actor	Action
6.1	Trainer	Do not select <i>Fields</i> .
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Please Select Fields!"
EC4	At step 6, Trainer remove and leave <i>Contact</i> blank.	
Step	Actor	Action
6.1	Trainer	Remove and leave <i>Contact</i> field blank.
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Please Enter Password!"
EC5	At step 6, Trainer only remove and leave <i>Address</i> blank.	
Step	Actor	Action
6.1	Trainer	Remove and leave <i>Address</i> blank.
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Please Enter Address!"
EC6	At step 6, <i>Introduction</i> 's length > 200 character.	
Step	Actor	Action
6.1	Trainer	Enter more than 200 character in <i>Introduction</i> field.
6.2	Trainer	Click "Save" button.
6.3	System	Display message: "Length must be < 200"
Priority	High	

Frequency of Use	High
Business Rules	BR1

7. Edit Profile – Learner

Use Case ID		Version	1.0
Use Case Name	Edit Profile (<i>Learner</i>)		
Create By	TruongTN	Last Updated	
Primary Actor	Learner	Secondary Actor	Administrator
Description	Edit account’s information for <i>Learner</i> .		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- New account information is saved and updated into system.		
Normal Flows			
Step	Actor	Action	
1	Learner	Move mouse to Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Learner	Click “My Profile”	
4	System	Send Trainer to “My Profile” page	
5	System	Display “My Profile” page which contain the following information: <ul style="list-style-type: none">- Email- First Name- Last Name- Gender- Date of Birth- Contact- Job- Introduction	
6	Learner	Enter all the information that they wish to edit. Email can’t be edit. Gender can’t be blank.	
7	Learner	Click “Save” button.	
8	System	Update information into system’s Database.	
9	System	Display “My Profile” page with updated information.	
Exception			
EC1	At step 6, Learner remove all required field and leave it blank.		
Step	Actor	Action	
6.1	Learner	Remove and leave all required field blank.	
6.2	Learner	Click “Save” button.	
6.3	System	Display message: “Please Fill In All Required Field!”	
EC2	At step 6, Learner only remove First Name and leave it blank.		
Step	Actor	Action	
6.1	Learner	Remove and leave First Name blank.	

6.2	Learner	Click “Save” button.
6.3	System	Display message: “Please Enter First Name!”
EC3	At step 6, Learner only remove Last Name and leave it blank.	
Step	Actor	Action
6.1	Learner	Remove and leave Last Name blank.
6.2	Learner	Click “Save” button.
6.3	System	Display message: “Please Enter Last Name!”
EC4	At step 6, Learner leave Date of Birth blank.	
Step	Actor	Action
6.1	Learner	Leave Date of Birth blank.
6.2	Learner	Click “Save” button.
6.3	System	Display message: “Please Enter Date of Birth!”
EC5	At step 6, Learner remove and leave <i>Contact</i> blank.	
Step	Actor	Action
6.1	Learner	Remove and leave <i>Contact</i> field blank.
6.2	Learner	Click “Save” button.
6.3	System	Display message: “Please Enter Password!”
EC6	At step 6, Trainer only remove and leave <i>Job</i> blank.	
Step	Actor	Action
6.1	Trainer	Remove and leave <i>Job</i> blank.
6.2	Trainer	Click “Save” button.
6.3	System	Display message: “Please Enter Job!”
EC7	At step 6, <i>Introduction</i> ’s length > 200 character.	
Step	Actor	Action
6.1	Trainer	Enter more than 200 character in <i>Introduction</i> field.
6.2	Trainer	Click “Save” button.
6.3	System	Display message: “Length must be < 200”
Priority	High	
Frequency of Use	High	
Business Rules	BR1	

8. Change Password

Use Case ID		Version	1.0
Use Case Name	Change Password		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	Change password.		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- New password is saved and updated into system.		
Normal Flows			
Step	Actor	Action	

