VeeAMUN2023



The dos and don'ts of BC/DR





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About the presenter!

 IT Server Manager at First Commonwealth Bank (14+ years).

- Based out of Indiana, PA.
 Range from Cincinnati to just west of Philly.
- 9+ years as a Pittsburgh VMUG@pghvmug leader.
- 8 years as a vExpert.







Who uses Veeam and why

Why did First Commonwealth start using Veeam?

Core conversion:

- Replacing older apps with newer more modern/up-to-date apps.
- Need for a DR scenario.

Current and future DR setup - physical servers in each location:

- Veeam® solved the problem of creating new VMs.
- Started with just using Veeam for this particular scenario.
- Continued to add servers.



What happened?



UPS



House power



Generator

What happened to us?



We get a call 8:30 a.m. on a Friday that our data center is about to lose power.

Why?

- Update!
- The "switch" that fails from house power to generator was not functioning.

What did we do? Panic...

- Started shutting down and failing over mission critical VMs.
- SQL, Exchange, etc.
- Start powering on VMs (planned and unplanned failovers in Veeam).
- iSeries failover.



Lessons learned



What can you improve?

- Update!
- We upgraded to Veeam Enterprise Plus so we could utilize CDP to better our RPO.



Documentation!

Do you know how to failover/bring up apps in a DR scenario.



Have a plan:

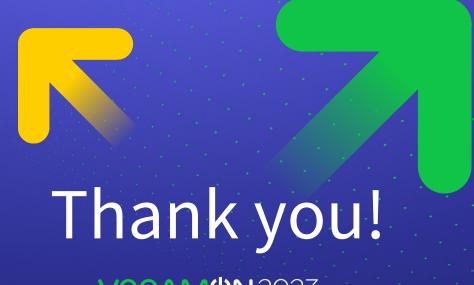
- Test you plan.
- Document you plan.
- Have discussions on who decides your plan.



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Q&A



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