

# Usability test for Asheville farmer's market

**Profile:** Elizabeth Harwood, computer literacy is limited to entertainment purposes and lacks knowledge beyond basic usage.

## Impression questions:

1. What is your initial impression of the website's design and layout?
  - a. It well designed but minimalistic
2. Does the website appear professionally made?
  - a. yes
3. Is the website text readable?
  - a. yes

## Exploratory tasks:

1. You want to learn more about the farmers, navigate to the farmers' page.
  - a. Is very easy
2. You want to learn more about the product, navigate to the produce page.
  - a. Is also every easy
3. You want to learn more about the staff, navigate to the about the staff page.
  - a. Is still very easy

## Directed tasks:

1. Create an account:
  - I. Click the login link in the upper left corner.
  - II. Click the sign-up button below the login username and password.
  - III. Sign up using the email address [firstlast@test.test](mailto:firstlast@test.test) and your first and last name as the username.
    - i. Try a password that doesn't match the password criteria listed on the page.
    - ii. Then try one that does match the criteria listed.
  - IV. User 123 address St. as your address and Asheville as your city
  - V. After your account has been created go to the login page and login

q. Were you able to create a user account? Yes

2. Edit your account.
  - I. Click the edit profile button in the dropdown under hello, firstlast.
  - II. Change your email to [editfirstlast@test.test](mailto:editfirstlast@test.test)
  - III. Click the edit button.
  - IV. Observe that your email has been edited.
  - V. Go back to edit account.
  - VI. Click the delete account button.
  - VII. Click the delete user button.
  - VIII. Your account has been deleted.

q. were you able to edit your account? yes

3. Admin account

- I. Follow the steps in directed tasks 1 for creating a user.
- II. Login using the username admintest and password Admintestacc1!
- III. Click on manage users.
- IV. Click edit on the account you created.
- V. Edit its email to [editfirstlast@test.test](mailto:editfirstlast@test.test)
- VI. View the user to see that your edits have taken effect.
- VII. Delete the user you created.
- VIII. Logout

q. Were you able to use the admin account to delete a user? yes