1	Trainer/Learner	Move mouse to Trainer/Learner's name to the right of search bar.
2	System	Display drop-down list.
3	Trainer/Learner	Click "Change Password"
4	System	Send Trainer to "Change Password" page
5	System	Display "Change Password" page which contain the following information: <ul style="list-style-type: none"> - Email - Current Password - New Password - Confirm New Password
6	Trainer/Learner	Enter current password, new password and confirm new password. Email can't be edit.
7	Trainer/Learner	Click "Save" button.
8	System	Update password into system's Database.
9	System	Display "Change Password" page with message: "Change Password Successfully!"
Exception		
EC1	At step 6, only Current Password is left blank	
Step	Actor	Action
6.1	Trainer/Learner	Leave only Current Password blank.
6.2	Trainer/Learner	Click "Save" button.
6.3	System	Display message: "Please Enter Your Current Password!"
EC2	At step 5, only New Password is left blank.	
Step	Actor	Action
6.1	Trainer/Learner	Leave New Password blank.
6.2	Trainer/Learner	Click "Save" button.
6.3	System	Display message: "Please Enter New Password!"
EC3	At step 6, only Confirm New Password is blank.	
Step	Actor	Action
6.1	Trainer/Learner	Leave Confirm New Password blank.
6.2	Trainer/Learner	Click "Save" button.
6.3	System	Display message: "Please Confirm New Password!"
EC4	At step 6, New Password and Confirm New Password does not match.	
Step	Actor	Action
6.1	Trainer/Learner	New Password and Confirm New Password does not match.
6.2	Trainer/Learner	Click "Save" button.
6.3	System	Display message: "New Password and Confirm does not match!"
EC5	At step 6, Trainer/Learner enter wrong current password.	
Step	Actor	Action
6.1	Trainer/Learner	Enter wrong current password.

6.2	Trainer/Learner	Click “Save” button.
6.3	System	Display message: “The Current Password that you’re entered is incorrect. Please enter again!”
EC6	At step 6, New Password’s length < 8.	
Step	Actor	Action
6.1	Guest	Enter New Password less than 8 characters.
6.2	Guest	Click “Sign Up” button.
6.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC7	At step 6, New Password does not contain any upper case.	
Step	Actor	Action
6.1	Guest	Enter New Password that does not contain any upper case.
6.2	Guest	Click “Sign Up” button.
6.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC8	At step 6, New Password does not contain any number.	
Step	Actor	Action
6.1	Guest	Enter New Password that does not contain any number.
6.2	Guest	Click “Sign Up” button.
6.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
EC9	At step 6, New Password does not contain at least one special character.	
Step	Actor	Action
6.1	Guest	Enter New Password does not contain at least one special character.
6.2	Guest	Click “Sign Up” button.
6.3	System	Display message: “Password must contains at least one upper case, one number, one special character and length must be >8!”
Priority	High	
Frequency of Use	High	
Business Rules		

9. View Documents List (Trainer)

Use Case ID		Version	1.0
Use Case Name	View Documents		
Create By	TruongTN	Last Updated	

Primary Actor	Trainer	Secondary Actor	Administrator
Description	View all documents that trainer has uploaded.		
Pre-Conditions	<ul style="list-style-type: none">- User must login as Trainer first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Display Document page.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “Documents”	
4	System	Send Trainer to Documents’ page	
5	System	Display “Documents” page which contain all document that Trainer has uploaded.	
Priority	High		
Frequency of Use	High		
Business Rules			

10. Upload Documents – Trainer

Use Case ID		Version	1.0
Use Case Name	Upload Documents		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Upload Trainer’s documents		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User must be Trainer.		
Post-Conditions	<ul style="list-style-type: none">- New Document is saved into system and waited to be approved by administrator.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “Documents”	
4	System	Send Trainer to Documents’ page	
5	System	Display “Documents” page which contain all document that Trainer has uploaded.	
6	Trainer	Click “Upload” button.	
7	System	Display upload window.	
8	Trainer	Choose document file to upload.	

