Benzer Kiptoo Bett

0712557517

benzer@outlook.com

bit.ly/benzer-portfolio

P.O. Box 1893-20200 KERICHO

# **Personal Information**

Nationality: Kenyan

Date of Birth: 30/04/1993

Gender: Male

Marital Status: Single

Religion: Christian

#### **EDUCATION**

2012 – 2015: University of Eldoret

| Eldoret

• B.Sc. Degree in Computer Science

2007 - 2010: Sacho High School

| Kabarnet

- High School studies with a grade of B+ in KCSE
- Also acquired an Incorero University certificate for Computer Studies as a result of a collaboration between Sacho High School and Incorero University

1998 - 2006: Chumo Education Centre

| Kericho

- Primary School education
- Scored 395 out of 500 marks in KCPE

#### **EXPERIENCE**

## IT Officer [May, 2015 – November, 2015] - Kericho

Kericho Youth Centre | info@kyc.or.ke

- Managing off-site servers that host cloud services, mail service and organization website in terms of space efficiency, bandwidth management and overall performance
- Set-up and continual management of Office 365 for Non-Profits subscription service for the organization, including managing users, data share-points shared resources, email and distributed Office suites across its various branches
- Managing local file-sharing, database and backup servers
- Respond to service outages and equipment failures
- Creation of databases for various programs and different departments
- Information systems and project management, supervision and training of staff on use of custom software and general computer operation.
- Identification of requirements for IT services for maintenance and/or upgrade.
- Kericho Youth Centre has a corporate e-mail service with several user accounts; the ICT officer handles the e-mail operations within the organization, mail servers.
- Monitoring and administering to systems and setting up users to access various computer resources such as networked printers and corporate systems.
- Handle external mail, and respond to users on social media pages and other online forums.
- Enforce systems' security and provide updates for security software and OSs, data processing
  within the organization by input documents, data capture, conducting Audit trails and
  corrections, various systems administration tasks e.g. performing system backups, restore and
  data recovery.
- Operation of several cloud services such as the HCMP data management tool by the Ministry of Health to track the organization's programs' progress.
- Approving content to be posted on the organization's website, social media pages and blog.

### IT Intern [April, 2014 - August, 2014] - Kericho

Kericho Youth Centre) | info@kerichoyouthcentre.org

- Managing off-site servers that host cloud services, mail service and organization website in terms of space efficiency, bandwidth management and overall performance
- Managing local file-sharing, database and backup servers
- Respond to service outages and equipment failures
- Creation of databases for various programs and different departments
- Information systems and project management, supervision and training of staff on use of custom software and general computer operation.
- Identification of requirements for IT services for maintenance and/or upgrade.
- Kericho Youth Centre has a corporate e-mail service with several user accounts; the ICT officer handles the e-mail operations within the organization, mail servers.
- Monitoring and administering to systems and setting up users to access various computer resources such as networked printers and corporate systems.
- Handle external mail, and respond to users on social media pages and other online forums.
- Enforce systems' security and provide updates for security software and OSs, data processing
  within the organization by input documents, data capture, conducting Audit trails and
  corrections, various systems administration tasks e.g. performing system backups, restore and
  data recovery.
- Operation of several cloud services such as the HCMP data management tool by the Ministry of Health to track the organization's programs' progress.
- Approving content to be posted on the organization's website, social media pages and blog.

