

# **Scripts from Holiday Comfort Interviews**

# Interview 1:

- Location: Café A, Main Street
- Date & Time: October 8, 2024, 10:30 AM
- Interviewee: Laura M., 28, Graphic Designer

**Interviewer:** Could you tell me about your last holiday with friends? How did you organize it?

**Laura:** "It was chaotic, to be honest. We went to the beach for a weekend, and no one really took charge. We just sort of... winged it, which caused confusion at times."

## Key Observations:

Laura hesitated when describing the lack of organization. Her tone shifted when she talked about the confusion, indicating it might have been a source of stress.

# Interview 2:

- Location: Park B, City Center
- Date & Time: October 8, 2024, 12:00 PM
- Interviewee: Mike J., 34, Software Engineer

**Interviewer:** How were decisions made during your last holiday with friends? Did everyone have a say, or did someone take the lead?

**Mike:** "It was mostly one person leading, which worked for the most part, but it got frustrating when they wouldn't listen to other ideas. A few of us felt a bit left out."

## Key Observations:

Mike was candid but showed visible frustration when describing the lack of group participation.

# Interview 3:

- Location: Bus Stop near University Square
- Date & Time: October 8, 2024, 2:30 PM
- Interviewee: Emma K., 25, University Student

**Interviewer:** What challenges did you face while planning your last trip?

**Emma:** "Money was a big one. We're students, so budgeting was tricky. Some of us wanted to spend more on activities, while others were more focused on saving."

## Key Observations:

Emma was quick to highlight financial stress. She laughed awkwardly, suggesting discomfort with the subject.

# Interview 4:

- Location: City Square Café
- Date & Time: October 9, 2024, 9:15 AM
- Interviewee: Sam T., 40, Teacher

**Interviewer:** Can you describe a moment where group preferences conflicted during your trip?

**Sam:** "Oh, absolutely! We had a huge argument over where to eat one night. Some of us wanted something fancy, while others just wanted pizza. It became a thing."

## Key Observations:

Sam used humor to describe the conflict but seemed relieved when explaining how they eventually found a middle ground.

# Interview 5:

- Location: Park near Museum Square
- Date & Time: October 9, 2024, 11:30 AM
- Interviewee: Jenny L., 31, Accountant

**Interviewer:** Looking back, what would you change to make the holiday more comfortable for everyone?

**Jenny:** "I think setting clearer expectations before the trip would help. We all assumed things would just fall into place, but that's not how it works."

## Key Observations:

Jenny seemed thoughtful and reflective, indicating a desire for more structure in future trips.

# Interview 6:

- Location: Café near the Train Station
- Date & Time: October 9, 2024, 4:00 PM
- Interviewee: Daniel P., 29, Freelance Photographer

**Interviewer:** Tell me about a time when budgeting caused tension during a holiday.

**Daniel:** "We went on a road trip, and things got awkward when someone didn't want to pay for gas. They thought the driver should cover it, and it led to some tense conversations."

## Key Observations:

Daniel seemed slightly annoyed when discussing this conflict, suggesting it was a significant source of tension for the group.