

F&B Occasions Thought Leadership

# How America Eats: What's Cooking Now with Consumers

*Sally Lyons Wyatt*

July 13, 2022



# F&B Occasions Have Become a Mosaic of Consumer Trends

We have seen quick serve restaurants decline YTD, while retail trips are up

Given economic conditions, 2022 has different consumer actions vs. past

Lower in-stock rates have been a big driver of unit and volume declines



Consumers found savings as gas prices began to surge, shopping general food items online to avoid making a car trip to the store

Elasticities are projected to bounce back, leading to the need for more promotions

Summer travel varies, with some consumers getting out and exploring the U.S. and world, while others will enjoy a staycation

Growing categories have themes resonating with consumers: convenience (in and out of home), affordability and sustenance

It will take a 'menu' of ideas & personalization, coupled with supply chain improvement, to drive growth across the industry

Eating out varies across consumer segments due to gas prices

Private Brands are growing in some categories, but impacting overall category growth for several categories

Varying dynamics across generations and consumer cohorts deepens the need for targeted messaging and engagement

# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



## We Started to See Changes in Sales in 2021, Both Total Store and Center Store

	DOLLARS		UNITS	
	Total Store	Total Center Store CoS TL	Total Store	Total Center Store CoS TL
	2.4%	3.4%	-2.5%	-1.9%
	20.2%	18.7%	14.1%	12.2%

# We Discussed the Drivers of Changes Throughout the Year



# Looking at YTD 2022, Price Increases Have Helped Fuel Dollar Growth, Except Refrigerated Online

	TOTAL STORE	Total Center Store CoS TL	TOTAL DEPARTMENT			
						
	5.6%	8.5%	8.7%	8.3%	8.9%	6.3%
	17.2%	11.5%	14.0%	-3.7%	20.4%	3.2%

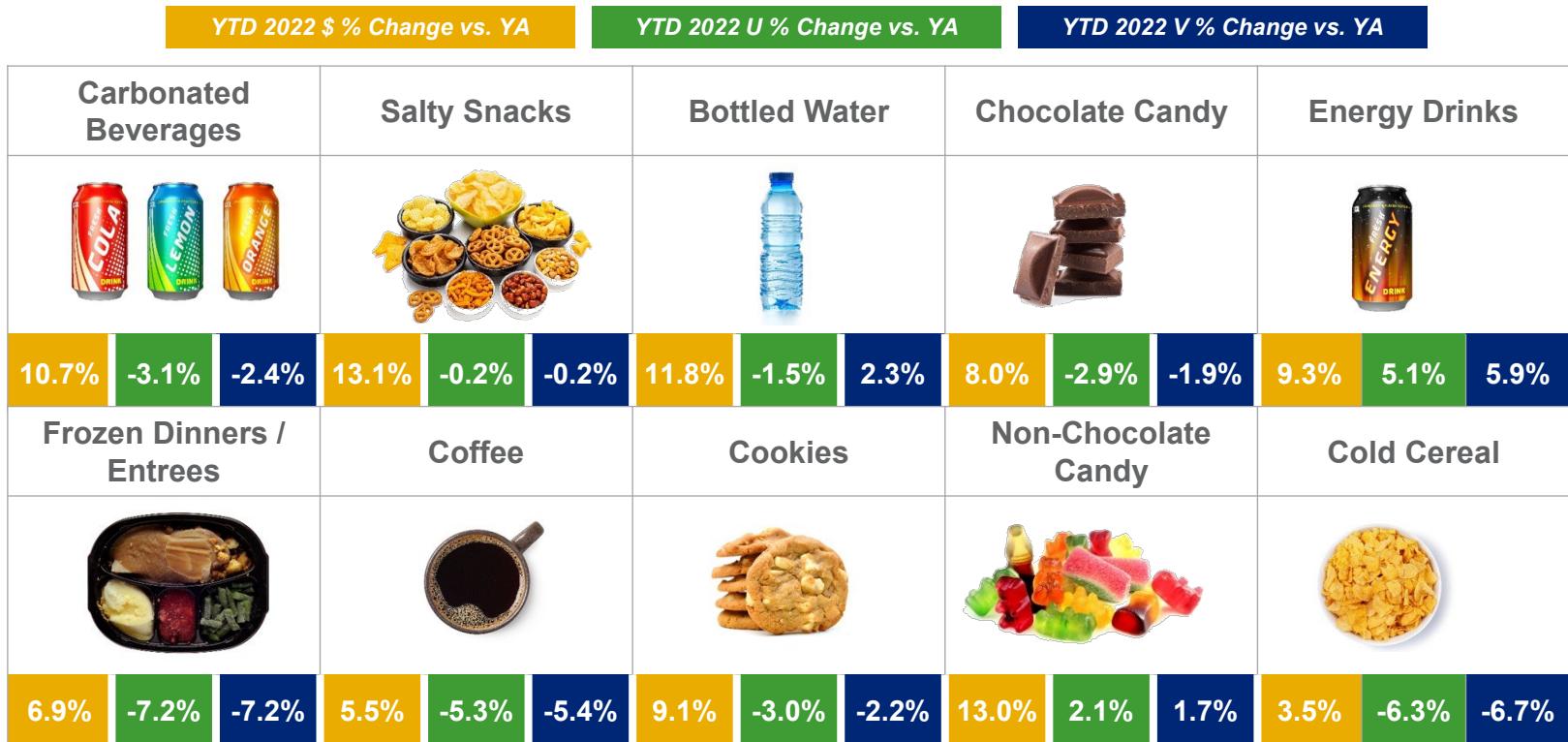


# Of Greater Concern Are Unit Declines in Brick & Mortar, as well as Refrigerated and Frozen in Both B&M and Online

	TOTAL STORE	Total Center Store CoS TL	TOTAL DEPARTMENT			
			General Food	Refrigerated	Beverages	Frozen
	-3.3%	-2.5%	-2.0%	-2.8%	-2.7%	-4.2%
	11.5%	6.0%	2.9%	-3.3%	24.8%	-2.7%



# The Only Two Categories Driving Both Dollars and Units are Energy Drinks and Non-Chocolate Candy, But Out-of-Stocks Have Plagued Center Store Categories



