

# Benjamin Olger

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## Work Experience

### HeathWallace • Chicago • IL

#### User Experience Designer

(Sep 2013 - Present)

- Provided clients with low fidelity and high fidelity design deliverables.
- Presented designs to clients in person and via WebEx.
- Iterated on designs based on client feedback and shifts in project scope.
- Worked within technical and business constraints to deliver optimal design solutions.

### Service Brands International • Ann Arbor • MI

#### User Experience and Interactive Marketing

(Jun 2011 - Aug 2013)

- Designed and worked with developers to implement a mobile site for Protect Painters.
- Planned and facilitated usability tests for mrhandyman.com.
- Designed a mobile prototype for mrhandyman.com.
- Content creation and management for mrhandyman.com and mollymaid.com.
- Completed analytics, SEO, & social media tasks.

### Shure Incorporated • Niles • IL

#### User Experience Design Intern

(May 2012 - Aug 2012)

- Lead the design of an iOS application. Deliverables included a competitive evaluation, functional requirements, a low fidelity Axure prototype, and mockups.
- Presented the mobile app design to business stakeholders, developers, and design team.
- Created a prototype for a firmware manager for OS X and Windows.

### U of M School of Education • Ann Arbor • MI

#### Media Assistant

(Sep 2010 - May 2011)

- Used Final Cut Pro and Quicktime Pro to edit videos.
- Document and photo processing using Photoshop, Acrobat and MS Word.
- Assisted in maintaining databases using Excel and File Maker Pro.
- Worked with co-workers to ensure work was properly quality checked.

## Education

### University of Michigan

MSI 2012

Human Computer  
Interaction

### University of Michigan

BA 2011

Psychology

## Skills

Wireframes  
Mockups  
Prototypes  
Personas and Scenarios  
Heuristic Evaluation  
Surveys  
Interviews  
Contextual Inquiry  
Usability Testing

## Preferred Tools

Photoshop  
Illustrator  
InDesign  
Axure  
HTML & CSS