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| SarathUnnikrishnan  **CURRICULUM VITAE**  SYSTEM ADMINISTRATOR  ***C:\Users\nic\Desktop\srttpoto.jpg***  ***Visual cv:*** [***https://www.visualcv.com/app/#/cvs/1425762***](https://www.visualcv.com/app/#/cvs/1425762)  ***Contact Information***  *Address:*  Kollara(H)  P.O.Puthur,  Chocherikunnu  Thrissur (DT)  Kerala, India  Pin: 680014  *Mob No:*  +91 9562930648,7356596715  *E-Mail: sarathuk8@gmail.com*  Personal Information   |  |  | | --- | --- | | *Age* | 25 | | *Date of Birth* | 08/10/1992 | | *Gender* | Male | | *Nationality* | Indian | | *Religion* | Hindu | | *Marital Status* | Single |   *Father’s Name* Unnikrishnan K R  **Passport details**   |  |  | | --- | --- | | *Passport No.* | : **M8416486** | | *Place of Issue* | : Cochin | | *Date of Issue* | : **4/5/2015** | | *Date of Expiry* | : **3/5/2025** | |  |  |   **Languages Known:**   * English * Malayalam * Tamil   **ACHIEVEMENTS**   * Certified and Trained in CCNA and MCITP from **ACCEL ITACCADEMY** (2013), thrissur. * Trained in CCNA from **HCL Services Ltd**,   Chennai.   * The Best Employment Award (yearly) in **HCLServices Ltd** (2014), Cochin.   **Hobbies:**   * Scripting * Singing &Dancing * Reading Novels * Cricket | C:\Users\nic\Desktop\download.pngC:\Users\nic\Desktop\MCITP1.png  Objective:  “To secure a challenging position with a dynamic organization this will enable me to apply my education and creative skills for the mutual development of the company and me.”  Professional Synopsis  Hardware engineer with 5 yrs experience and Strong management skills with extensive knowledge in Computer Hardware,customer relation andTeam management processes. Detail-oriented, efficient and organized professional responsible for handling system troubleshooting issues, setting up and directing system reviews and reporting.  • Strong analytical and problem solving skills.  • Excellent written and verbal communication skills.  WORK EXPERIENCE SUMMARY  TOTAL EXPERIENCE 5 YEAR  Associate Engineer : *(From Dec1 2015 - Present)*   |  |  |  |  | | --- | --- | --- | --- | | *Company* : | | ACCEL Frontline Pvt Ltd  Reg.off: No.75,Nelson Manickam Road,  Chennai-600029.india.ph: +914442252000  Fax: +914423741271 website:www.accelfrontline.in  Cochin address: 64/2401,old no.41/1699.vidhayathil building,  Veeshanam Road,kochi-682018. ph: 0484-2381755 | | | *Responsibilities:* | . .   * Attending hcl ,hp servers (HCL MA350,HCL-BL1280,HP ML-350)compliants in banks and other sites (KSFE , COLLECTRATE,TRESSURY). * Configure linux (centos 5.9) server and instalation of oracle 10 g * Good knowledge in server and pc hardware and os level (linux and windows platforms) * Attending maximum server and pc calls daily * Good knowledge in linux platform . such as centos 5.9 , boss ,ubuntu | |   Associate Engineer : *(From feb18 2015 – nov 31 2015)*   |  |  |  |  | | --- | --- | --- | --- | | *Company* : | | Pcs TechnologyPvt Ltd  South Janatha Road, Palarivattam,kochi-682025 kerala.  Tel:2335526,2330178,2332286  www.pcstech.com | | | *Responsibilities:* | * Submitted Report on total works taken and completed on daily basis. * Responsible for day to day branch Operations. * Maximize Company income generation, Business development. * Maintain a high level of customer satisfaction by ensuring that excellent service standards are attained and maintained. * Develop strong working relationship and a professional and ethical attitude with all employees and customer associated with the business. * Participate in all scheduled training meetings. Conduct meetings or lead group discussion in an effective and time – efficient manner. * Attend maximum pc issues and achieve target. | |   Associate Customer Support Engineer :*(From nov 2013 to feb 2015)*   |  |  |  |  | | --- | --- | --- | --- | | *Company* : | | HclInfo systems Ltd, cochin  Tel: +911202520977,2526518,2526519 (new delhi). | | | *Responsibilities:* | * Maintain a high level of customer satisfaction by ensuring   that excellent service standards are attained and maintained   * Attend pc issues within in 4 hours and customer satisfaction is most important. * Follow SMS based Attendance system * Reporting correct time to reach customer site and how much time spent in customer site on message system basis. * Solve maximum complaints in branch and receive customer feedback and send feedback to company | |   Academic Chronicle.   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | Degree | University / School | Percentage& YEAR pass out |  |  | Month/Year of Passing | | S.S.L.C | Gvhss Puthur | 75% , 2008 |  |  | MARCH 2008 | | Plus Two | St.Jose College Kuriachira | 62% , 2010 |  |  | MARCH 2010 | | 3 year Diploma in Computer Hardware Maintenance. | Model Polytechnic College , Mala | 78% , 2013 |  |  | MARCH 2013 | | 1 year Diploma in Computer Hardware and Network Engineer. (CCNA+MCITP) | Accel IT Academy , Thrissur | 85% , dec 2013 |  |  | NOVEMBER 2013 |   TECHNICAL PROFICIENCY   * Good knowledge in Server hardware and os conguration (Linux-centos 5.9 and oracle configuration) * Windows server 2008 system engineer * Networking, : Routers, Switches, TCP / IP Networks * Protocols :TCP/IP,DHCP,UDP,SMTP,FTP,TFTP,IMAP,POP3 * Routing Proocols: RIP,IGRP,EIGRP,OSPF * Remote Tools : Ammy Admin (V3.0),TeamViewer (V9). * Operating system: WindowsVISTA/XP/7/8/8.1/10, Server2000, 2003, 2008, 2008r2, UBUNTU series, LINUX-BOSS OS,centos 5.9 * Outlook   KEY PERFORMANCE ATTRIBUTES   * Excellent Aptitude for analysis. * A good team player with the ability to effectively work in a group * Self-motivated, hard-working individual * Excellent common sense, judgment, and decision-making abilities. * Commended for reliability and trustworthiness. * Ability to grasp new ideas and integrate them into desired results   CO-CURRICULAR ACTIVITIES  Course completedin 1Year Diploma in Computer Hardware and Network Engineer (DHNE)at Accel IT Academy Thrissur.  REFERENCES   * RAJESH - ACCEL TRISSUR AREA MANAGER,IT DEPARTMENT ,   MOB: 9387108805,  [rajesh.vinodkrishnan@accelfrontline.in](mailto:%20%20%20%20%20%20%20%20%20%20%20%20%20%20rajesh.vinodkrishnan@accelfrontline.in)   * JANARDHANAN RAJA -NODAL OFFICER THRISSUR ,ITCELL, TRISSUR COLLECTRATE. [nodalofficertsr@gmail.com](mailto:nodalofficertsr@gmail.com) .MOB : 9497713708, 9495091484.  |  | | --- | |  |   Declaration  I do hereby declare that the above furnished details are correct and true up to the best of my knowledge and belief. I am confident that if I am given an opportunity to serve your esteemed organization, I will prove to be an asset.  SARATH UNNIKRISHNAN  Date: |