Ynoã Pedro Lourenço Mota

DESCRIPTION
Beginner developer, passionate about learning new technologies and applying good practices .

PERSONAL INFORMATION

Gender: Male
Birthday/place: March 14, 1996 , Fortaleza-CE
Address: Avenida Frei Cirilo, 3569, apartment 101, Fortaleza-Ce
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pedromota99@gmail.com

https://github.com/ypedroo https://linkedin.com/in/ynoapedro

EXPERIENCE

Lan house
2013/june-2013/november (Summer job, volunteer)
Position: Technical support
 Helping manage network and hardware in general

MaxPark
2015/november- 2017/january
Position: Cash flow manager
 Deal with customers, manage the cash flow and generating management reports.

Grupo Casa Magalhães
2017/march-present

Position: Intern on technical support

Deal with the problems in the customer system, identifying them and searching for solutions.

 Repair database with lost of integrity.

 Install, configure, update the system versions.

EDUCATION
LANGUAGES
 Portuguese(Native).

 English(Fluent).

 2015 – 2019
Centro universitário 7 de setembro

Bachelor's degree in Information Systems.

SKILLS AND CERTIFICATION

[Software Skills]

- Advanced knowledge in : Windows and Linux.
- Knowledge in Microsoft Office, Gsuite e LibreOffice.
- Domain in oriented-object programming.
- JavaScript.
- HTML5, CSS3.
- Java.
- Maven.
- PL/SQL, T/SQL.
- Git.

[Certificates]

- Certificate Alura JavaScript.
- Certificate Alura HTML, CSS.
- Certificate Concepts of basic taxation Casa Magalhães.

[Hardware Skills]

- Installation and maintenance of general hardware and local networks.

[Customer service Skills]

- Over a year experience in direct customer service.
- Internship(1 year), in technical support, helping customers directly via chat or telephone.