# **Product Requirements Document (PRD)**

# **Universal Educational Chatbot Platform**

### **Document Information**

• Version: 3.1.0

• Last Updated: September 14, 2025

• Project Status: Phase 4 Complete - Enhanced Chat Reliability & Intelligence

• Next Phase: Optional Phase 5 - Advanced Integrations & Mobile Apps

### 1. Executive Summary

### **Vision**

Create a universal Al-powered educational chatbot platform that facilitates dynamic assessments and interactive learning across ALL academic subjects, with secure teacher authentication and comprehensive session management, enabling educators to conduct real-time formative assessments with 20-30 students simultaneously.

#### Success Metrics

- Support 20-30 concurrent students per session across any subject
- · Generate contextually relevant questions with progressive difficulty for all academic disciplines
- · Provide secure teacher accounts with session ownership and limits
- Maintain academic integrity through copy/paste prevention
- Export comprehensive assessment reports (individual .md files + consolidated CSV)
- Support unlimited subjects and topics through flexible configuration

### 2. Product Overview

### **Core Value Proposition**

- For Teachers: Secure account management, streamlined session creation across all subjects, real-time student monitoring, and automated assessment generation with 10-session management system
- **For Students**: Interactive learning experience with personalized difficulty progression, immediate feedback, and academic integrity safeguards
- **For Schools**: Universal assessment tool supporting all academic subjects, scalable deployment with teacher authentication, enhanced classroom engagement and data-driven insights

### **Target Users**

• Primary: High school teachers across ALL academic subjects (grades 9-12)

- Secondary: Middle school educators and college instructors
- Students: Learners in any academic subject area
- · Stakeholders: School administrators, curriculum coordinators, IT departments

# 3. Functional Requirements

### 3.1 Authentication & User Management

#### Teacher Authentication

- V Secure signup process with email and password validation
- Login system with encrypted credential storage
- V Protected dashboard access requiring authentication
- Account profile management and settings
- V Secure session management with automatic token refresh

#### 3.2 Teacher Dashboard

#### Session Creation

- V Subject-agnostic structured forms for any academic discipline
- Mandatory concept names and learning objectives
- Configurable session types (Pre-Assessment, Formative Check, Review Session, Unit Assessment, Final Review)
- V Universal assessment focus areas applicable to all subjects
- V Difficulty progression settings (Gradual, Adaptive, Mixed, Fixed Level)
- Additional context for recent activities or upcoming topics

#### Session Management

- 10-session limit per teacher account with deletion prompts
- V User-specific session filtering and ownership validation
- Real-time participant monitoring
- Live session statistics and progress tracking
- Session control (start, pause, end)
- Assessment scoring and feedback generation

#### 3.3 Student Interface

#### Session Participation

- Simple join process (name + session code, no authentication required)
- Real-time chat interface with AI tutor
- ✓ Progressive difficulty scaling (Basic → Scenario → Advanced)
- Responsive design for various devices

#### Academic Integrity Features

- Copy/paste prevention in chat interface and input fields
- Right-click context menu disabled
- Keyboard shortcut prevention (Ctrl+C, Ctrl+V)
- Visual indicators for academic integrity measures

### 3.4 AI Chatbot Intelligence

- Conversation Management
- Context-aware responses based on session configuration across all subjects
- Concise responses (2-3 sentences for formative/review sessions)
- V Progressive difficulty adjustment based on student performance
- V Subject-appropriate examples and scenarios for any academic discipline
- 🗸 Age-appropriate content adaptable to different grade levels
- Universal educational terminology and concepts

### 3.4 Assessment & Reporting

- Data Collection
- Complete chat log storage with timestamps
- V Question difficulty level tracking
- V Student engagement metrics
- Report Generation (Phase 2)
- Individual student .md assessment files
- Consolidated CSV reports for class analysis
- Understanding score calculations
- 🔄 Feedback summaries

# 4. Technical Requirements

### 4.1 Performance

- Support 20-30 concurrent users per session
- Response time < 2 seconds for chat interactions
- Real-time updates for participant tracking
- Session data persistence across browser refreshes

