

Most mentioned bi-grams (Phrases with two words)

<chr>	<int>
1 tea coffee	7
2 breakfast buffet	6
3 thessoni classic	6
4 air conditioning	5
5 front desk	4
6 reception staff	4
7 train station	4
8 classic hotel	3
9 comfortable bed	3
10 minute walk	3

Most mentioned tri-grams (Phrases with three words)

trigram	n
<chr>	<int>
1 thessoni classic hotel	3
2 06 october 2017	2
3 10 minute walk	2
4 front desk staff	2
5 underground car park	2
6 1 chf tax	1
7 10 mins.overall disappointed	1
8 15 20 minutes	1
9 15 20mins train	1
10 15 minute train	1

Best review:

"Beautiful switzerland and beautiful hotel!!The rooms were pretty large and spacious. love the tub!! There is small cupboard with amenities which is kept locked...if you need anything you need to call the reception..No tea/coffee kettle available so mum was'nt too happy. Staff were friendly. the lady at the reception... Vera (i think!!) was kind enough to come to the room when we called regarding the mal functionioing water closet.The only minus was that on the second day i found a long strand of hair (i have shoulder length hair) tucked in between the pillow and case... :(- not too pleased about that"

Worst review:

"The location is a bit odd in a rather dull suburb outside Zurich but it's not far to the rail station and a short trip into Zurich. The reception area and public areas downstairs are nicely refurbished

but the rooms are very bland, though a good size and the beds are comfy. There is a slightly strange bar downstairs which is not always open and you should be warned smoking is allowed. They don't seem to have any gym facilities which is a pity. Food is good, though most meals I had were a buffet with a few items cooked to order. I had a very good rosti for lunch on my last day. The biggest surprise was the rather erratic front of house service. I was told my hosts had not booked a table for dinner when they had, and I was given the wrong email address to get my check in docs printed. Not big problems but my expectations of Swiss hotels are very high so I was surprised."