# **BENJAMIN HO**

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Phone: 415-269-0430 Location: San Francisco, CA

**Summary:** Data analyst with prior software engineering experience and a strong background in Python, SQL, and technical problem-solving.

# **SKILLS**

**Technical skills:** Python, R, SQL, Tableau, Power BI, Excel / Google Sheets, PowerPoint, BigQuery, Git, Jupyter, machine learning, Pandas, NumPy, Scikit-learn

# PROFESSIONAL EXPERIENCE

# Genista Biosciences - Software Engineer; San Jose

November 2021 – December 2022

- Built data-intensive web applications vital to customers and lab staff for handling business operations.
- Delivered projects that improved API call speeds by 100% and efficiency of lab testing tasks by 50%.
- Collaborated with designers and engineers on other teams, worked cross-functionally with members of chemistry/biochemistry lab staff, and communicated effectively with project stakeholders.
- Spearheaded major codebase rewrite, introduced new code style guidelines to the engineering team.

#### **EDUCATION**

Coursera | Google Data Analytics Certificate

March 2023

• Gained experience within the different phases of the data analysis process, including data cleaning and pre-processing, analysis, and visualization. Also learned techniques for data storytelling and stakeholder management.

#### UC Berkeley | B.A., Cognitive Science

 Relevant coursework: Foundations of Data Science, Intro to Probability and Statistics, Structure and Interpretation of Computer Programs, Discrete Math, Data Structures, Artificial Intelligence, UI Design

# **PROJECTS**

# **Instacart Users Analysis**

Leveraged Python to analyze an Instacart dataset containing 3 million orders from over 200,000 users.

- Discovered users' ordering trends such as most popular day and time of purchases, frequency of reorders, and number of items per order.
- Key findings also include which products are the most popular, which aisles are the best-selling, and which aisles have the most items.

#### **Customer Sales Analysis**

Conducted a SQL analysis of a customer sales dataset and used Tableau to visualize and create dashboards.

- Pinpointed which products sell together and which are the best customers (using RFM analysis).
- Tableau dashboards include statistics such as distribution of sales by country and revenue by product line.

# **Carbon Emissions Prediction**

Used Python to analyze a vehicle dataset containing over 2,000 models across 42 makes and 16 classes.

- Identified vehicle trends and statistics as well as features of a vehicle most related to carbon emissions.
- Achieved 86% accuracy in predicting a vehicle's carbon emissions using linear regression models.