9	Trainer	Click “Save” to save documents. “Cancel” to back to Documents’ page.
Exception		
EC1	At step 8, <i>Document</i> does not meet the format requirement.	
Step	Actor	Action
8.1	Trainer	User upload wrong document’s format.
8.2	Trainer	Click “Save” button.
8.3	System	Display message: “Document’s format must be .pdf!”
Priority	High	
Frequency of Use	High	
Business Rules		

11. Create New Course

Use Case ID		Version	1.0
Use Case Name	Create New Course		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Create new course		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User have to be Trainer		
Post-Conditions	<ul style="list-style-type: none">- New course is saved into system and waited to be approved by administrator.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “Create New Course”	
4	System	Send Trainer to “Create New Course” page	
5	System	Display “Create New Course” page which contains 5 categories: <ul style="list-style-type: none">- Course Goals- Curriculum- Course Landing Page- Fee- Auto Reply	
6	Trainer	Enter course goals information.	
7	Trainer	Click “Save” button to save entered information.	
8	Trainer	Click “Curriculum”.	
9	System	Display “Curriculum” page.	
10	Trainer	Click “Upload Lectures and Sections (.xlxs)” to upload.	

11	Trainer	Click “Save” button to save.
12	Trainer	Click “Course Landing Page” .
13	System	Display “Course Landing Page” page which contains the following field: <ul style="list-style-type: none"> - Course Title - Course Subtitle - Course Description - Language - Level - Category - Primary Taught - Tags - Course Image - Promotional Video
14	Trainer	Enter all the information needed in Course Landing Page.
15	Trainer	Click “Save” button to save.
16	Trainer	Click “Fee” to enter course’s fee.
17	System	Display “Fee” page.
18	Trainer	Choose currency unit. Default: VND
19	Trainer	Enter course’s fee.
20	Trainer	Click “Save” button to save.
21	Trainer	Click “Auto Reply”.
22	System	Display “Auto Reply” page.
23	Trainer	Enter message.
24	Trainer	Click “Save” button to save.
25	Trainer	Click “Submit for review”.
26	System	Submit to the system.
27	Administrator	Approve course.
Exception		
EC1	At step 6, Trainer enter more than 150 character in each text input.	
Step	Actor	Action
6.1	Trainer	Enter more than 150 character in each text input.
6.2	Trainer	Click “Save” button.
6.3	System	Display message: “Length must be less than 150 character”
EC2	At step 10, Trainer upload wrong file format.	
Step	Actor	Action
10.1	Trainer	Upload wrong file format.
10.2	Trainer	Click “Save” button.
10.3	System	Display message: “Wrong file format. Required format is .xlsx!”
EC3	At step 14, Course Title is left blank.	
Step	Actor	Action
14.1	Trainer	Course Title is left blank.

14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Enter Course Title!”
EC4	At step 14, Course Subtitle is left blank.	
Step	Actor	Action
14.1	Trainer	Course Subtitle is left blank.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Enter Course Subtitle!”
EC5	At step 14, Course Description is left blank.	
Step	Actor	Action
14.1	Trainer	Course Description is left blank.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Enter Course Description!”
EC6	At step 14, Trainer doesn’t choose language.	
Step	Actor	Action
14.1	Trainer	Doesn’t choose language
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Choose Course Language!”
EC7	At step 14, Trainer doesn’t choose category.	
Step	Actor	Action
14.1	Trainer	Doesn’t choose category
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Choose Course Category!”
EC6	At step 14, Trainer doesn’t upload course image.	
Step	Actor	Action
14.1	Trainer	Doesn’t upload course image.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Please Upload Course Image!”
EC7	At step 14, Trainer enter more than 100 character in course title.	
Step	Actor	Action
14.1	Trainer	Enter more than 100 characters in course title.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Course title length’s must be less than 100 characters”
EC8	At step 14, Trainer enter more than 150 character in course subtitle.	
Step	Actor	Action
14.1	Trainer	Enter more than 150 characters in course subtitle.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Course subtitle’s length must be less than 150 characters”
EC9	At step 14, Trainer enter more than 1000 character in course description.	
Step	Actor	Action
14.1	Trainer	Enter more than 1000 characters in course description.
14.2	Trainer	Click “Save” button.
14.3	System	Display message: “Course description’s length must be less than 1000 characters”

