# Benjamin Katz

Full-stack engineer with a penchant for the front-end. Over five years of experience working with React, Java/Kotlin, and Spring Boot. Adept in continuous integration and deployment, agile/scrum methodologies and product-oriented solutions.

## (814) 619-5208 benthekatz@gmail.com

#### **EXPERIENCE**

## **Dick's Sporting Goods, Inc.**— *Software Engineer II*

Pittsburgh, PA - May 2018 - September 2023

## "SolePanel" Web Application - Customer Support Interface

- Leveraged AI to automatically resolve commonly asked customer support questions. Increased efficiency to call resolutions, decreased call queue times.
- Implemented metrics tracking via Kibana/Grafana.

## "OmniDesktop" Web Application - Packing and Shipping Orders

- Built a new web-application enabling employees to pack and ship orders leading to \$1M in revenue and decreased reliance/load on legacy android applications.
- 70% increase in login speed, 34% increase in overall pick/pack
- Mitigated bugs by implementing unit tests, end-to-end testing using various frameworks (Jest, Cypress, RTL)

#### "Storeboard" Web Application - Central Hub for Store Stats

- Primary developer responsible for delivering a React application that would serve as a central hub for an employee to gain insight on individual and store-wide operations statistics.
- Internal application for retail and corporate employees; peak 10k concurrent users.

# **Learning Sciences International**— Web Dev Intern

Johnstown, PA - Summer 2017

#### **EDUCATION**

# The Pennsylvania State University - Class of 2018

B.S Information Sciences and Technology - Design and Development

#### **SKILLS**

React, Next.Js, Angular,
Typescript, Javascript, HTML,
CSS, SCSS, Tailwind, Node.js,
Java, Kotlin, Android,
Spring Boot, React Native,
User Experience (UX)
10+ yrs exp. Adobe Suite
(Adobe Photoshop, Adobe
Illustrator, etc.)

#### **Interests**

Magic the Gathering, Tennis, Fashion Design, Photography, Vinyl Records