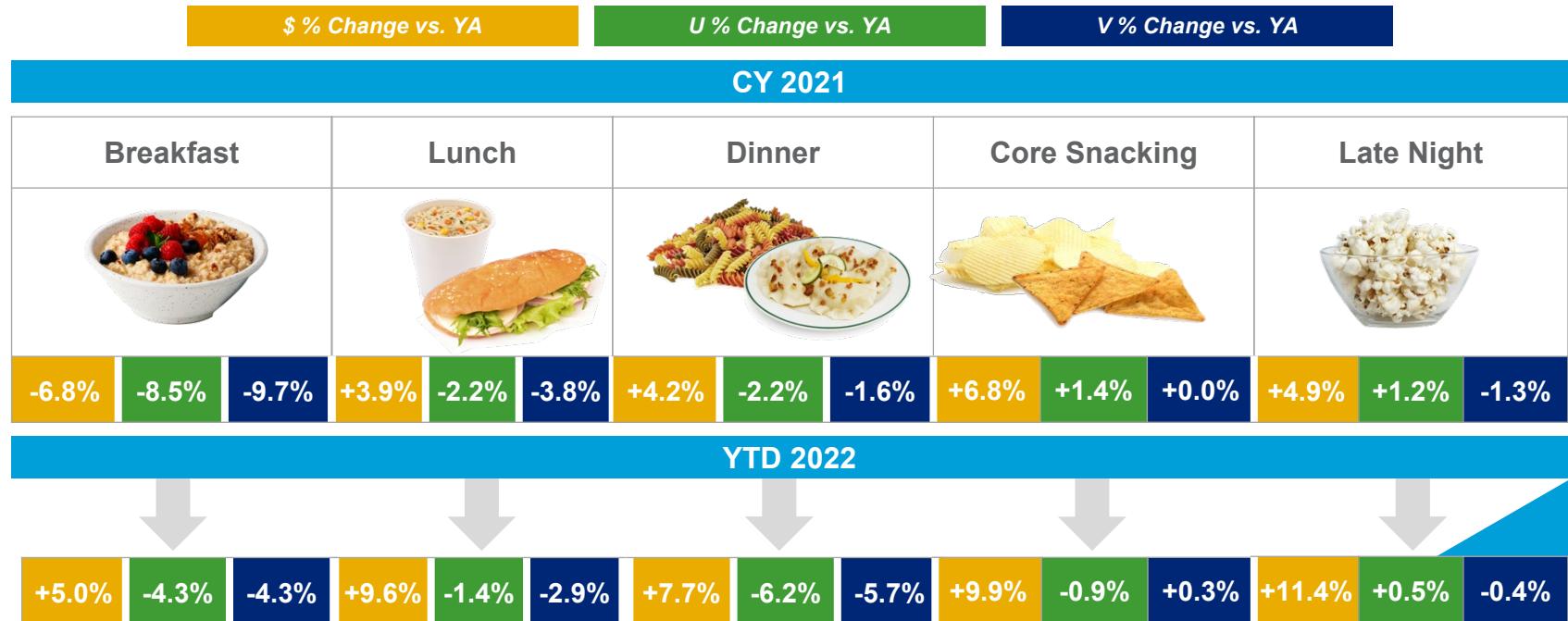


## Lower In-Stock Rates Have Plagued Many Center Store Categories

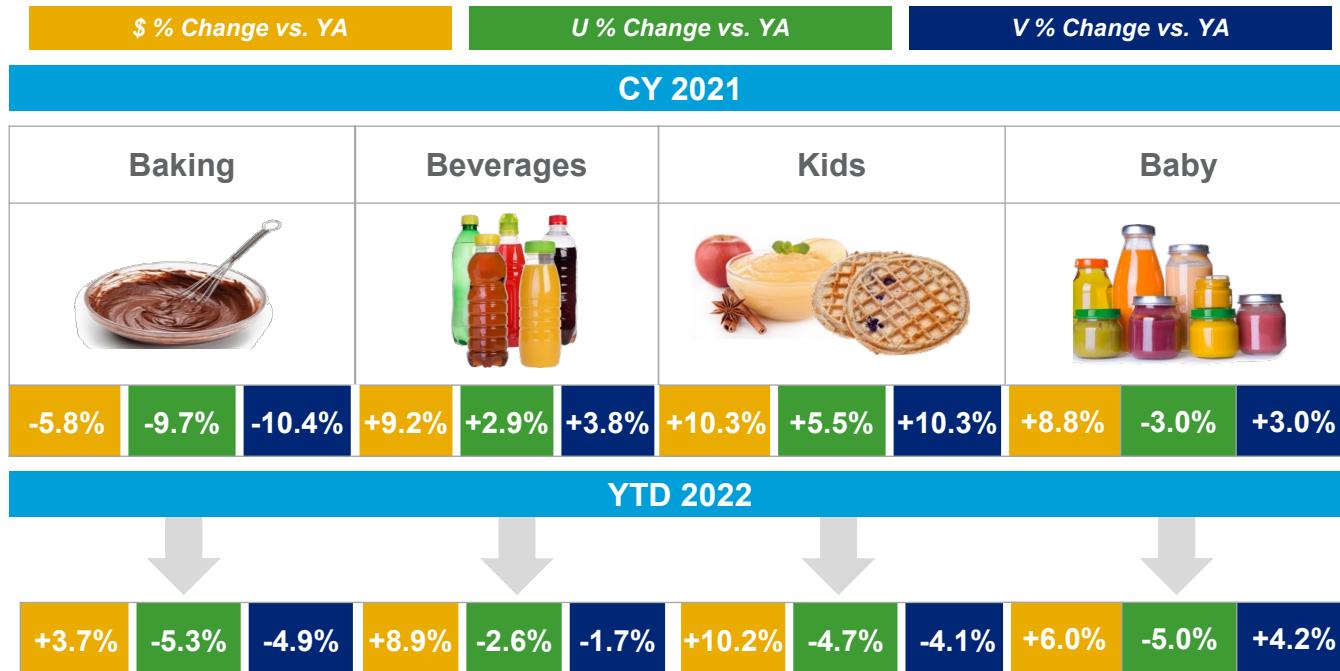
Product	Qtr Ending 03-31-2022	Building Qtr End. 06-30-2022
Non-Chocolate Candy	76%	69%
Chocolate Candy	74%	71%
Baby Formula / Electrolytes	89%	83%
Salty Snacks	83%	84%
Pastry Doughnuts	84%	85%
Cookies	81%	86%
Energy Drinks	85%	86%
Gum	88%	88%
Bottled Water	88%	88%
Soup	90%	88%
FZ / RFG Processed Poultry	83%	88%
Carbonated Beverages	88%	90%
RFG Side Dishes	88%	90%
Fresh Bread and Rolls	91%	91%
FZ Dinners / Entrees	90%	91%
Cold Cereal	89%	91%
RFG Tea / Coffee	91%	91%
Coffee	90%	92%
Rice	93%	93%

