Benny Tieu

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May 24, 1991

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WORK EXPERIENCE

NOC Consultant, Com Hem
Stockholm, Sweden — 2013-present
Employment: Part-time

Com Hem is a major internet-, cable-tv- and telecommunications service provider in Sweden. I am currently working part-time as an NOC consultant managing parts of the company's operation center. My job includes monitoring the company's network, analyze network incidents and escalate incidents for further troubleshooting. The NOC department works closely with other departments such as SOC, production and customer service.

IT-Administrator, Mangold Fondkommission
Stockholm, Sweden— 2010-2012
Employment: Full-time

Mangold Fondkommission is a Swedish investment bank that offers financial advice. I had a full-time employment working as an IT administrator. My job included server administration, server monitoring, development of the IT infrastructure, building smaller web based applications and also offering user support to the employees. The IT environment was mostly based on Microsoft products, with systems connected to the Stockholm stock exchange, NASDAQ OMX Nordic, AktieTorget and Nordic Growth Market.

EDUCATION

NTU, Nanyang Technological University
Exchange studies in Computer Science
Singapore - 2016-2016

An exchange semester study, studying computer science undergraduate courses. I was involved in NTU Judo Club and NTU Silat Club during the stay. NTU is ranked number 13:th place globally according to QS (2016).

KTH, Royal Institute of Technology
Master of Science in Computer Science and Engineering programme
International Specialisation: Chinese
Stockholm, Sweden — 2012-2017(expected)

Accomplishments
- Bachelor thesis: "Implementation and Evaluation of a Recommender System Based on the Slope One and the Weighted Slope One Algorithm" (2015, Benny Tieu & Brian Ye)

KTH, Royal institute of Technology
Technical Preparatory Semester
Haninge, Sweden — 2010- 2011

A technical preparatory semester studying math and physics to have the prerequisite necessary to apply for the Computer Science programme.

John Bauergymnasiet
IT-program, Upper secondary school
Specialisation track: Programming
Växjö, Sweden— 2007-2010

The program included courses in Programming, Computing, Digital technology, Electrical engineering, Operating Systems and Database management.

Accomplishments
- Received scholarship and diploma for best grades of all the graduates 2010.

SKILLS
- **Programming**: Java, Python, C++
- **Web programming**: PHP, Wordpress, HTML, CSS, JavaScript
- **IT service management**: Troubleshooting, User support
- **IT incident management:** Report writing, Incident escalation
- **Network management**: Telecommunications, LAN, Routing
- Experienced **Linux** and **Windows** user in both desktop and server

LANGUAGES
- Swedish (Native proficiency)
- English (Professional working proficiency)
- Cantonese (Bilingual proficiency)
- Mandarin (Elementary proficiency)

OTHER
- Swedish driver's licence (B-körkort)

REFERENCES
Available upon request.