

# BEN THIRKELL

 South Yarra  0437758108  ben.thirkell@gmail.com  benthirkell.github.io/portfolio  linkedin.com/in/benthirkell

## TECHNICAL SKILLS

- |              |                         |                |
|--------------|-------------------------|----------------|
| • HTML       | • Sass                  | • Photoshop    |
| • CSS        | • GitHub                | • Illustrator  |
| • JavaScript | • SQL                   | • Premiere Pro |
| • Flexbox    | • Python                | • Blender      |
| • Grid       | • Excel (including VBA) | • Ableton Live |

## PERSONAL SKILLS

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|---|--------------------------------------|
| • Strong written and verbal communication         | • Meticulous attention to detail     |
| • Analytical and methodical approach              | • Creative problem-solving abilities |
| • Excellent time management & task prioritisation | • Passion for growth and learning    |

## EXPERIENCE

- |                     |   |                                    |
|---------------------|---|------------------------------------|
| Feb 2023 - present  | <b>IT Support</b>   | <i>Robert Half, Melbourne, VIC</i> |
|                     | <ul style="list-style-type: none"><li>• Packed and sorted inventory</li><li>• Set up workstations including peripherals and standing desks</li><li>• Maintained inventory, asset registries, and IT storage</li></ul>   |                                    |
| Jan 2021 - Oct 2022 | <b>IT Support</b>   | <i>Vitronic, Notting Hill, VIC</i> |
|                     | <ul style="list-style-type: none"><li>• Provided internal support via phone, email, Teams, and face-to-face</li><li>• Logged, maintained, and completed IT support tickets via help desk system</li><li>• Managed virtual machines and IP phone systems</li><li>• Created PowerShell and Batch scripts for automating processes</li><li>• Managed a range of devices such as laptops, desktops, and printers</li><li>• Maintained inventory, asset registries, and IT storage</li><li>• Worked with external providers on the delivery of required IT equipment</li><li>• Set up workstations and onboarded new staff</li></ul> |                                    |

## EDUCATION

- |                     |   |  |
|---------------------|---|--|
| Jul 2022 - Dec 2022 | <b>Full Stack JavaScript</b>  | <i>The Odin Project, Online</i>  |
|                     | <ul style="list-style-type: none"><li>• JavaScript, HTML and CSS</li><li>• Flexbox/Grid</li></ul>   | <ul style="list-style-type: none"><li>• Git version control</li><li>• Agile development</li></ul>  |
| Feb 2016 - Nov 2019 | <b>B. Information Technology</b>  | <i>University of Newcastle, NSW</i>  |
|                     | <ul style="list-style-type: none"><li>• Computing fundamentals</li><li>• Object-oriented programming</li><li>• Web development</li><li>• Project management</li></ul> | <ul style="list-style-type: none"><li>• Systems and network administration</li><li>• Systems analysis and design</li><li>• Database management</li><li>• Multimedia design</li></ul> |
| Oct 2010 - Oct 2011 | <b>Higher School Certificate</b>  | <i>Merewether High School, NSW</i>   |
|                     | Advanced Mathematics, Advanced English, Physics, Geography  |  |