

Isaca

Exam Questions COBIT-2019

COBIT 2019 Foundation



NEW QUESTION 1

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Chief information officer
- B. Executive committee
- C. Chief executive officer

Answer: A

NEW QUESTION 2

Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

- A. Measuring objectives
- B. Initiating improvements
- C. Updating the program

Answer: A

NEW QUESTION 3

Time-to-market is a market that is directly related to which of the following enterprise goals?

- A. Optimization of internal business process functionality
- B. Portfolio of competitive products and services
- C. Managed digital transformation programs

Answer: B

NEW QUESTION 4

The level achieved when all processes of a focus area achieve a particular capability level is referred to as:

- A. the rating level.
- B. the maturity level.
- C. the performance level.

Answer: B

NEW QUESTION 5

Which of the following COBIT organizational structure roles fulfills the practice and creates the intended outcome?

- A. Accountable (A)
- B. Responsible (R)
- C. Consulted (C)

Answer: B

NEW QUESTION 6

What is the focus of an enterprise that has a cost leadership strategy design factor?

- A. Long-term cost optimization
- B. Medium-term cost equalization
- C. Short-term cost minimization

Answer: A

NEW QUESTION 7

When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

- A. job descriptions.
- B. capability levels.
- C. performance metrics.

Answer: B

NEW QUESTION 8

Which of the following would be an appropriate metric to align with a goal of “Delivery of programs on time, on budget, and meeting requirements and quality standards”?

- A. Percent of stakeholders satisfied with program/project quality
- B. Percent of business staff satisfied that IT service delivery meets agreed service levels
- C. Level of user satisfaction with the quality and availability of I&T-related management information

Answer: A

NEW QUESTION 9

Which of the following is a principle of a proper governance framework?

- A. It should be based on a conceptual model.
- B. It should be independent of other standards, frameworks and regulations.
- C. It should be self-contained and not allow for the addition of new content.

Answer: A

NEW QUESTION 10

Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Principles, policies and frameworks

Answer: A

NEW QUESTION 10

Which of the following components is important to update in a COBIT RACI chart to align with the enterprise's context, priorities and preferred terminology?

- A. Enterprise process practices and activities
- B. Enterprise roles and organizational structures
- C. Enterprise procedures and job descriptions

Answer: A

NEW QUESTION 15

Which of the following components of governance and management objectives includes the expected capability level?

- A. Process activities
- B. Alignment goals
- C. Organization structure

Answer: A

Explanation:

Capability and maturity levels are assigned to all process activities, enabling clear definition of processes at different levels. This can be effective through a thorough assessment of the enterprise program and capabilities using performance management.

NEW QUESTION 19

According to the principles for a governance framework, which of the following is a PRIMARY consideration when addressing new issues within a flexible and open framework?

- A. Maintaining integrity and consistency
- B. Aligning with internal IT policies and procedures
- C. Identifying related industry standards

Answer: A

NEW QUESTION 21

A consultant tasked with facilitating an enterprise's COBIT implementation has met with the CEO and identified enterprise goals based on mission and vision. Which of the following roles is BEST suited to meet with the consultant to identify alignment goals?

- A. Chief risk officer
- B. Chief information officer
- C. Chief financial officer

Answer: B

NEW QUESTION 22

Which of the following is a key component of a governance system?

- A. Performance metrics
- B. Processes
- C. Legal and regulatory requirements

Answer: B

NEW QUESTION 23

Who is responsible for the oversight of structures and mechanisms that drive enterprise governance of information and technology (EGIT)?

- A. Individual business units
- B. External regulators

C. The board

Answer: C

NEW QUESTION 25

Which of the following **MUST** be done before an enterprise can determine performance measures for a process improvement initiative?

- A. Perform a process risk assessment
- B. Calculate return on investment (ROI)
- C. Conduct a capabilities assessment

Answer: A

NEW QUESTION 28

Which of the following is a **CRITICAL** requirement when the IT function is strategic and crucial to the success of the business?

- A. Documented IT policies and procedures
- B. High involvement of IT-related roles in organizational structures
- C. Highly capable security-related processes and ensured risk optimization

Answer: A

NEW QUESTION 30

Which of the following is **ESSENTIAL** to help ensure that a project's benefits are identified and continually monitored?

- A. A well-developed business case
- B. Earned value management reporting
- C. Stage gate reviews by a governance team

Answer: A

NEW QUESTION 35

Which of the following domains deals with the definition of IT solutions and their integration in business processes?

