

## EDUCATION

**Bachelor of Computer Science (Honours)**

**University of Windsor**

September 2019 – Present

Windsor, ON

Current Major Average – 81.778%

## HIGHLIGHTS

- High level of leadership and collaborative skills
- Adept problem-solving ability
- Ability to learn new concepts fast and effectively

## TECHNOLOGIES

- |              |                     |
|--------------|---------------------|
| • Java       | Currently Learning: |
| • C/C++      | • JavaScript        |
| • HTML5      | • Bootstrap         |
| • CSS        | • React             |
| • Word/Excel | • MongoDB           |
| • Git        |                     |

## TECHNICAL EXPERIENCE

- Programmed 2 robotics projects using Arduino C for various purposes
- Worked on 3+ games projects using Unity and Unreal Engine
- Written basic HTML/CSS websites
- Currently working on personal website utilizing CSS and JS

## SOFT SKILLS

- Attention to detail
- Skilled at training and mentoring
- Time management
- Significant creativity
- Flexible and adaptive

# BENJAMIN TEJAS

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## WORK EXPERIENCE

**University of Windsor**

**May 2021 - Present**

**Service Desk Consultant**

**Windsor, ON**

- Successfully enrolled 50+ workplace computers with Azure/Intune Management and completed subsequent computer setups.
- Assisted in the enrollment and deployment of 70+ tablets across campus for COVID-19 contact tracing.
- Provide excellent customer support to university clients via Social Intents live chat, TDX tickets, the phone and MS Teams.
- Solve technical issues within software and hardware using creative solutions and successfully completed over 700 tickets.
- Participate in daily meetings with colleagues to discuss new issues affecting service and collaborate effectively to create solutions.

**Fastenal**

**March 2018 – August 2019**

**Product Sorter**

**Kitchener, ON**

- Sorted products to go to their respective destinations and ensured all products exceeded company standards while maintaining a consistent speed in a fast-paced work environment.
- Trained and mentored new employees to follow company protocol and excel in their role in a company with over 20k employees.
- Achieved a production speed of over 100% company standards consistently.

**McDonald's Canada**

**October 2016 – May 2018**

**Team Member**

**Kitchener, ON**

- Strong customer service focus in a fast-paced environment, always maintaining a high-quality guest experience.
- Produced exceptional output of over 10,000 customer orders and ensured they were received in a short amount of time.
- Identified breaks in the process and created solutions to assure appropriate completions.