## Appendix

% every case must be assigned to one referee { assign(CID, RID) : referee(RID, \_, \_, \_, \_) } = 1 :- case(CID, \_, \_, \_, \_, \_).

## % HARD CONSTRAINTS

% The maximum number of working minutes of a referee must not be exc% every case must be assigned to one referee

{  $assign(CID, RID) : referee(RID, _, _, _, _) } = 1 :- case(CID, _, _, _, _).$ 

## % HARD CONSTRAINTS

- % The maximum number of working minutes of a referee must not be exceeded by
- % the actual workload, where the actual workload is the sum of the efforts of all
- % cases assigned to this referee.
- :- assign(CID, RID), case(CID, \_, EFFORT, \_, \_, \_), referee(RID, \_, MAX\_WORKLOAD, PREV\_WORKLOAD, \_), #sum {X, C : C==CID, case(C, \_, X, \_, \_, \_) } > MAX\_WORKLOAD.
- % A case must not be assigned to a referee who is not in charge of the region at all
- % (i.e., who has preference 0; see below).
- :- assign(CID, RID), case(CID, \_, \_, \_, POSTC, \_), referee(RID, \_, \_, \_, \_), prefRegion(RID, POSTC, 0).
- % A case must not be assigned to a referee who is not in charge of the type of the
- % case at all (i.e., who has preference 0; see below).
- :- assign(CID, RID), case(CID, CASET, \_, \_, \_, \_), referee(RID, \_, \_, \_, \_), prefType(RID, CASET, 0).
- % Cases with an amount of damage that exceeds a certain threshold can only be
- % assigned to internal referees.
- :- assign(CID, RID), case(CID, \_, \_, DAMAGE, \_, \_), referee(RID, e, \_, \_, \_), externalMaxDamage(THRESHOLD), DAMAGE > THRESHOLD.

## % WEAK CONSTRAINTS

- % Internal referees are preferred in order to minimize the costs of external ones.
- :~ assign(CID, RID), case(CID, \_, \_, \_, \_, \_), referee(RID, e, \_, \_, \_). [1@5]
- % The assignment of cases to external referees should be fair in the sense that
- % their overall payment should be balanced (i.e., they should all have the chance to
- % handle cases such that their overall payments are similar).

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 \begin{array}{l} total\_payment(RID,\ TOTAL) :-\ referee(RID,\ \_,\ \_,\ \_,\ \_), \\ \#sum\ \{\ P,\ C,\ R:\ assign(C,\ R),\ case(C,\ \_,\ \_,\ \_,\ _,\ P),\ referee(RID,\ e,\ \_,\ \_,\ \_),\ R==RID\ \} = TOTAL. \\ :\sim assign(CID,\ RID),\ case(CID,\ \_,\ \_,\ \_,\ \_,\ \_),\ referee(RID,\ e,\ \_,\ \_,\ TOTAL\_PAY),\ total\_payment(RID,\ TOTAL),\ N=TOTAL\ +\ TOTAL\_PAY.\ [N@4] \\ \end{array}
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% The assignment of cases to (internal and external) referees should be fair in the

% sense that their overall workload should be balanced. total\_workload(RID, TOTAL) :- referee(RID, \_, \_, \_, \_), #sum { H, C, R: assign(C, R), case(C, \_, H, \_, \_, \_), referee(R, \_, \_, \_, \_), R==RID } = TOTAL. :- assign(CID, RID), case(CID, \_, \_, \_, \_, \_), referee(RID, \_, \_, PREV\_WORKLOAD, \_), total\_workload(RID, TOTAL), N = TOTAL + PREV\_WORKLOAD. [N@3]

% Referees should handle types of cases with higher preference.

:~ assign(CID, RID), case(CID, CASET, \_, \_, \_, \_), referee(RID, \_, \_, \_, \_), prefType(RID, CASET, PREF). [-PREF@2]

% Referees should handle cases in regions with higher preference.

:~ assign(CID, RID), case(CID, \_, \_, \_, POSTC, \_), referee(RID, \_, \_, \_, \_), prefRegion(RID, POSTC ,PREF). [-PREF@1]

#show assign/2.

eeded by

% the actual workload, where the actual workload is the sum of the efforts of all

% cases assigned to this referee.

- :- assign(CID, RID), case(CID, \_, EFFORT, \_, \_, \_), referee(RID, \_, MAX\_WORKLOAD, PREV\_WORKLOAD, \_), #sum {X, C : C==CID, case(C, \_, X, \_, \_, \_) } > MAX\_WORKLOAD.
- % A case must not be assigned to a referee who is not in charge of the region at all

% (i.e., who has preference 0; see below).

- :- assign(CID, RID), case(CID, \_, \_, \_, POSTC, \_), referee(RID, \_, \_, \_, \_), prefRegion(RID, POSTC, 0).
- % A case must not be assigned to a referee who is not in charge of the type of the

% case at all (i.e., who has preference 0; see below).
:- assign(CID, RID), case(CID, CASET, \_, \_, \_, \_), refer-

ee(RID, \_, \_, \_, \_), prefType(RID, CASET, 0).

% Cases with an amount of damage that exceeds a certain threshold can only be

% assigned to internal referees.

:- assign(CID, RID), case(CID, \_, \_, DAMAGE, \_, \_), referee(RID, e, \_, \_, \_), externalMaxDamage(THRESHOLD), DAMAGE > THRESHOLD. % WEAK CONSTRAINTS % Internal referees are preferred in order to minimize the costs of external ones. :~ assign(CID, RID), case(CID, \_, \_, \_, \_, \_), referee(RID, e, \_, \_, \_). [1@5] % The assignment of cases to external referees should be fair in the sense that % their overall payment should be balanced (i.e., they should all have the chance to % handle cases such that their overall payments are similar). total\_payment(RID, TOTAL) :- referee(RID, \_, \_, \_, \_), #sum { P, C, R: assign(C, R), case(C, \_, \_, \_, \_, P), refer $ee(R, \_, \_, \_, \_), R == RID \} = TOTAL.$ :~ assign(CID, RID), case(CID, \_, \_, \_, \_, \_), referee(RID, e, \_, \_, TOTAL\_PAY), total\_payment(RID, TOTAL), N = TOTAL + TOTAL\_PAY. [N@4] % The assignment of cases to (internal and external) referees should be fair in the % sense that their overall workload should be balanced. total\_workload(RID, TOTAL) :- referee(RID, \_, \_, \_, \_), #sum { H, C, R: assign(C, R), case(C, \_, H, \_, \_, \_), referee(R, \_, \_, \_, \_), R==RID } = TOTAL. :~ assign(CID, RID), case(CID, \_, \_, \_, \_, \_), referee(RID, \_, \_, PREV\_WORKLOAD, \_), total\_workload(RID, TO-TAL),  $N = TOTAL + PREV_WORKLOAD$ . [N@3] % Referees should handle types of cases with higher preference. :~ assign(CID, RID), case(CID, CASET, \_, \_, \_, \_), referee(RID, \_, \_, \_, \_), prefType(RID, CASET, PREF). [-PREF@2]

% Referees should handle cases in regions with higher preference.

:~ assign(CID, RID), case(CID, \_, \_, \_, POSTC, \_), referee(RID, \_, \_, \_, \_), prefRegion(RID, POSTC ,PREF). [-PREF@1]

#show assign/2.