

# Problem Statement

"How might we create a supportive and safe school environment where students like Emma feel empowered to speak up against harassment without fear of retaliation, while also fostering understanding and empathy among peers?"

## Key Performance Indicators (KPIs)

To measure the success of the solution aimed at addressing harassment in schools, the following KPIs can be defined:

### 1. Increased Reporting of Harassment Incidents:

- **Definition:** Track the number of reported harassment incidents through a dedicated and confidential reporting system.
- **Target:** A 30% increase in reports within the first year of implementing the new support initiatives.
- **Rationale:** An increase in reported incidents would indicate that students feel more empowered to speak up and seek help, reflecting improved awareness and trust in the school's response systems.

### 2. Improvement in Student Satisfaction Scores:

- **Definition:** Conduct regular surveys to measure student satisfaction regarding school culture, safety, and support systems related to harassment.
- **Target:** Achieve a 20% improvement in satisfaction scores over two academic years.
- **Rationale:** Higher satisfaction scores would suggest that the initiatives implemented are positively impacting students' perceptions of safety and support within the school environment.

### 3. Reduction in Bullying and Harassment Incidents:

- **Definition:** Monitor the number of bullying and harassment incidents reported by students over time, comparing data before and after the implementation of the solution.
- **Target:** A 40% reduction in incidents within the first year of implementing the new programs and resources.
- **Rationale:** A decrease in reported incidents would demonstrate the effectiveness of the implemented strategies in reducing harassment and promoting a more inclusive school culture.