

## CURRICULUM VITAE

### **SHIBIN CHACKO**

Mobile: +91 9567055641 +91 9605520680

E-mail: [shibin.chacko2012@gmail.com](mailto:shibin.chacko2012@gmail.com) , [shibinchacko009@gmail.com](mailto:shibinchacko009@gmail.com)

---

#### **Objective:**

To obtain a position as a software program designer in a challenging environment that utilizes team-work effort for researching, learning and developing new high-tech products. Providing a highly motivated, progressive and friendly environment, this would allow the pursuit of career advancement and expand my knowledge & technical skills.

#### **Academic Qualifications:**

- M Sc. Software Systems (Integrated): R.V.S CAS, Coimbatore, Affiliated to Bharathiar University (2012) Percentage: 71%.
- HSC: NSS Higher secondary School, Kaviyoor, Thiruvalla, Kerala (2007) Percentage: 65%.
- SSLC: NSS Higher secondary School, Kaviyoor, Thiruvalla, Kerala (2005) Percentage: 60%.

#### **Professional Trainings Undergone:**

- Cisco Certified Network Associate (CCNA) – Routing & Switching.
- ASP.Net.

#### **Technical Skills:**

- Knowledge in Windows Development Basics (Windows Forms application)
- Knowledge in Operating System – Microsoft Windows
- Knowledge in HTML 5.0, C# Programming, Java Script, CSS, XML, JSON, MS Sql
- Experience in ASP.Net, MVC, Entity Frame Work
- Knowledge on LAN, WAN, Routers, Firewall.
- OS Installation.
- Computer Software and Hardware Installation
- Routing Protocols

#### **Workshops & Seminars Attended:**

- Attended Seminar on IPv6 Transitions.
- Attended IPv6 Foundations & Routing Workshop.
- Attended "Photoshop & Flash". Workshop.

**Additional Qualification:**

- Completed a Course in ASP.Net.
- Completed a Course in Hardware and Troubleshooting in MSME, Thiruvalla.

**Experience:**

**Serco Global Services Pvt Ltd, Mumbai** since October 2013 to September 2014

**Designation :-** Executive-Operation

**Key Accomplishments:**

- Greet customers warmly and ascertain problem or reason for calling.
- Resolve customer complaints via phone.

Meet the Difficulties of customer queries.

Motivating existing customers to use new & upcoming VAs.

- Cancel or upgrade accounts.
- Act as the company gatekeeper.
- Inform customer of deals and promotions.
- Utilize computer technology to handle high call volumes.
- Achieving all types of targets.

**Spectrum Softtech Solutions Pvt Ltd, Ernakulam** since January 2015 to till date.

**Designation:-** Asp.Net Trainee.

- Create web applications, web sites according to client requirements

**Academic Project:**

**Title** : Replacement policy selection for a web cache server.

**Front end** : ASP.NET 3.5 with c#.

**Back end** : SQL server.

**Description** : A cache server stores Web objects (e.g., HTML pages, images, and files) locally for the use of future requests to those objects. As cache size is finite, a cache replacement policy is needed to manage cache content. If a cache is full when an object needs to be stored, the policy will determine which object is evicted to make room for the new object. the replacement policy is to make the best use of available resources, including disk space, processing power, server load, and network bandwidth The project aims to provide easy and more secure way for replacing web cache server.

## **Live Projects:**

**Name** : Event Management System

**Front End** : ASP.Net

**Back End** : MS Sql

**Description** : Creating a web site for Event Management Company. Here customer can check the details of company event packages and order an event.

**Name** : Online Shopping Cart

**Front End** : ASP.Net (MVC)

**Back End** : MS Sql

**Description** : Here creating an online shopping cart. Customer can check the available products and order the product.

## **Computer Language:**

- Languages : .Net (moderate), C#
- Operating system : Windows family
- RDBMS : MS - Access, MS - SQL
- Web designing tools : Photoshop, HTML

## **Linguistic Ability:**

- English : Read, Write and Speak
- Hindi : Read, Write and Speak
- Malayalam : Read, Write and Speak
- Tamil : Speak

## **Personal Information:**

Father's Name : Chacko Shaji

Date of Birth : 26 May 1990

Sex : Male

Marital Status : Single

Address : S/O Chacko Shaji,  
Padeekal house,  
Kaviyoor (PO),  
Thiruvalla, Pathanamthitta-689582