

AMAL BABU

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Objective:-

Seeking a challenging job where I can utilize my skills and innate talents while being resourceful and innovative in a professionally managed organization while also ensuring the growth of the organization...

Experience Summary:-

Associate Network Engineer (1/12/2014 to Present)

Railwire ICT Pvt Ltd, ERNAKULAM SOUTH

Job Profile:-

- Giving Client support, Network monitoring, creates trouble tickets.
- Client service; take ownership and manage all support cases via ticketing systems, provide regular updates to end users/requesters
- close tickets within agreed timescales (creating vlans, configuring L2 switches, troubleshooting vlan issues)
- Solving the issue through remote access
- Troubleshooting issues related to owned and managed network.
- Troubleshooting issues related to Link outages, QOS issues and routing protocol
- LAN and Vlan installation, configuration, and IOS update (Cisco, Juniper, Dlink, Edgcore routers, switches, concentrators).
- working knowledge Cisco switch suite of products (2950 ,3500 etc.)
- Hands on Exp on Cisco Router suite of products (7200/7600, etc.)
- Responsible for network documentation and weekly reports.
- Regularly providing either on-site or remote support to end users.
- Coordinating with NOC Team through telephone and mails.
- Technical infrastructure (LAN,WAN,VPN,NOC)
- Wireless LAN Access Points – Cisco, Linksys, Dlink

Career Highlights

- CCNA (Cisco Certified Network Admin) course completed
- Attended 3 Months Android Training Course at Codefrux Technologies Bangalore (from Aug 2013 to Oct 2013).
- Attended live project sessions and created a user-friendly and fully functional application in Android named Wish Fairy.

- Known for writing efficient, maintainable, and reusable code that preserves privacy and security.
- Proficient in object-oriented design, data structures, problem solving and debugging.
- Expert in interaction between various devices and different versions of Android.

Key Skills:-

- Decision making, critical thinking, organizing and planning.
- Adaptability and ability to work under pressure.
- Initiative with a high level of energy

Educational Qualification:-

Year	Course	Institute	Board/university	Percentage
2013	BTECH	Mount Zion College Pathanamthitta	MG University	60
2009	Higher Secondary	St.Thomas HSS , Thiruvalla	Kerala State Higher Secondary Board	75
2007	10th	St.Thomas HS , Thiruvalla	Higher Secondary	84

Languages Known:-

- Tamil:- Speak, Understand
- English:-Read, Write, Speak, Understand
- Malayalam:-Read, Write, Speak , Understand

Personal Details:-

Age, Date of Birth : 24, 17-01-1991

Gender : Male

Guardian Name : Saly Babu

Ernakulam