### 4.2 Scalability

- V Horizontal scaling capability through stateless design
- V Database optimization for concurrent sessions
- Cloud-ready architecture for deployment

### 4.3 Data Management

- PostgreSQL database for structured data
- V JSON storage for flexible chat logs and session configurations
- Data retention policies for student privacy

# 5. User Experience Requirements

## **5.1 Teacher Experience**

• **UPDATED**: Streamlined session creation (removed definition field, mandatory validation)

- V Intuitive dashboard with clear navigation
- Real-time visibility into student progress
- ✓ Quick session setup (< 5 minutes)

### **5.2 Student Experience**

- **V UPDATED**: More concise chatbot responses (especially for quick assessments)
- ✓ Simple join process (< 30 seconds)
- V Engaging conversational interface
- Clear feedback on progress and difficulty level

# 6. Constraints & Assumptions

### **Technical Constraints**

- W Built on Next.js 14 with TypeScript
- Uses AbacusAl LLM API for chatbot responses
- V PostgreSQL database with Prisma ORM
- Responsive web application (no native mobile apps)

#### **Business Constraints**

- Target deployment: Educational institution networks
- Privacy compliance: Student data protection requirements
- Usage patterns: Classroom session durations (15-45 minutes)

### 7. Success Criteria

# Phase 1 ( COMPLETED)

- Core web application with teacher and student interfaces
- Real-time chatbot functionality with difficulty progression
- Session management and participant tracking
- Responsive design and error handling
- **V UPDATED**: Improved UX with concise responses and mandatory field validation

# Phase 2 ( COMPLETED)

- Assessment scoring algorithm implementation
- Individual student report generation (.md files)
- Consolidated class reports (CSV export)
- Advanced analytics dashboard
- CRITICAL FIX: Session management reliability (v2.0.2)

# Phase 3 ( FUTURE)

- 🔄 Integration with learning management systems
- 🔄 Advanced AI features (sentiment analysis, learning path recommendations)
- 🔄 Mobile application development

# 8. Risk Mitigation

#### **Technical Risks**

- Al Response Quality: Implemented structured prompting with session context
- Concurrent User Load: Stateless architecture with database optimization
- Data Privacy: No sensitive data collection, anonymous session participation

### **Operational Risks**

- Teacher Adoption: Intuitive interface design and comprehensive documentation
- Student Engagement: Progressive difficulty and real-world business scenarios
- Technical Support: Clear error messages and fallback mechanisms

## 9. Recent Updates

### Version 2.0.2 (September 14, 2025) - Critical Production Fix

- **RESOLVED: Session Stopping Failure**: Fixed critical bug preventing teachers from properly ending sessions
- Enhanced System Reliability: Improved error handling and database transaction management
- Production Ready: System now fully stable for classroom deployment

# Version 2.0.1 (September 14, 2025) - Assessment & Reporting Complete

- Assessment Scoring Engine: Full implementation of understanding score calculations
- Report Generation: Individual student .md files and consolidated CSV exports
- Time Tracking: Complete session duration tracking and "Leave Session" functionality
- Analytics Dashboard: Comprehensive performance metrics and reporting

### **Version 1.1 (September 14, 2025)**

- Chatbot Response Optimization: Reduced wordiness, especially for formative assessments and review sessions
- Form Simplification: Removed definition field from concept creation
- · Mandatory Field Validation: Enhanced validation for concept names and learning objectives
- UI Improvements: Clear indication of required fields with asterisk (\*) markers

# **Appendix**

### **Business Concepts Supported**

- Marketing (segmentation, targeting, positioning)
- Finance (budgeting, cash flow, investment analysis)
- Operations (supply chain, quality management)

- Entrepreneurship (business planning, market research)
- Ethics and Social responsibility

### **Assessment Focus Areas**

- Vocabulary Understanding
- Concept Application
- Critical Thinking
- Problem Solving
- Case Study Analysis
- Real-world Connections