Source: IRI\_OOS; Product: Standard Hierarchy – Select Snack Categories; Geography: All States; Time: YTD June 2022

# By Occasion, Snacking is Still Driving Overall Growth, with Late Night Snacking Continuing to Increase



## Across Other Occasions YTD 2022, It Is a Similar Story



# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



# Consumer Driving Behaviors Generally Have Changed With Increased Gas Prices; With 66% of Lower Income Respondents Changing at Least Some Driving Habits



<i>Have you made any driving changes recently due to increased gas prices?</i>	Total 5/6-5/10/22	Lower Income	Middle Income	Upper Income
Stocks up more on a trip to a grocery store vs. making frequent smaller trips for groceries	27%	<b>34%</b>	26%	22%
One-stop shopping more often to save gas driving to multiple stores	26%	<b>28%</b>	27%	23%
Changed or delayed a road trip	14%	<b>16%</b>	14%	12%
Orders online more often to save gas driving to the store	11%	<b>16%</b>	9%	10%
Works from home more often to save gas commuting	6%	<b>5%</b>	6%	7%
Takes public transportation more often vs. driving myself	4%	<b>6%</b>	3%	4%
No driving changes due to increased gas prices	44%	<b>34%</b>	45%	52%

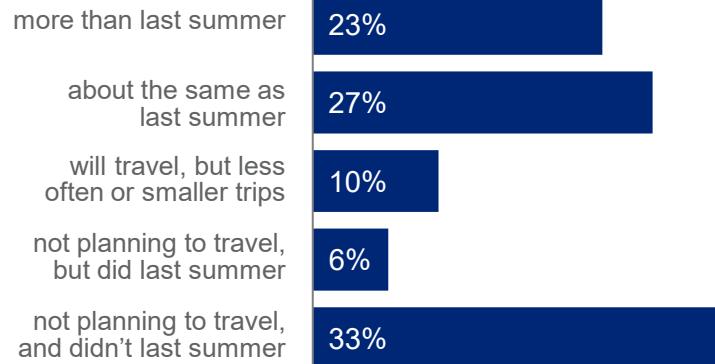


# Increased Summer Travel is Planned This Year, Especially Among Millennials and Those With Higher Income, While 16% Are Reducing Travel Primarily Due to Inflation / Finances

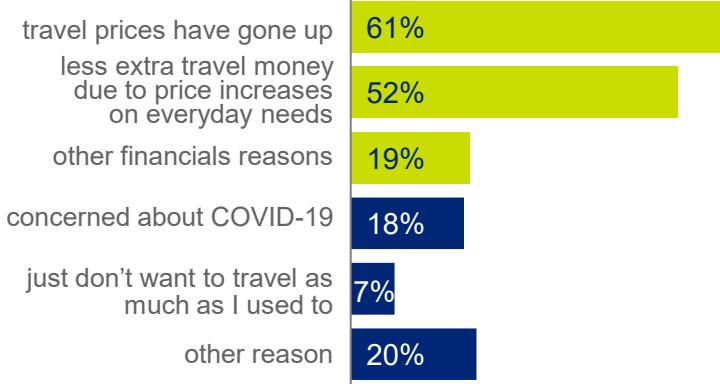
**31%**

Millennials and those with higher income are more likely to plan increased summer travel

Summer Travel Plans (Total N = 1024)

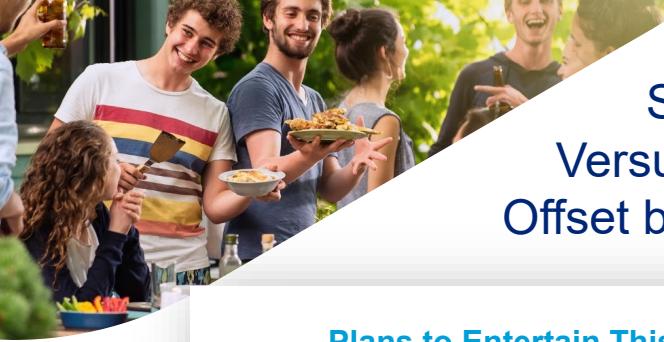


Those Planning to Travel Less (Total N = 169)



