

# Benjamin Chase Vaagen

7915 236th Street SW #B  
Edmonds, Washington 98026  
206.379.0908  
benvaagen24@gmail.com

## Objective

I have worked in the service industry for my whole life. I am now working hard to earn a career in the tech industry through my enrollment in the University of Washington Full-Stack Web Development Bootcamp. I am looking to gain experience to augment the skills that I am learning in school.

## Summary of Qualifications

<b>Customer Service</b>	Eloquent, charismatic, adept with establishing a superior rapport with guests
<b>Computer Savvy</b>	Comfortable with systems including Micros, Toast, Aloha, and Dinerware
<b>Diligent</b>	Hard-working, focused, determined, and goal-oriented
<b>Independent</b>	Able to follow instructions and work without supervision, reliable, honest

## Professional Experience

<b>Cutters Crabhouse</b>	<i>Seattle, Washington</i>	2017-2018
<i>Cocktailer, Server, Expediter, and Host</i> Provided great customer service in a high-paced, extremely busy environment; answered questions and made recommendations based on information I quickly gleaned from guests; created memorable experiences by building a superior rapport with each guest		
<b>Mercato Stellina/Chavez @ the Market</b>	<i>Seattle, Washington</i>	2017-2018
<i>Server</i> Worked days as the only Front of House Representative present during my shift, which meant that I was the host, server, bartender, and busser; dealt with customers, directly and over the phone, to answer questions, draw conclusions and make suggestions, and ensure a quality experience		
<b>The Deluxe Bar &amp; Grill</b>	<i>Seattle, Washington</i>	2011-2012
<i>Server, Host</i> Took orders, answered questions, and catered to the needs of large numbers of guests; adeptly handled cash and credit-card transactions, and reliably balanced my till; responsible for a detailed working knowledge of menu items and their many ingredients		

## Education

<b>University of Washington</b> Full-Stack Web Development Bootcamp	Current
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