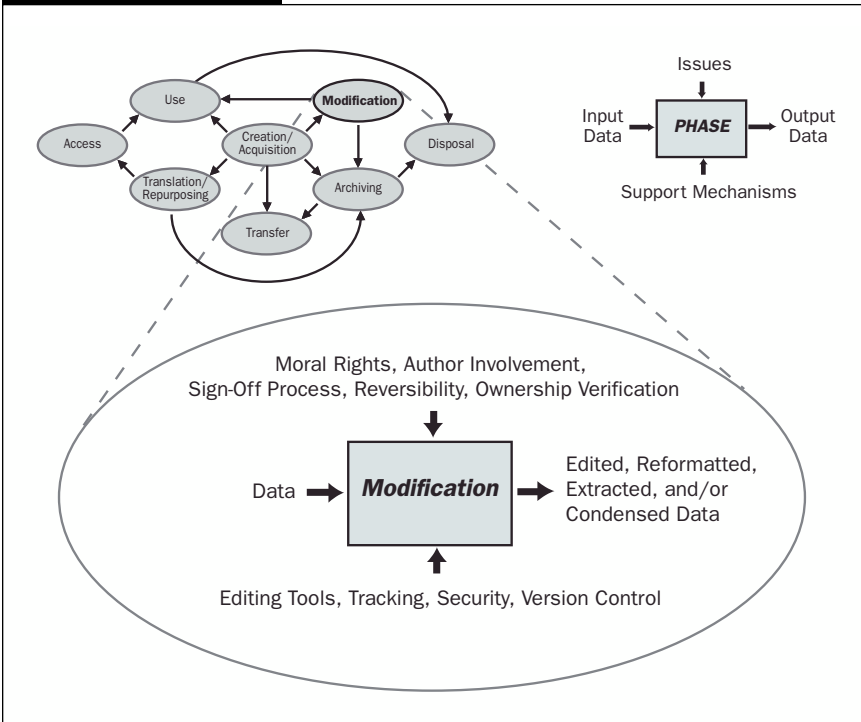


**EXHIBIT 4.3**



decrease in file size compared to the original, but the compression process isn't fully reversible because the transformation from a TIFF image to a JPEG one involves data loss. The greater the compression, the greater the information loss. Finally, someone in the organization has to have the authority to sign off on the modification, indicating that it, like the original information, is correct.

As illustrated in Exhibit 4.3, the key support mechanisms for this phase of the KM life cycle include editing tools, tracking information, security, and version control. Generally information is modified with the aid of tools, such as graphic programs and text editors. Version control, using software tools to track of versions of documents and other information, is key to locating the intermediate products of internally authored information.