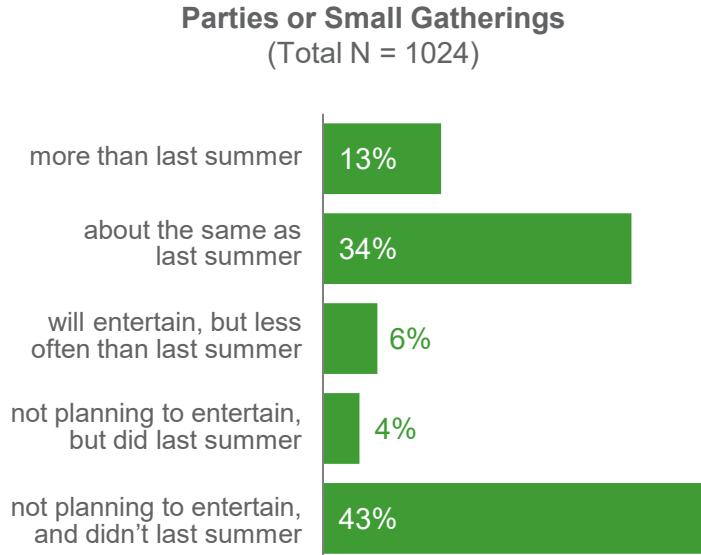
**81%**

of those cutting back on travel are driven by inflation / finances

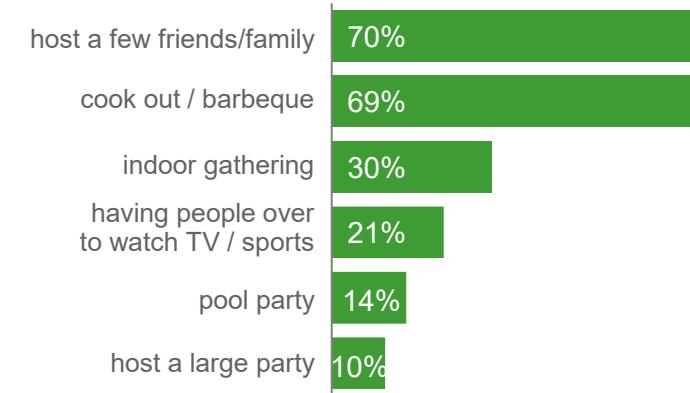


## Summer Entertaining is Expected to Be Up Slightly Versus Last Summer, With 13% Planning More, Offset by 10% Planning Less

### Plans to Entertain This Summer



### Those Planning to Entertain (Total N = 542)



**6** median #  
of guests

**8** younger Millennials  
average # of guests

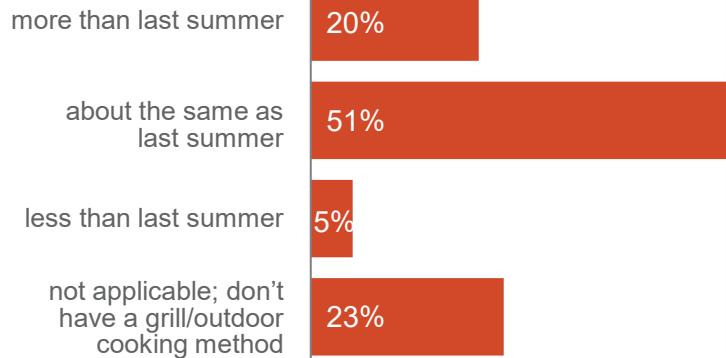


## Grilling Will Increase this Summer, Especially Among Younger Millennials; Some Will Entertain More, Using Their New / Improved Outdoor Eating Area or New Grill / Smoker

**31%**

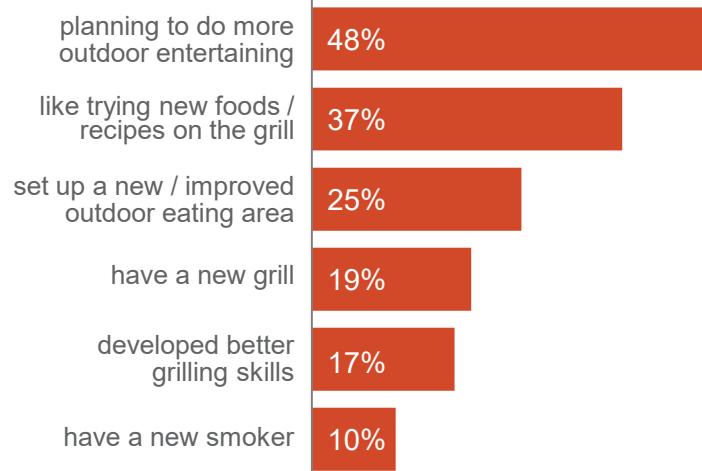
of younger Millennials and households with young kids aged 0-5 plan to cook outside more

### Plans to Grill or Cook Outside This Summer (Total N = 1024)



### Reasons to Cook Outside More This Summer

#### Those Planning to Do More Grilling / Outdoor Cooking This Summer (Total N = 207)

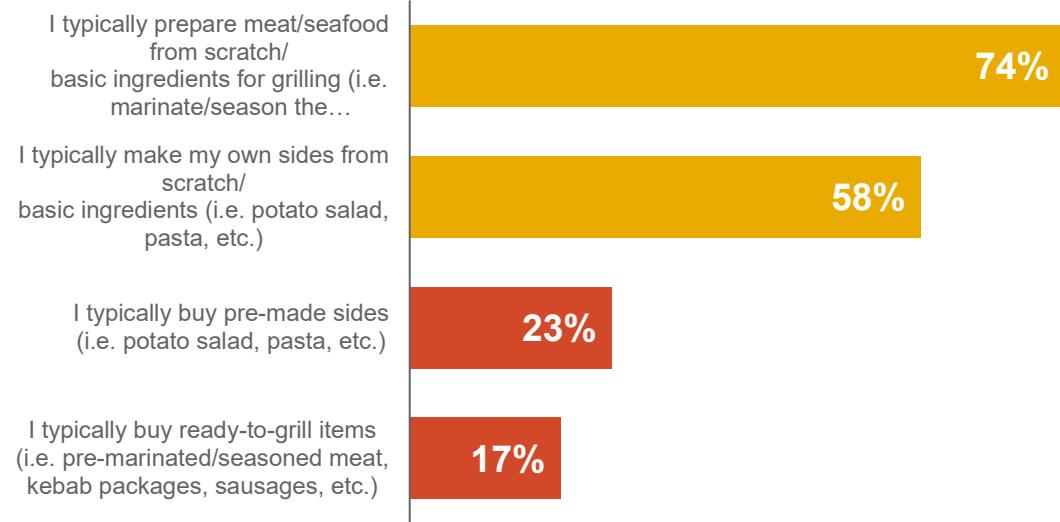




**30%**  
of Younger  
Millennials prefer  
ready-to-grill items

While Most Consumers Prepare Food for Grilling From Scratch / Basic Ingredients, More Convenient Options Are Appealing, Especially to Younger Millennials

#### Food Preparation for Grilling



Consumers Do Not Stock Up In Advance For Summer Holidays, As Key Grilling Items Are Purchased the Day of or One Day Before Memorial Day and July 4th



