BENJAMIN WARNER

Computer Science Student

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SUMMARY

A dynamic individual with experience and knowledge of computer hardware and computer languages such as Python, Java, C++, GIT, web development languages (Html, JavaScript, CSS) as well as experience using Linux command line. Has excellent oral and written communication skills as well as patience and self-control. An analytical and creative thinker who clearly identifies problems in order to implement solutions that are in line with operational requirements. Works well in a fast-paced, high-pressure environment and adapts quickly to new situations while adhering to time constraints.

PROFESSIONAL EXPERIENCE

Floor Worker   2022 - Present
The Beer Store   Brooklin, ON
- Responsible for closing and opening tasks such as sweeping and mopping, making a till, and making sure the store looks presentable for the customers and the staff scheduled the following morning
- Responsible for requesting identification from customers to ensure the sale of alcohol is being executed legally and appropriately
- Ensure incoming shipments are accurately and efficiently stocked on the shelves and stored in the back
- Responsible for handling the money in my till for each shift (ie. balancing, collecting, and storing the money)

Server/Bartender   2023 - Present
The Wismer House   Port Elgin, ON
- Created a welcoming and positive environment to make diners and guests feel at home
- Maintained a robust knowledge of several food and drink items to proactively up-sell menu items to guests while ensuring customer satisfaction
- Acted as a team player, and helped bar or service staff depending on which side of the house was busiest
- Maintained impeccably clean workstations by demonstrating attention to detail and a sense of urgency

Shift Supervisor/Team Member   2019 - 2022
Tim Hortons   Brooklin, ON
- Maintained a safe environment for guests and co-workers to reduce the risk of injury and accidents
- Investigated and resolved customer inquiries and complaints in an empathetic manner, resolving appropriately
- Developed highly empathetic client relationships and earned a reputation for exceeding service standard goals
- Met all customer call guidelines including service levels, handling time and productivity

Camp Counselor   03/2019 - 09/2019
Unifor   Port Elgin, ON
- Worked as a member of a team with the ability to accomplish tasks with little direct supervision further supporting the positive image of the Unifor brand
- Ensured that the site was kept clean, organized, and free of litter to ensure a safe environment and functionality of the facilities
- Assisted in maintaining accurate program records including incident reports, logbook documentation, and daily attendance.

EDUCATION

Bachelor of Science, Computer Science   2022 - Present
Ontario Tech University (3rd Year)   Oshawa, ON

High School (Honor Roll)   2018 - 2022
Brooklin High School   Brooklin, ON

PERSONAL PROJECTS AND ACHIEVEMENTS

Made a personal AI assistant
Using python modules, I constructed an Alexa/Google Home like assistant

Canadian Computing Competition
I competed in the CCC in high school twice where I was met with problems I had to analyze and solve in a quick and effective manner

Working with Arduinos and open source components
Have worked on several projects (robots as well as other sensor oriented systems) using Arduinos and other hardware modules to create an effective line of communication between the software and hardware

AI implementation
Have successfully been able to implement OpenAIs AI software into my everyday projects using Python

SKILLS

Tools
Java · C++ · Python · HTML · JavaScript · CSS · Excel (VBA) · SQL

Operating Systems
Windows · Linux

NOTABLE COMPLETED COURSES

- ✔ Data Structures
- ✔ Sci. Data Analytics
- ✔ Business Analytics
- ✔ Software Design & Analysis
- ✔ Computational Science
- ✔ Physics I and II
- ✔ Calculus I and II