

Benson Arafat

BACKEND ENGINEER

Abuja, Nigeria | (234) 8172681841

benpaul320@gmail.com

www.bensonarafat.com

www.linkedin.com/in/arafat-benson-6a6058ab/

SUMMARY

Results-driven software engineer with 4 years of experience in strategic problem-solving and creative thinking. Previous accomplishments include increasing code-efficiency of e-commerce businesses by 80% and helping to boost client retention by 60%. An empathetic team player, decision maker and an innovative creative thinker.

SKILLS

- PHP
- JavaScript
- HTML
- Flutter
- VueJs
- Laravel
- REST API
- CSS
- OOP
- Android Studio
- MYSQL
- Git
- Dart
- PostgreSQL
- JQuery

EXPERIENCE

Jubilee System LTD – Wuse Zone 3, Abuja, Nigeria

Backend Engineer, September 2021 – Present

- Managed a process re-engineering project to improve and consolidate end-to-end service processes; restructured communication flow among 10 departments and cut down paperwork by 75%.
- Produced and updated website to facilitate 1000 daily visitors.
- Refined and upgrade existing software to continuously improve performance by 100%.
- Reduced bugs reported by 99% which contributed to customer satisfaction and reduction of customer complaints or support calls.
- Determined job priorities for up to 5 projects simultaneously.
- Reviewed information regularly on websites and pages to ensure 100% accuracy.

Estasom – Jabi Abuja, Nigeria

Backend Engineer, February 2021 – September 2021

- Promoted property sales through adverts, open houses and participation in multiple listing services.
- Liaised with buyers and sellers to complete transactions worth over \$9,633.
- Worked effectively in a team of 6, developing new fundraising projects to drive increased funding.
- Worked with the Content creator to deliver the fundraising strategy in line with the organization's strategic direction.

GuageConcepts – Remote

Full Stack Engineer, February 2021 – June 2021

- Partnered with technical teams to align designs with hosting and site performance capabilities.
- Improved user experience by implementing changes in response to A/B testing results.
- Met budget targets through responsible planning and resource allocation.

Bemo Technologies – Gaduwa Abuja, Nigeria

Full Stack Engineer, April 2019 – February 2021

- Wrote, designed and developed clean computer code.
- Planned websites and applications to best showcase multimedia.
- Debugged database queries through extensive troubleshooting.
- Coded backend services using PHP.
- Designed applications that were successfully downloaded by 1000 + users.
- Collaborated with marketing teams to effectively promote applications, increasing app sales by 100% within the first 5 days of product release.
- Designed applications bringing in \$1200 within the first month of release, exceeding manager expectations.
- Managed fleet of 20 vehicles, planning routes and timings to maximize adherence to schedule.

EDUCATION

National Open University of Nigeria – Abuja, Nigeria

B.sc Computer Science 2019 – 2022

Auchi Polytechnic Auchi – Edo State, Nigeria

National Diploma Computer Science 2014 – 2017