*Grilling Total Trip Index by Day of Week During Memorial Day & Fourth of July Weeks*



Source: IRI OmniConsumer Shopper Loyalty Panel / Grilling = Hot dogs, hamburgers, buns, ketchup, mustard, pickles/relish, charcoal

# Traditional Backyard Cookout Favorites Still Resonate with Consumers and Should Be Used for Occasion-Based Promotions and Targeted Digital / Social Media

*Top Products in Basket with Charcoal / Lighter Fluid*

**Trips Co-Purchase Index**

<b>Steak Sauce</b> 	<b>BBQ Sauce</b> 	<b>FZ Corn on the Cob</b> 	<b>RFG Chili</b> 	<b>Baked Beans</b> 
846	701	600	593	478
<b>RFG Frankfurters</b> 	<b>Burger/Hot Dog Buns</b> 	<b>FZ Meat (Hamburgers)</b> 	<b>Marshmallows</b> 	<b>Ketchup</b> 
463	437	349	349	347
<b>Alcoholic Ciders</b> 	<b>RFG Dinner Sausage</b> 	<b>Ice Pop Novelties</b> 	<b>Spice / Seasoning (No Salt / Pepper)</b> 	<b>Processed/Imitation Cheese Slices</b> 
346	345	342	309	309

# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



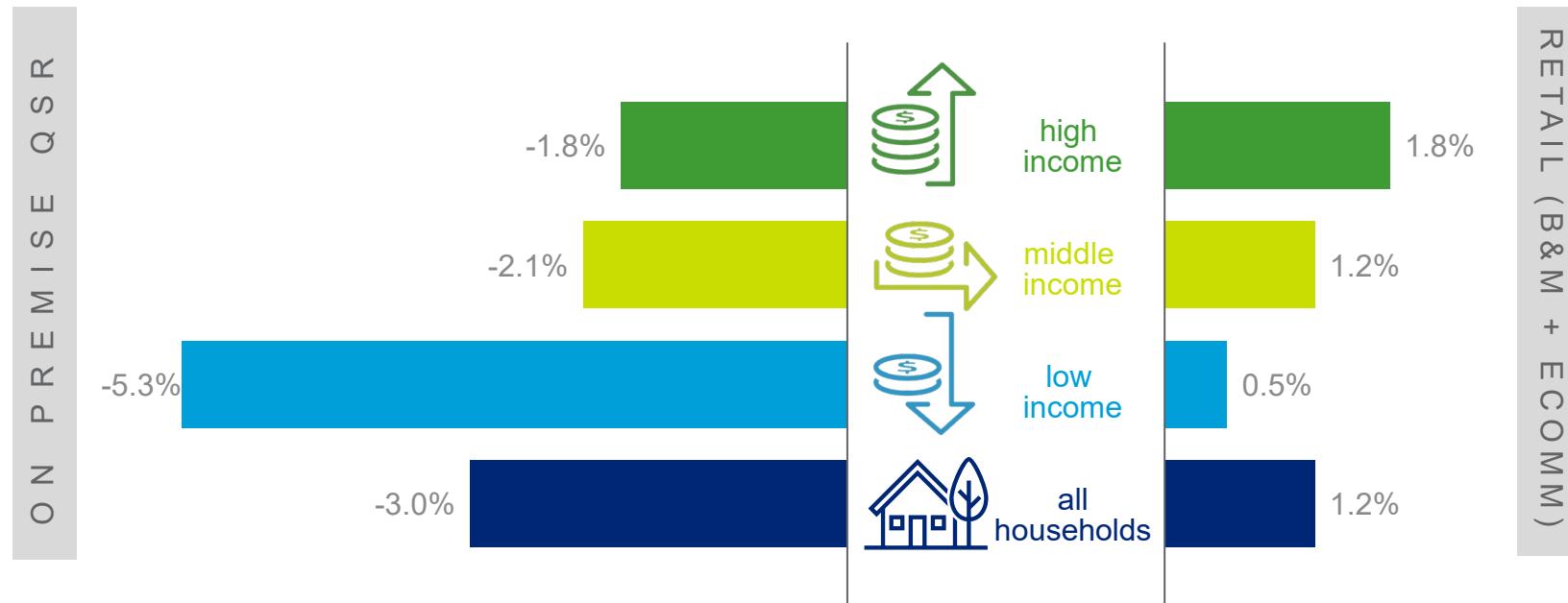
# On-Premise QSR Trips Per Shopper Have Declined, While Retail Food and Beverage Trips Have Increased Slightly; Dollars Per Trip Have Increased More Rapidly for QSRs, Likely Driven By Steeper Price Increases

*On Premise QSRs vs. Retail Food & Beverage (B&M + E-Commerce)*



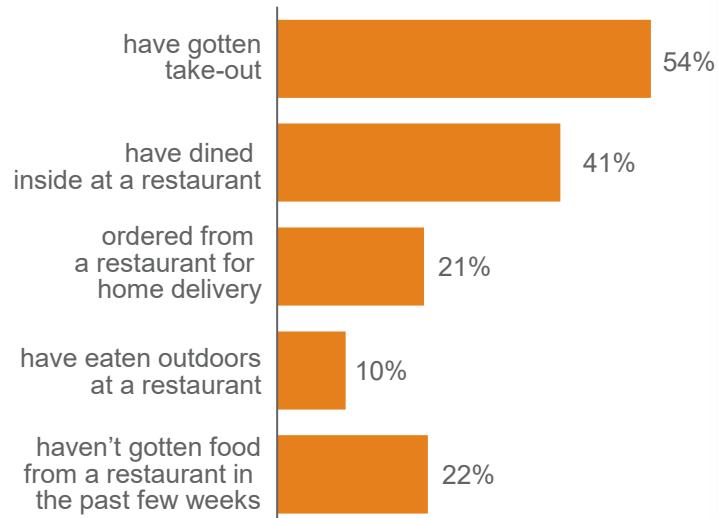
# Low-Income Consumers Have Cut Back the Most On On-Premise QSR Trips, While Food & Beverage Trips Have Remained Flat For Low Income and Growing Slightly for Higher Income