EC8	At step 14, Trainer upload wrong course image's dimensions.	
Step	Actor	Action
14.1	Trainer	Upload wrong course image's dimensions.
14.2	Trainer	Click "Save" button.
14.3	System	Display message: "Image's dimensions must be 2048x1152 pixels"
EC9	At step 14, Trainer upload wrong course image's format.	
Step	Actor	Action
14.1	Trainer	Upload wrong course image's format.
14.2	Trainer	Click "Save" button.
14.3	System	Display message: "Image's format must be one of the following: .jpg, .jpeg, .gif, .bmp or .png!"
EC10	At step 14, Trainer upload video with low quality (less than 360p).	
Step	Actor	Action
14.1	Trainer	Upload video with low quality (less than 360p)
14.2	Trainer	Click "Save" button.
14.3	System	Display message: "The video's quality must be at least 360p !"
EC11	At step 14, Trainer upload video with the wrong format.	
Step	Actor	Action
14.1	Trainer	Upload video with the wrong format.
14.2	Trainer	Click "Save" button.
14.3	System	Display message: "The video's format must be .mp4!"
EC12	At step 19, Fee is left blank.	
Step	Actor	Action
19.1	Trainer	Leave fee blank.
19.2	Trainer	Click "Save" button.
19.3	System	Display message: "Please enter course's fee!"
EC13	At step 23, Trainer enter more than 200 characters in auto reply.	
Step	Actor	Action
23.1	Trainer	Enter more than 200 characters in auto reply.
23.2	Trainer	Click "Save" button.
23.3	System	Display message: "Auto reply must be less than 200 characters!"
Priority	High	
Frequency of Use	High	
Business Rules	BR9, BR10, BR11, BR12, BR13, BR14, BR15, BR16, BR17	

12. View Course List

Use Case ID		Version	1.0
Use Case Name	View Course List		
Create By	TruongTN	Last Updated	

Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	View all course in the system.		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Display course list page.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Click “Course” in the header to the left of “Trainer” button.	
2	System	Display course list	
Priority	High		
Frequency of Use	High		
Business Rules			

13. View Trainer List

Use Case ID		Version	1.0
Use Case Name	View Course List		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	View all trainer in the system.		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Display trainer list.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Click “Trainer” in the header to the left of search bar.	
2	System	Display trainer list.	
Priority	High		
Frequency of Use	High		
Business Rules			

14. Delete Documents

Use Case ID		Version	1.0
Use Case Name	Delete Documents		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Delete Document		
Pre-Conditions	<ul style="list-style-type: none"> - User must login as Trainer first. 		

	- Internet connection is required.	
Post-Conditions	- Selected document is removed from the system.	
Normal Flows		
Step	Actor	Action
1	Trainer	Move mouse to Trainer’s name to the right of search bar.
2	System	Display drop-down list.
3	Trainer	Click “Documents”
4	System	Send Trainer to Documents’ page
5	System	Display “Documents” page which contain all document that Trainer has uploaded.
6	Trainer	Click “Select”.
7	Trainer	Select all the document that need to be delete.
8	Trainer	Click “Delete”.
9	System	Delete selected document out of the system.
10	System	Update and reload “Documents” page.
Priority	High	
Frequency of Use	High	
Business Rules		

15. View Public Wall

Use Case ID		Version	1.0
Use Case Name	View Public Wall		
Create By	TruongTN	Last Updated	
Primary Actor	Guest	Secondary Actor	Administrator, Trainer, Learner
Description	View Public Wall		
Pre-Conditions	- Internet connection is required.		
Post-Conditions	- Public wall page is displayed.		
Normal Flows			
Step	Actor	Action	
1	User	On Homepage, scroll down to “Public Wall” below website’s banner.	
2	System	Display “Public Wall”.	
Priority	High		
Frequency of Use	High		
Business Rules			

