# Benjamin Shuster

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# **Summary**

Pursuing a Bachelor's in Web and Information Systems, I have honed my skills in debugging, SQL, and data organization through hands-on experience at NJIT CRM and Student Information Systems. With a focus on functionality and user experience, I am driven by my desire to contribute and learn in a software development and/or UX role.

#### Skills and abilities

- Computer literacy (Windows and Linux)
- Git/GitHub
- Project Organization and Planning
- Debugging with Browser DevTools/Technical Googling
- Programing (JS/TS, CSS, HTML, Svelte, SQL, NodeJS, PHP Python, Selenium, Java)
- Prototyping in Figma
- Time Management

## **Professional History**

Student Employee - CRM and Student Information Services, New Jersey Institute of Technology

(April 2022 - present)

- Assisted in incident management using ServiceNow, and liaised with users via WebEx to aid issue resolution.
- Participated in software testing and documentation, and provided feedback to enhance software performance ahead of new releases.

#### Education

New Jersey Institute of Technology, Newark, New Jersey

(2021 - 2025)

BS in Web and Information Systems

### **Projects**

NJIT Schedule Builder Profiles

(Feb 2022 - Apr 2022)

In order to make planning schedules easier, I made a chrome extension that allowed users to make multiple plans without the need to erase and rebuild.

https://github.com/bentzi-shuster/NJIT-Schedule-Builder-Profiles

Ben's mortuary and grill

(Sep 2022 - Dec 2022)

While enrolled in IT202, I learned the fundamentals of PHP and used my prior knowledge of SQL, JavaScript, HTML, and CSS, to produce "Ben's mortuary and grill, a joke eCommerce site.

#### Acknowledgment

Was recognized on LinkedIn by the chief information security officer of Ellucian for finding and reporting a critical security flaw in production software that put many campuses at risk.