*On Premise QSRs Trips per Shopper vs. Retail Food & Beverage (B&M + E-Commerce)*



# Low-Income Consumers Are Not Dining at Restaurants as Much Compared to the Average Consumer

## How Have You Been Using Restaurants in the Past Few Weeks? Total U.S.



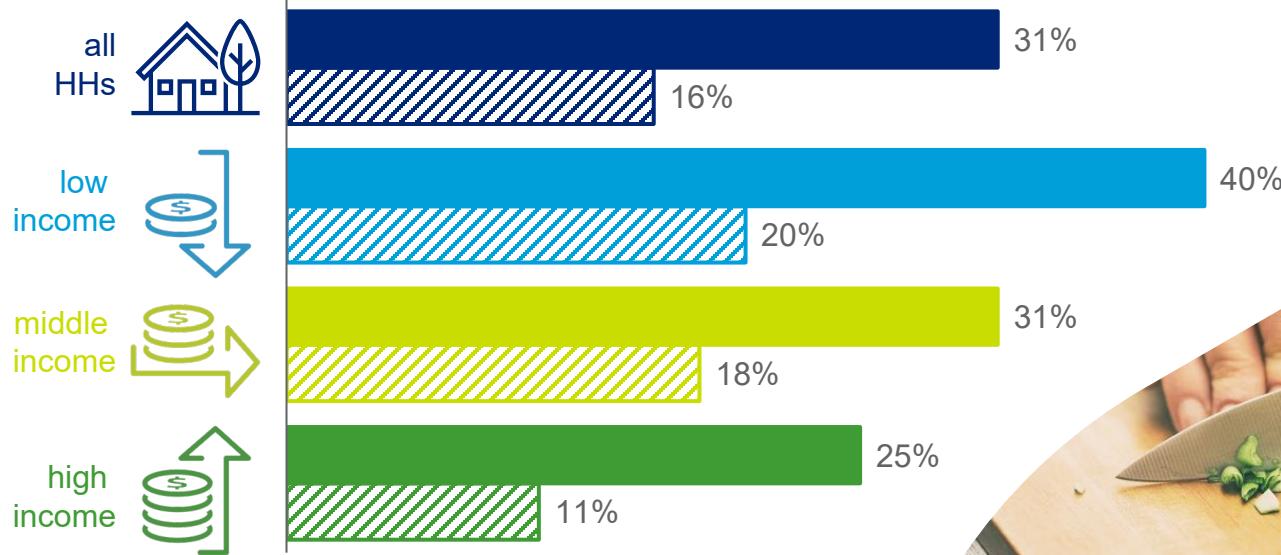
## Have Dined Inside a Restaurant by Household Income



# Low-Income Consumers Plan to Eat Out Less Often Due to Inflation and Also Plan On Cooking More Meals From Scratch

■ % Eating Out Less Often  
(Changes Due to Inflation)

▨ % Cooking Meals From  
Scratch More Often

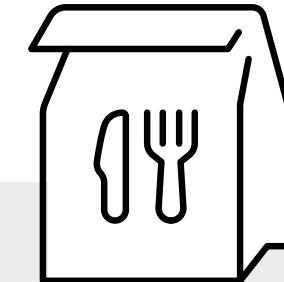
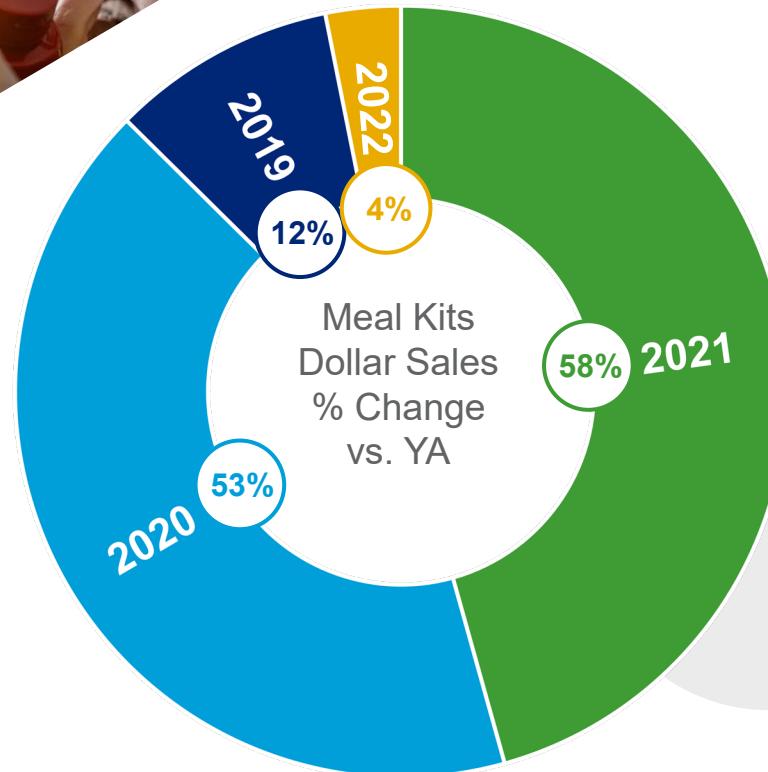


Source: IRI OmniConsumer™ Survey Solutions, May 2022, n=1,024



## Online Meal Kit Companies Growth Has Slowed in 2022

After Strong Year-to-Year Growth During the Pandemic



Opportunity for retailers to package convenient meals ideas to customers

# Personal “Co-opping” Is a New Phenomenon

*Overall, 5% of Consumers Are Purchasing Groceries In Bulk to Split Among Friends, But It Is Higher Among Specific Groups:*

**9%** Gen Z /  
Younger Millennials

**9%** Households with  
Kids Ages 6-12

**11%** Large Households  
(5+ Members)

**9%** Hispanics



# The Impact of the Changes are Resulting in YTD All Channels Seeing Increases in Dollar Sales, But Club and Online Are Winning on Unit Growth

