

Jacob Benson

Auburn, AL | [LinkedIn](#) | jacob.benson.dev@gmail.com

WORK EXPERIENCE

Freelance Contractor

Auburn, AL

Web Developer

February 2022 – Present

- Independently managed a successful freelance web development business, delivering high-quality solutions to diverse clients.
- Worked with designers and clients to develop responsive and visually appealing websites tailored to clients' specific needs, utilizing HTML, CSS, JavaScript, and other relevant technologies.
- Translated design mock-ups into fully functional websites, adhering to modern design principles and usability standards.
- Successfully optimized website performance, loading times, and SEO, resulting in improved user engagement and search engine visibility for clients.
- Managed multiple projects simultaneously, maintaining accurate timelines, and delivering projects within agreed-upon deadlines.

Eagle Imports Auto Repair

Auburn, AL

Service and Parts Manager

February 2020 - January 2022

- Played a pivotal role in driving business growth and operational excellence by providing effective leadership and implementing strategic initiatives.
- Spearheaded the modernization of Standard Operating Procedures (SOP), enhancing efficiency and streamlining workflows. Adopted new software that allowed the company to grow beyond the owners' expectations.
- Achieved significant sales growth, exceeding targets by 260% and contributing to overall revenue expansion.
- Built a custom website and successfully enhanced the organization's online presence through digital marketing, contributing to improved brand visibility and engagement.
- Cultivated and maintained strong client and vendor relationships, resulting in increased satisfaction and repeat business.

Fleet Management LLC

Opelika, AL

IT Manager

July 2014 - May 2016

- Offered comprehensive IT support, proactively resolving technical challenges and ensuring uninterrupted workflow.
- Managed website upkeep to optimize performance and provide an engaging user experience.
- Spearheaded installation and maintenance of GPS units on semi-trucks throughout the Auburn/Opelika region, leading to accurate tracking and improved logistics efficiency.
- Led IT initiatives as a manager, orchestrating various responsibilities to enhance operational efficiency and harness technology for business growth.

Remodeling and Repair Contractor (Self Employed)

Auburn, AL

October 2012 – February 2020

- Collaborated with homeowners and property management firms to manage diverse repair and addition projects across multiple properties in Lee County, AL.
- Oversaw construction projects, ensuring timely completion and adherence to quality standards.
- Executed carpentry, electrical, and plumbing repairs, showcasing a versatile skill set and contributing to comprehensive project delivery.
- Maintained open communication channels with clients, resulting in a strong reputation for reliability and customer satisfaction.

Seohan Auto

Auburn, AL

Computer Numerical Control Machinist

January 2011 - Oct 2012

- Managed and sustained a fleet of six 5-Axis DMG CNC machines, overseeing all operational aspects.
- Executed intricate programming adjustments with meticulous attention to detail, guaranteeing optimal machine performance.
- Enforced strict adherence to tolerance requirements for each manufactured part, maintaining high-quality standards throughout the production process.

Independent Contractor (Self Employed)**Portland, OR***October 2008 – December 2010*

- Collaborated extensively with homeowners and general contracting firms in the PDX area, specializing in precise templating and proficient installation of granite countertops and tile.
- Maintained clear and open communication channels with clients, addressing their needs, providing updates, and ensuring satisfaction throughout the project lifecycle.
- Established strong relationships with suppliers, facilitating smooth material procurement and timely deliveries to job sites.
- Managed multiple aspects of projects simultaneously, demonstrating excellent multitasking abilities and adaptability to evolving project demands.

Raider Construction LLC**St. Thomas, U.S.V.I***Assistant Superintendent of Construction**June 2007 - October 2008*

- Played a key role in the effective management of a substantial construction endeavor, supervising the creation of a 169,000 square foot retail and marina establishment in St. Thomas, USVI.
- Fostered close collaboration with a global consortium of contractors, adeptly addressing linguistic and unique logistical complexities.
- Managed a range of responsibilities associated with the project's execution, ensuring seamless coordination and on-time delivery.
- Utilized carpentry skills to complete the comprehensive punch-list for the marina, showcasing meticulous attention to detail and a commitment to quality craftsmanship.

Latta Construction LLC**St. Thomas, U.S.V.I***Carpenter**March 2006 - June 2007*

- Played an instrumental role at Latta Construction, St. Thomas, V.I., contributing to a major commercial project with a focus on quality craftsmanship and precision.
- Constructed and installed decks, demonstrating expertise in structural integrity and aesthetic design to enhance outdoor spaces.
- Executed custom millwork with precision, enhancing interior spaces through intricate woodworking and attention to architectural nuances.
- Upheld stringent safety standards and adhered to building codes, contributing to a secure and compliant work environment.
- Fostered positive working relationships with colleagues, demonstrating teamwork and effective communication to achieve project milestones.

PROFESSIONAL REFERENCES

Available Upon Request.**EDUCATION & CERTIFICATIONS**

Google Data Analytics Certification*2023***Southern Union State Community College****Opelika, AL***General Studies (GPA: 3.8)**2008 - 2010*

- Organizations/Awards: Mu Alpha Theta, Dean's Honors List,

SKILLS & INTERESTS

Skills: Microsoft Office | HTML, JS, CSS | React | Python | Digital Marketing | CRM**Interests:** Software Engineering, Analytics, Woodworking, Fitness, Volunteering