16. View Newest Course List

Use Case ID		Version	1.0
Use Case Name	View Newest Course List		
Create By	TruongTN	Last Updated	
Primary Actor	Guest	Secondary Actor	Administrator, Trainer, learner.
Description	View Newest Course List		
Pre-Conditions	- Internet connection is required.		
Post-Conditions	- Newest course list is displayed.		
Normal Flows			
Step	Actor	Action	
1	User	On Homepage, scroll down to “Public Wall” below website’s banner.	
2	User	Click “Newest” to the right of “Public Wall” button.	
3	System	Display “Newest” window.	
Priority	High		
Frequency of Use	High		
Business Rules			

17. View Most Popular Course List

Use Case ID		Version	1.0
Use Case Name	View Most Popular Course List		
Create By	TruongTN	Last Updated	
Primary Actor	Guest	Secondary Actor	Administrator, Trainer, Learner
Description	View Most Popular Course List		
Pre-Conditions	- Internet connection is required.		
Post-Conditions	- Display most popular course list.		
Normal Flows			
Step	Actor	Action	
1	User	On Homepage, scroll down to “Public Wall” below website’s banner.	
2	User	Click “Most Popular” to the right of “Public Wall” button.	
3	System	Display “Most Popular” window.	
Priority	High		
Frequency of Use	High		
Business Rules			

18. Delete Course

Use Case ID		Version	1.0
Use Case Name	Delete Courses		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Delete courses		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User must be Trainer or Administrator.		
Post-Conditions	<ul style="list-style-type: none">- Selected course is removed out of system.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “Course Management”	
4	System	Display “Course Management” page .	
5	Trainer	Click “Select” button.	
6	Trainer	Choose all course that want to delete.	
7	Trainer	Click “Delete”.	
8	System	Delete all the chosen course out of the system.	
9	System	Update and reload “Course Management” page.	
Priority	High		
Frequency of Use	High		
Business Rules			

19. View Course View History

Use Case ID		Version	1.0
Use Case Name	View Course View History		
Create By	TruongTN	Last Updated	
Primary Actor	Learner	Secondary Actor	Administrator
Description	View Course View History		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User must be Learner or Administrator.		
Post-Conditions	<ul style="list-style-type: none">- Display course view history.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Learner’s name to the right of search bar.	
2	System	Display drop-down list.	

3	Trainer	Click “View’s History”
4	System	Display “View’s History” page .
Priority	High	
Frequency of Use	High	
Business Rules		

20. View Course Saved List

Use Case ID		Version	1.0
Use Case Name	View Course Saved List		
Create By	TruongTN	Last Updated	
Primary Actor	Learner	Secondary Actor	Administrator
Description	View Course Save List		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User must be Learner or Administrator.		
Post-Conditions	<ul style="list-style-type: none">- Display course saved list.		
Normal Flows			
Step	Actor	Action	
1	Learner	Move mouse to Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Learner	Click “Course Saved”	
4	System	Display “Course Saved” page .	
Priority	High		
Frequency of Use	High		
Business Rules			

21. Save Course

Use Case ID		Version	1.0
Use Case Name	Save Course		
Create By	TruongTN	Last Updated	
Primary Actor	Learner	Secondary Actor	Administrator
Description	Save course.		
Pre-Conditions	<ul style="list-style-type: none"> - User must login first. - Internet connection is required. - User must be Learner or Administrator. 		
Post-Conditions	<ul style="list-style-type: none"> - Selected course is saved. 		