#### Registration Clerk [November, 2012 – March, 2013] - Sigowet, Kericho

Interim Electoral and Boundaries Commission (IEBC) | info@iebc.or.ke

- Public awareness and education of voters on voting rights, responsibilities and processes
- Registration of voters and compilation of such data
- Handling and use of relevant company equipment and machinery
- Presenting and/or forwarding daily activity logs, work results and other relevant documents to coordinators and respective superiors
- Working in tandem with colleagues in managing, facilitating and overseeing the election processes

## IT Technician [May, 2012 – November, 2012] - Kericho

Tarkesu Engineering Contractors, Kericho | 0721544641

- Fixing and repair, repair and configuration of clients' computers and other related equipment
- Keeping records of the above-mentioned task among others
- Off-site installation and delivery of computers and other related equipment
- Off-site installation, configuration and expansion of various computer networks
- Sale of various computers and computer-related hardware and software
- Miscellaneous office work such as communication, record keeping and customer attendance among others
- Running errands, deliveries and visitations where required

# FREELANCE EXPERIENCE

# Junior Architect [May, 2012 - Present]

Bekiki Designs & Consultants, Kericho | bekikipl@yahoo.com

This is a freelance job

- Creation of architectural drawings and plans upon the advice of the senior architects
- Editing and modification of existing project plans
- Communication, customer attendance, delivery and occasional site visits when possible
- Troubleshooting and configuring company equipment and computers

# Systems & Applications Tester [May, 2016 – Present]

Global App Testers | info@globalapptesting.com

This is a freelance job

- Testing various apps and web services for bugs and errors
- Reporting & documentation of various bugs on tested apps/services

### Junior Writer [August, 2016 - Present]

Kachwanya.com | info@kachwanya.com

This is a freelance job

- Writing articles concerning the Kenyan technology scene
- Review of various apps, services and devices for publishing on the website
- Collaboration with other contributors on publishing content

# **SKILLS & PROFICIENCY**

- Basic computer use skills with common desktop office software such as the entire Microsoft
   Office software
- Programming Skills including:

Web development in PHP, HTML, CSS, JavaScript and MySQL Database management (MySQL and MS. Access)

Mobile Development in C# and Java

Desktop environment in C#, VB and QT

- Use and configuration of web services such as Office 365, Slack, Salesforce CRM, AWS and Azure
- Computer hardware configuration, maintenance and installation skills
- Use of CAD software such as AutoCAD, ArchiCAD, and SolidWorks.
- Languages:

English (Fluent oral & written) Kiswahili (Fluent oral & written) Kalenjin

Creative and article writing

I do write articles for online freelancers, a number of websites and tabloids, campus publications and a personal creative writing blog.

- UI/UX Design & Prototyping for both desktop & mobile environments
- Communication

Presentation – oral/visual Written

#### Humanitarian Involvements

Peer education IGA nurturing & promotion

#### **MISCELLANEOUS**

- **Semi-Finalist at The Next Big Thing** Business Daily (October, 2011) with innovation ideas. I have other applications in other Start-up accelerators for various ideas.
- Co-founder of Eldolab Systems, a startup in Eldoret that provides bespoke IT solutions for various clients, including county governments. Eldolab Systems is also campaigning for an innovation lab in Eldoret to nurture startups in the area
- **Co-founder of Mastom Kenya LTD**, a company by campus colleagues that mainly deals with art (under the brand Peupe Arts Kenya), spoken word & poetry (The Enigma Experience) and photography (Atako Photography/Geekography)
- Several certificates from several innovation events and competitions through high school (3) and college (2)

#### **PERSONAL ATTRIBUTES:**

- Dedicated and result oriented
- Innovative and organized
- Ready to take new challenges and socially adaptive to new environments
- A team player who believes in competence

#### **HOBBIES**

- Reading (literature: fiction & history)
- Travelling
- Exploring different UI design possibilities in mobile & web
- Writing (blogging)
- Photography
- Appreciation of paintings and other fine arts

### **REFEREES**

1. Mr. Daniel Ronoh

Manager, Kericho Youth Centre

Tel. (+254) 72 092 5236

Email: <u>r.daniel@kyc.or.ke</u>

2. Mr. Jogli Kipkoech

CEO, Eldolab Systems LTD

Tel. (+254) 72 955 3498

Email: joglikip@gmail.com

3. Ms. Joyce Chao

IT & Communications Manager, Kericho Youth Centre

Tel. (+254) 71 559 8526

Email: j.chao@kyc.or.ke