- A. Align, Plan and Organize (APO)
- B. Deliver, Service and Support (DSS)
- C. Build, Acquire and Implement (BAI)

Answer: C

NEW QUESTION 39

Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

- A. Satisfaction levels of board and executive management with business process capabilities
- B. Ratio of significant incidents that were not identified in risk assessments v
- C. total incidents
- D. Number of business processing hours lost due to unplanned service interruptions

Answer: C

NEW QUESTION 42

Which of the following **BEST** enables an enterprise to maximize value from the use of I&T?

- A. A clearly defined I&T management structure
- B. An actionable strategy and governance system
- C. Well-documented and monitored business processes

Answer: B

Explanation:

To create value, the enterprise must balance benefits, risk, and resources, and develop an actionable strategy and governance system.

NEW QUESTION 43

One year after IT governance is implemented, what **KEY** question should be asked and evaluated?

- A. Has the enterprise leveraged lessons learned?
- B. Has the enterprise reduced its risk exposure?
- C. Has the enterprise achieved expected benefits?

Answer: C

NEW QUESTION 46

Which of the following governance components is **ESSENTIAL** for effective decision making?

- A. People, skills and competencies
- B. Processes
- C. Organizational structures

Answer: A

Explanation:

Decision-making relies on logic and communicative rationality, aligning people based upon a logical progression from premises to conclusion.

NEW QUESTION 50

What would be the PRIMARY reason for management to conduct a process capability assessment?

- A. To better understand the current state as compared to the target
- B. To better understand the cost of implementing the improved process
- C. To better understand the current level of risk versus future risk

Answer: B

NEW QUESTION 55

According to Capability Maturity Model Integration (CMMI), which of the following BEST describes Level 2 within the five maturity levels for processes?

- A. The process achieves its purpose through the application of a basic, yet complete, set of activities that can be characterized as performed.
- B. The process achieves its purpose in a much more organized way using organizational assets, and processes are typically well defined.
- C. The process more or less achieves its purpose through the application of an incomplete set of activities that can be characterized as intuitive and not very organized.

Answer: A

NEW QUESTION 60

Which of the following cascades to enterprise goals?

- A. Stakeholder needs
- B. Organizational objectives
- C. Enterprise strategy

Answer: C

NEW QUESTION 65

After IT department goals have been aligned with enterprise goals, the NEXT step is to link the alignment goals with:

- A. governance and management objectives.
- B. governance and management practices.
- C. governance and management performance metrics.

Answer: A

NEW QUESTION 66

Which of the following BEST describes the “managed innovation” management objective of the COBIT core model?

- A. Optimize available IT capabilities to support the IT strategy and roadmap.
- B. Achieve competitive advantage, improve customer experience and improve operational effectiveness.
- C. Support the digital transformation strategy of the organization and deliver the desired value.

Answer: B

NEW QUESTION 69

Which of the following is based on generic components of a governance system but are tailored for a specific purpose or context within a focus area?

- A. Guiding principles
- B. Variant components
- C. Design factors

Answer: B

Explanation:

These components (of a governance system) can be either generic or “variants of generic.” Generic components are described in the COBIT Core Model and apply in principle to any situation (although they “generally need customization before being practically implemented.”) Whereas variants are based on the generic components but tailored for a specific purpose or context within a focus area.

NEW QUESTION 71

Which of the following components of the governance system are required for successful completion of all activities?

- A. People, skills and competencies
- B. Processes

C. Principles, policies and frameworks

Answer: A

NEW QUESTION 75

Which of the following enterprise risk management concepts is MOST important to fully understand prior to finalizing the design of an IT governance system?

- A. The enterprise's risk tolerance
- B. The enterprise's risk profile
- C. The enterprise's risk appetite

Answer: B

NEW QUESTION 78

The enterprise goal titled "Optimization of Business Process Costs" is aligned to which balanced scorecard (BSC) dimension?

- A. Growth
- B. Customer
- C. Internal

Answer: C

NEW QUESTION 81

How do the assigned capability levels in the COBIT core model facilitate the achievement of the different capability levels?

- A. By defining organizational structure with specific roles and responsibilities
- B. By setting performance metrics for enabler goals
- C. By providing clear definition of the processes and required activities

Answer: C

NEW QUESTION 85

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