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# The Ultimate Handbook for Protecting Your Salesforce Data with Veeam – Pt. 2



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# Agenda

- Brief history of Veeam + Salesforce
- Why do I need to protect Salesforce
- Veeam Backup *for Salesforce*
- Installation + initial configuration
- Let's talk about backup
- Let's talk about restore
- Advanced configuration
- Advanced scenarios
- Conclusion





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# Advanced configuration

# Configuration options


 Backup Restore






 Exit Configuration


Application

- Salesforce
- Users and Roles
- Alerts
- Licensing and Support
- Product Settings
- User
  - Preferences

Salesforce OrgsCompaniesDatabasesConnected App

Filter by text 

 Add Salesforce Organization  Edit Connection  Rename  Change Company  Delete

<input checked="" type="checkbox"/>	Salesforce Alias	Company ↓	Instance	Sandbox Name	Salesforce Edition	Salesforce User
Selected: 1 of 1						
<input checked="" type="checkbox"/>	 APLABS (production)	APLABS	NA163	production	Developer Edition	azsf@aperaturelabs.biz

# Azure AD support

The Azure account must have permission to manage applications in Azure Active Directory (Azure AD).

Any of the following Azure AD roles include the required permissions:

- Application administrator
- Application developer
- Cloud application administrator

How to link Veeam Backup *for Salesforce* with AAD:

- 1) Create an app registration in AAD.
- 2) Copy/paste a callback URL from VBSF into AAD.
- 3) Copy/paste a client ID & tenant ID from AAD into VBSF.
- 4) Create a “new client secret” in AAD and copy/paste into VBSF.



# Multiple ORGs management

TBD ORGs



# Slack notifications

TBD Slack





# Advanced product settings

TBD advanced





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Most popular questions



# Encryption

**Q:** I've been through a lot of the documentation, but I can't seem to find anything about backup encryption?

**A:** Database-level, storage-level. Ex. eCryptFS, EncFS, VeraCrypt, LUKS, pgcrypto





# Server security

- Use strong and unique passwords
- Disable root
- Generate an SSH key pair or disable SSH
- Maintain physical security
- Updates & upgrades
- Single-purpose server
- Close hidden open ports
- Scan log files
- Perform security audits
- Utilize backups
- ...



# Sensitive data

**Q:** How do you protect my sensitive data?

**A:** Encrypted fields are not backed up at all.

Ability to exclude defined fields from the backup.

Right to be forgotten is easy to maintain via DB.

Role-based access to ensure the limited visibility.

VBSF obfuscate user data in logs by default.





# Immutability

**Q:** How do I make Veeam Backup for Salesforce backups immutable?

**A:** Not easy by design. Use Veeam Backup & Replication



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Sneak peek into vNEXT

# Veeam Backup *for Salesforce vNEXT*



Feature 1



Feature 2



Feature 3



Feature 4

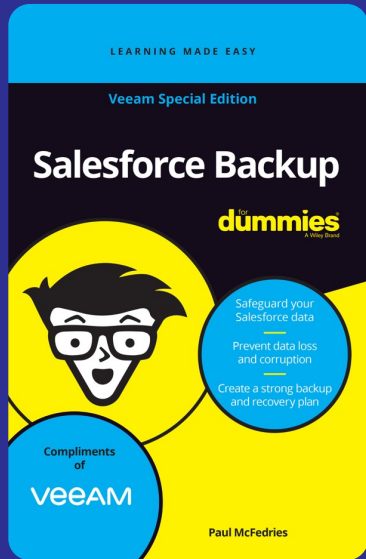


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# Conclusion

# Helpful resources



<https://www.veeam.com/wp-salesforce-backup-dummies.html>



<https://www.veeam.com/wp-salesforce-backup-reasons.html>



<https://vee.am/sfdp22>



Thank you

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