



# BENOIT CLAUDE

# BINDZI EWANE

Data Center Technician

## SUMMARY

Advanced IT support specialist for Google Data Centres with extensive knowledge of programming languages, databases and frameworks. Currently preparing for ISTQB certification to enhance software testing skills. Excellent analytical, communication and teamwork skills with deep experience in data centre infrastructure management, bug analysis and ticketing management.

## WORK EXPERIENCE

**IT technical Support** 01/2024 - 12/2024  
**DB Schenker - Frankfurt am Main**

- Resolved complex data center disruptions through detailed fault analysis and quick problem resolution
- Mobile device management
- Proactive IT support tasks and process optimization
- Developed IT solutions to optimize infrastructure and operations

**Registration Service Clerk** 01/2020 - 05/2021  
**Christoph Kroschke GmbH - Frankfurt am Main**

- Ensured customer satisfaction through proactive communication
- Minimized errors and delays through careful verification
- Precise data entry in the ticketing system
- Handled registrations and deregistrations
- Effective invoicing and case resolution

**Service Agent in Public Services** 03/2017 - 04/2019  
**FraCare Services - Frankfurt am Main**

- Assisted individuals with special needs
- Welcomed guests and provided assistance
- Systematic documentation on mobile devices
- Collaborated with stakeholders for optimal support

## CONTACT

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📍 Jugenheimer Strasse 66  
60528 Frankfurt am Main, Germany

## DRIVER'S LICENCES

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## LANGUAGES

Französisch - Native

Deutsch - Expert

Englisch - Advanced

SKILLS

- JavaScript
- PHP
- Python
- Git
- Analytical Thinking
- communication
- Software testing
- IT Infrastructure Management and Operation
- Deployment management
- Google Workspace
- Network Cabling
- Troubleshooting
- Agile Methods

**IT working Student** 11/2012 - 12/2016  
**Geis Global Logistics - Dietzenbach**

- Data entry in LFS, UPS, SAP
- Optimization of automated processes
- Invoice management with MS Office
- Implementation of documentation best practices
- Team collaboration for process improvement

EDUCATION

**Certified PHP / MySQL / JavaScript / Python Developer** 2022  
**GFN - Darmstadt**

PHP / MySQL / JavaScript / Python / MySQL / Laravel / React / Node Js

Extensive project experience in the development of web based applications. Deep knowledge of object-oriented programming (OOP), database design and development, and creating scalable and maintainable code bases.

Key technologies: PHP, MySQL, JavaScript, Laravel, React, Node.js, Python. 1260 instructional units (45 minutes each) from 20.09.2021 to 08.04.2022.

**EXIN Agile Scrum Product Owner / Scrum Master (Funded by the Employment Agency)** 2022  
**GFN - Darmstadt**

Agile Scrum

Experience in applying agile methods in product development. Understanding of customer needs and market conditions. Effective leadership of agile teams.

Examinator: EXIN

**Bachelor's degree not awarded** 2018  
**University of applied Sciences - Francfort on Main**

Computer Science

Focus: Programming, Database, and Networking. Dropped out in the fourth semester for professional reasons.

Cancelled for privat reason

**Bachelor's degree not awarded** 2016

2016

**Technical University of Mittelhessen - Friedberg - Hessen**

# Media Computer Science

Focus: Web Design and Web Programming. Dropped out in the seventh semester for personal reasons.

**General College Leaving Certificate / A-level ( Baccalaureate )    2005**

2005

**Saint Andre Institute - Yaounde - Cameroon**

Mathematics and Natural Sciences

Subjects: Mathematics, Physics, Chemistry, and Natural Sciences with distinction