Normal Flows		
Step	Actor	Action
1	Learner	Click the flag in the top-left corner of course image.
2	System	Display message: “Course Saved!”
Exception		
EC1	At step 1, Learner click save course that has already been saved.	
1.1	Learner	Click save course that has already been saved.
1.2	System	Display message: “Course Unsaved!”
Priority	High	
Frequency of Use	High	
Business Rules		

22. Edit Course Detail

Use Case ID		Version	1.0
Use Case Name	Edit Course Detail		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	Edit course detail.		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.- User have to be Trainer or Administrator.		
Post-Conditions	<ul style="list-style-type: none">- New course detail is saved and updated into system.		
Normal Flows			
Step	Actor	Action	
1	Trainer	Move mouse to Trainer’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer	Click “Course Management”	
4	System	Send Trainer to “Course Management” page	
5	Trainer	Click “Edit” button.	
6	System	Display edit course page (same as “Create New Course” page”	
7	Trainer	Edit course goals information.	
8	Trainer	Click “Save” button to save entered information.	
9	Trainer	Click “Curriculum”.	
10	System	Display “Curriculum” page.	
11	Trainer	Click “Upload Lectures and Sections (.xlxs)” to upload.	
12	Trainer	Click “Save” button to save.	
13	Trainer	Click “Course Landing Page” .	
14	System	Display “Course Landing Page” page which contains the following field: <ul style="list-style-type: none">- Course Title	

		<ul style="list-style-type: none"> - Course Subtitle - Course Description - Language - Level - Category - Primary Taught - Tags - Course Image - Promotional Video
15	Trainer	Edit all the information that they need to change in Course Landing Page.
16	Trainer	Click “Save” button to save.
17	Trainer	Click “Fee” to enter course’s fee.
18	System	Display “Fee” page.
19	Trainer	Choose currency unit. Default: VND
20	Trainer	Edit course’s fee.
21	Trainer	Click “Save” button to save.
22	Trainer	Click “Auto Reply”.
23	System	Display “Auto Reply” page.
24	Trainer	Edit message.
25	Trainer	Click “Save” button to save.
26	Trainer	Click “Submit for review”.
27	System	Submit to the system.
28	Administrator	Approve update.
Exception		
EC1	At step 7, Trainer enter more than 150 character in each text input.	
Step	Actor	Action
7.1	Trainer	Enter more than 150 character in each text input.
7.2	Trainer	Click “Save” button.
7.3	System	Display message: “Length must be less than 150 character”
EC2	At step 11, Trainer upload wrong file format.	
Step	Actor	Action
11.1	Trainer	Upload wrong file format.
11.2	Trainer	Click “Save” button.
11.3	System	Display message: “Wrong file format. Required format is .xlxs!”
EC3	At step 15, Course Title is left blank.	
Step	Actor	Action
15.1	Trainer	Course Title is left blank.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Enter Course Title!”
EC4	At step 15, Course Subtitle is left blank.	
Step	Actor	Action

15.1	Trainer	Course Subtitle is left blank.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Enter Course Subtitle!”
EC5	At step 15, Course Description is left blank.	
Step	Actor	Action
15.1	Trainer	Course Description is left blank.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Enter Course Description!”
EC6	At step 13, Trainer doesn’t choose language.	
Step	Actor	Action
15.1	Trainer	Doesn’t choose language
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Choose Course Language!”
EC7	At step 15, Trainer doesn’t choose category.	
Step	Actor	Action
15.1	Trainer	Doesn’t choose category
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Choose Course Category!”
EC6	At step 15, Trainer doesn’t upload course image.	
Step	Actor	Action
15.1	Trainer	Doesn’t upload course image.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Please Upload Course Image!”
EC7	At step 15, Trainer enter more than 100 character in course title.	
Step	Actor	Action
15.1	Trainer	Enter more than 100 characters in course title.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Course title length’s must be less than 100 characters”
EC8	At step 15, Trainer enter more than 150 character in course subtitle.	
Step	Actor	Action
15.1	Trainer	Enter more than 150 characters in course subtitle.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Course subtitle’s length must be less than 150 characters”
EC9	At step 15, Trainer enter more than 1000 character in course description.	
Step	Actor	Action
15.1	Trainer	Enter more than 1000 characters in course description.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Course description’s length must be less than 1000 characters”
EC8	At step 15, Trainer upload wrong course image’s dimensions.	
Step	Actor	Action
15.1	Trainer	Upload wrong course image’s dimensions.
15.2	Trainer	Click “Save” button.