\$ % Change vs. YA

U % Change vs. YA

Food



Drug



Mass



Club



C-Store



Dollar



Military



Online



CY 2021

-1.4%	-5.5%	+4.7%	-1.6%	+7.0%	+0.6%	+6.5%	+4.6%	+13.0%	+7.1%	-1.2%	-3.5%	-13.2%	-17.0%	+18.7%	+12.2%
-------	-------	-------	-------	-------	-------	-------	-------	--------	-------	-------	-------	--------	--------	--------	--------

YTD 2022

+6.3%	-4.1%	+6.1%	-5.2%	+11.8%	+0.1%	+10.3%	+3.9%	+8.4%	-0.2%	+9.1%	-5.7%	+8.4%	+0.4%	+11.5%	+6.0%
-------	-------	-------	-------	--------	-------	--------	-------	-------	-------	-------	-------	-------	-------	--------	-------

# As We Progress Through 2022 with Elevated Gas Prices, Consumers Have Increased Online Purchases

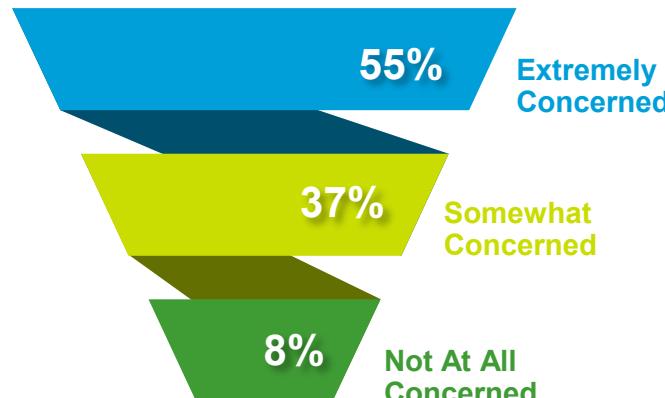
*How Shopped the Last Time Groceries Were Purchased*

	2022				
	W36 1/7-1/11	W37 2/4-2/9	W38 3/4-3/8	W39 4/1-4/9	W40 5/6-5/10
Shopped in a Store		86%	87%	85%	87%
Shopped Online, With Curbside Pick-Up		6%	7%	7%	5%
Shopped Online for Home Delivery		7%	5%	7%	6%
Shopped Online, Picked Up Inside the Store		1%	1%	2%	2%



## In Fact, E-Commerce Sales Are On the Rise, as Gas Prices Continue to Surge

Thinking about your own household, how concerned are you about higher gas prices?

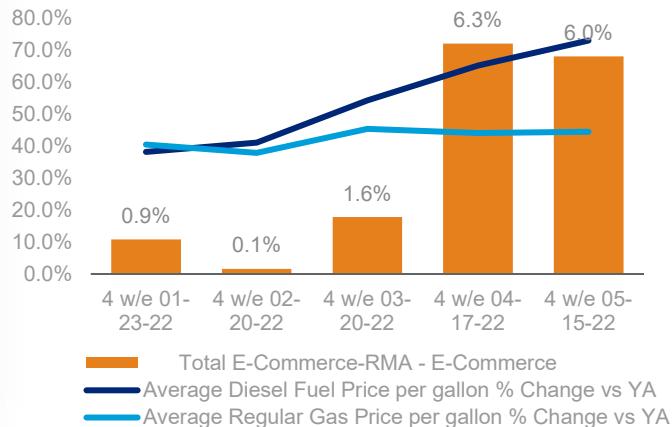


N=1024 / 5/6 to 5/10/22

**92%** of survey respondents are concerned about rising gas prices



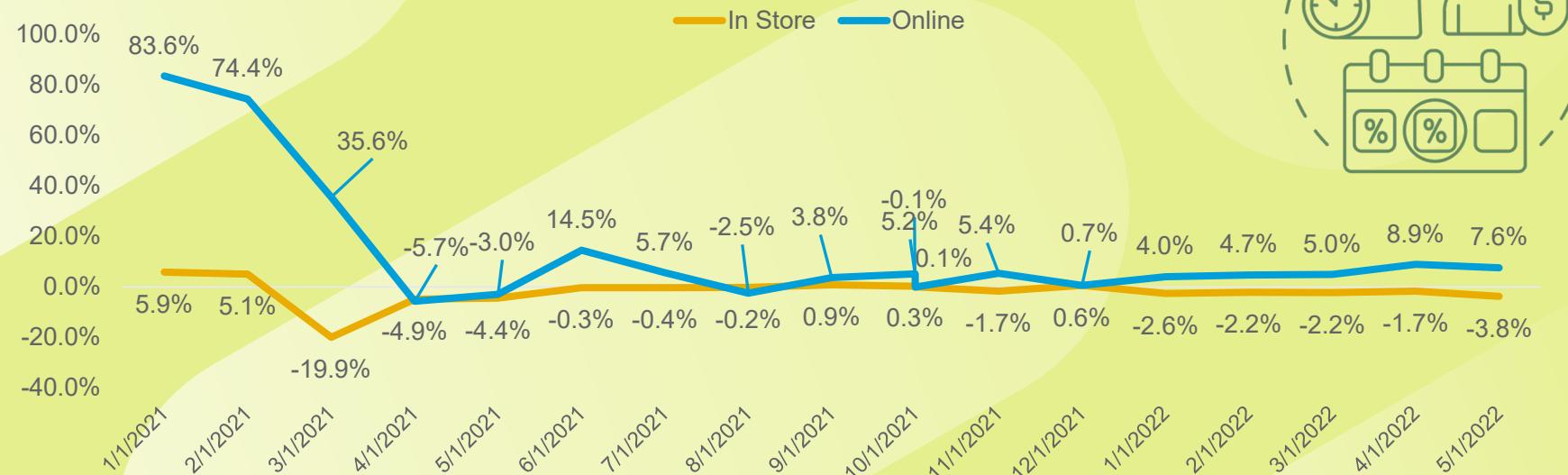
E-Commerce General Food Unit % Change vs. Gas Prices



Source: IRI eMarket Insights ; IRI Gas Data Module /  
IRI Survey of Primary Grocery Shoppers 5/6-5/10/22

# Looking at the Broader Center Store Universe, Consumer Actions Are Aligning to Their Attitudes With Online Unit Sales Increases YTD 2022

