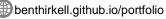
BEN THIRKELL









TECHNICAL SKILLS

• HTML

CSS

JavaScript

Flexbox

Grid

Sass

GitHub

• SQL

Python

Excel (including VBA)

Photoshop

Illustrator

Premiere Pro

Blender

Ableton Live

PERSONAL SKILLS

Strong written and verbal communication

· Analytical and methodical approach

• Excellent time management & task prioritisation

· Meticulous attention to detail

Creative problem-solving abilities

· Passion for growth and learning

EXPERIENCE

Feb 2023 - present

IT Support

Packed and sorted inventory

Set up workstations including peripherals and standing desks

· Maintained inventory, asset registries, and IT storage

Jan 2021 - Oct 2022

IT Support

Vitronic, Notting Hill, VIC

Robert Half, Melbourne, VIC

· Provided internal support via phone, email, Teams, and face-to-face

• Logged, maintained, and completed IT support tickets via help desk system

Managed virtual machines and IP phone systems

Created PowerShell and Batch scripts for automating processes

Managed a range of devices such as laptops, desktops, and printers

· Maintained inventory, asset registries, and IT storage

Worked with external providers on the delivery of required IT equipment

· Set up workstations and onboarded new staff

EDUCATION

Jul 2022 - Dec 2022

Full Stack JavaScript

· JavaScript, HTML and CSS

Flexbox/Grid

The Odin Project, Online

· Git version control

Agile development

Feb 2016 - Nov 2019 **B. Information Technology**

· Object-oriented programming

· Computing fundamentals

Web development

Project management

University of Newcastle, NSW

Systems and network administration

Systems analysis and design

· Database management

Multimedia design

Oct 2010 - Oct 2011

Higher School Certificate

Merewether High School, NSW

Advanced Mathematics, Advanced English, Physics, Geography