

# Client Certificate Installation

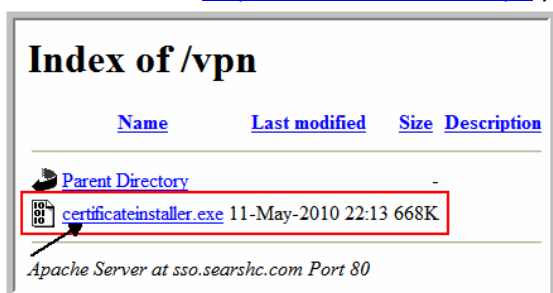
For certificateinstaller.exe application on Windows XP / Vista / 7

## Requirements

- Enrollment must be done from the same computer on which you plan to use your certificate. Certificate relocation is not covered in these instructions.
- Windows XP / Vista / 7 using the certificateinstaller.exe application.
- Internet Connection or Connection to the corporate network.
- Enterprise ID and Password

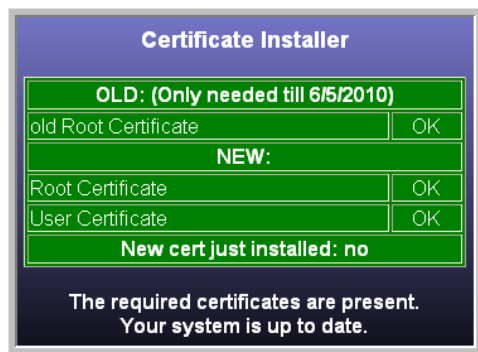
## Installation Steps

1. Click on the link: <http://sso.searshc.com/vpn> you will be directed to the following screen:



2. Click on the **certificateinstaller.exe** link.
3. Click "**Open**" to launch the application and begin the certificate renewal process. If your browser does not give the option to open the file, please save the file and run it from the saved location. Please remember to **delete** the file once the process is complete
4. A "Security Warning" dialog box may appear. Click on the "**Run**" button to continue and click "**Yes**" to run the application process.
5. If you are running Windows 7 or Vista you may see a User Access Control warning. Please click "**Yes**" or "**Allow**" to install capiinst.exe
6. If you do not have the old Sears CA certificate installed you will be prompted to install. Please click "**Yes**".
7. You will be prompted to install the new Sears CA certificate. Please click "**Yes**" to install.
8. Next you will be prompted for your credentials please enter your Enterprise **UserID** and **Password** then click "Submit".

9. The Certificate Installer Window will now show the results. All lines should be **green** and show "OK". Please close the window and test your cisco vpn client.



### Additional Resources:

- Access the I.T. Portal web page here:  
<http://support.searshc.com/it/fontcolorredFindHelpfont/tabid/2033/Default.aspx>
- Ask questions in the "VPN Remote Access" group on Pebble: <https://pebble.searshc.com/>
- If you are having problems enrolling for a new certificate, create an online helpdesk ticket via the [I.T. Portal](#) look for the **red** FAQ box and click the link "How do I create/check Service (Help) Desk case-Non Retail only".