

**SE 216 – SOFTWARE PROJECT MANAGEMENT
REQUIREMENTS DOCUMENT**

PROJECT NAME: E-commerce Comments Project

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REQ. #	FUNCTIONAL REQUIREMENTS
#1	System will allow you to see which product have been received comments most and least.
#2	The system will start the necessary work to increase the sales by making detailed comments on the products with low sales due to the low number of comments
#3	There will be expert in our system that will be hired. Those experts main goal is going to be inspect comments and give rate to them 1 up to 10. Customers will earn the gifts relevant to point they got from experts.
#4	Admins can see which customer shared how many comments and how many gifts they won.
#5	The system shall increase the reliability of the product and the e-commerce site that used.
#6	Since the system shall work with software, there will be no favoritism.
#7	The system will minimize customer grievance.
#8	The system sorts the comments made from top to bottom according to the rating score.

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REQ. #	NON-FUNCTIONAL REQUIREMENTS
#1	Reliability: When our system crashes the crash report will be sent to system admins immediately by the system. Afterwards, required update will be prepared at the earliest.
#2	Security: Except for the integrated e-commerce site, there will be an account creation system for our system. Furthermore, there will be account locking procedure after user inputs too many wrong attempts and for sure there will be security question answering procedure too.
#3	Localization: The system will support not only all languages supported by the relevant e-commerce site and also currency that site supported.
#4	Compatibility: A system will be compatible with the device that compatible with relevant e commerce site application
#5	Usability: Since the system will be an integrated system and not only for a specific e-commerce site, it will have a unique user interface. Due to the user's expectations, it will be easy to use and understand.