15.3	System	Display message: “Image’s dimensions must be 2048x1152 pixels”
EC9	At step 15, Trainer upload wrong course image’s format.	
Step	Actor	Action
15.1	Trainer	Upload wrong course image’s format.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “Image’s format must be one of the following: .jpg, .jpeg, .gif, .bmp or .png!”
EC10	At step 15, Trainer upload video with low quality (less than 360p).	
Step	Actor	Action
15.1	Trainer	Upload video with low quality (less than 360p)
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “The video’s quality must be at least 360p !”
EC11	At step 15, Trainer upload video with the wrong format.	
Step	Actor	Action
15.1	Trainer	Upload video with the wrong format.
15.2	Trainer	Click “Save” button.
15.3	System	Display message: “The video’s format must be .mp4!”
EC12	At step 20, Fee is left blank.	
Step	Actor	Action
20.1	Trainer	Leave fee blank.
20.2	Trainer	Click “Save” button.
20.3	System	Display message: “Please enter course’s fee!”
EC13	At step 24, Trainer enter more than 200 characters in auto reply.	
Step	Actor	Action
24.1	Trainer	Enter more than 200 characters in auto reply.
24.2	Trainer	Click “Save” button.
24.3	System	Display message: “Auto reply must be less than 200 characters!”
Priority	High	
Frequency of Use	High	
Business Rules	BR9, BR10, BR11, BR12, BR13, BR14, BR15, BR16, BR17	

23. View Course Statistic

Use Case ID		Version	1.0
Use Case Name	View Course Statistic		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer	Secondary Actor	Administrator
Description	View Course Statistic		
Pre-Conditions	<ul style="list-style-type: none"> - User must login first. - Internet connection is required. 		

	- User have to be Trainer or Administrator.	
Post-Conditions	- Display view course statistic page.	
Normal Flows		
Step	Actor	Action
1	Trainer	Move mouse to Trainer’s name to the right of search bar.
2	System	Display drop-down list.
3	Trainer	Click “Course Management”
4	System	Send Trainer to “Course Management” page
5	Trainer	Click “View Statistic”
6	System	Display “View Statistic” page
7	Trainer	Choose course.
8	System	Display course’s statistic page.
Priority	High	
Frequency of Use	High	
Business Rules		

24. Upload Profile Picture

Use Case ID		Version	1.0
Use Case Name	Upload Profile Picture		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	Upload profile picture.		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Profile picture is saved into system.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Move mouse to Trainer/Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer/Learner	Click “My Profile”	
4	System	Send Trainer to “My Profile” page	
5	Trainer/Learner	Click on profile picture.	
6	Trainer/Learner	Choose picture on device.	
7	Trainer/Learner	Double click on the picture or click “Open”	
8	System	Display message: “Your picture has been uploaded!”	
Exception			
UC1	At step 7, Trainer/Learner upload picture with different dimensions.		
Step	Actor	Action	
7.1	Trainer/Learner	Upload picture with different dimensions.	
7.2	System	Crop to fit a square.	

Priority	High	
Frequency of Use	High	
Business Rules		

25. View Messages

Use Case ID		Version	1.0
Use Case Name	View Messages		
Create By	TruongTN	Last Updated	
Primary Actor	Trainer/Learner	Secondary Actor	Administrator
Description	View Messages		
Pre-Conditions	<ul style="list-style-type: none">- User must login first.- Internet connection is required.		
Post-Conditions	<ul style="list-style-type: none">- Display messages page.		
Normal Flows			
Step	Actor	Action	
1	Trainer/Learner	Move mouse to Trainer/Learner’s name to the right of search bar.	
2	System	Display drop-down list.	
3	Trainer/Learner	Click “My Messages”	
4	System	Send Trainer to “My Messages” page	
5	Trainer/Learner	Click on messages to read.	
Priority	High		
Frequency of Use	High		
Business Rules			