% Unit \$ Change



# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

**Winning Category Successes Spotlight**

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



## Four Categories Have Done Well with Varying Drivers



### Pastry / Doughnuts



*Indulgence, convenience – plastic wrapped (e.g., return to work, school, portion control, food safety for sharing, minimizing food waste, stays fresher)*



### Frozen Appetizers / Snacks



*Overall penetration +1.1 point YTD vs. YA; individual packages near \$1, sustenance, fewer deeper deals, social media*



### Soup



*Affordability, convenience, sustenance, deeper discounts*



### Energy Drinks



*Fun flavors, zero sugar, some fit for summer mocktail, robust marketing and specific targeting, innovation*

# Social and Digital Media Have Influenced the Success of the Soup Category

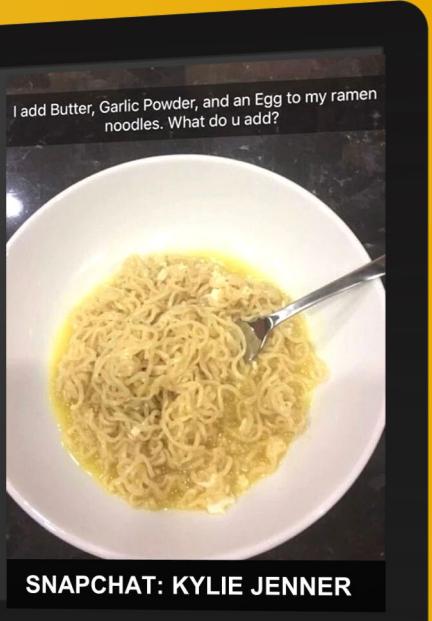


## What is Kylie Jenner's Ramen recipe? Influencer's cooking goes viral on TikTok

Kylie Jenner originally shared her ramen noodles recipe in a very 2016 way: she posted about it on her Snapchat story, captioning a photo of her dish saying: "I added butter, garlic powder and an egg to my ramen noodles. What do you add?"

At the time, college students up and down the country were rushing to replicate her quick and easy dish, and now with TikTok's growing food scene, it looks like the recipe has resurfaced, with the tag 'kyliejennerramen' amassing 12.4 million views on the app.

Over on TikTok, users have, as usual, been adding their own twists to the recipe, with popular additions including parsley and Trader Joe's Everything But the Bagel Seasoning (a brand of seasoning that blends together minced garlic, poppy seeds, sesame seeds, coarse salt and minced onion).



# Consumers State Different Reasons For Consuming Energy Drinks



I am working more hours



I'm choosing energy drinks instead of going to a coffee shop



I'm spending more time gaming



I have to balance work and childcare during the day



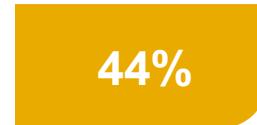
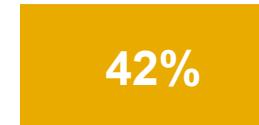
I'm getting less sleep



42%



40%



# Social and Digital Media Have Influenced the Success of Energy Drinks

New Summertime Red Bull Flavor, Featured at Sonic



Red Bull Slushes are back at Sonic, including a new Summer Edition Strawberry Apricot flavor



Engaging Packaging Sent to Influencers



# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

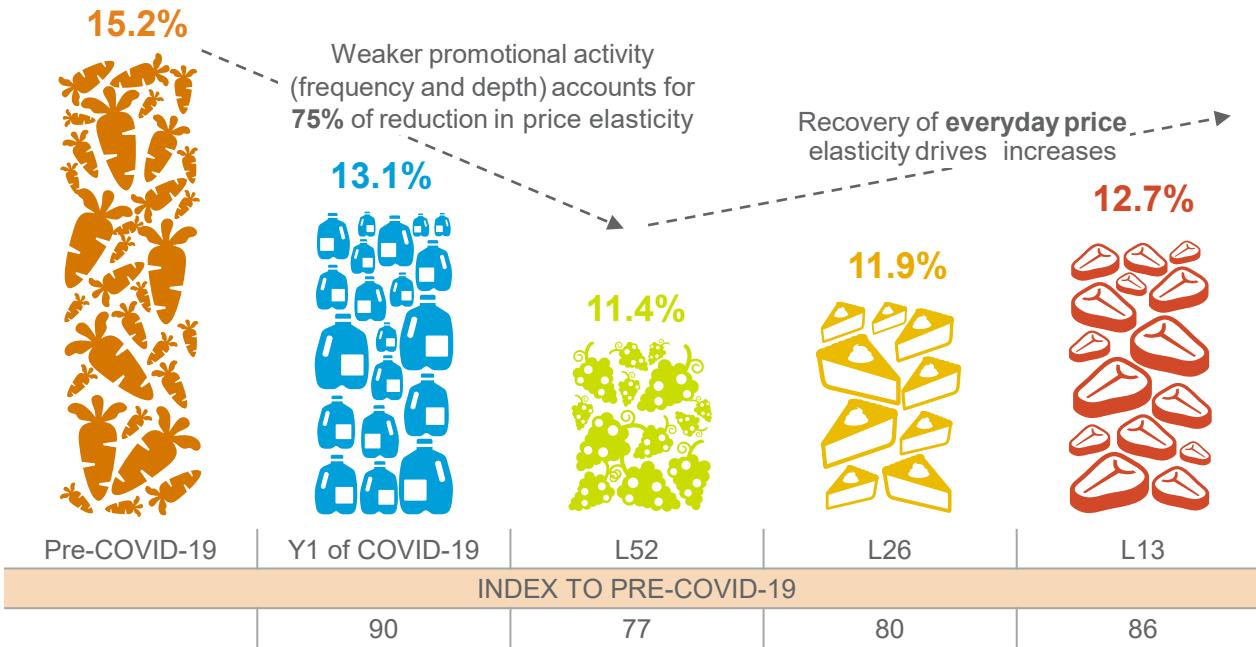
Innovation

03 Winning Ideas for Success



# Overall, Price Elasticities Reverting As Inflation Picks Up

Key CPG Categories Average Grocery Price Elasticity Trends  
(Volume Loss from 10% Price Increase)

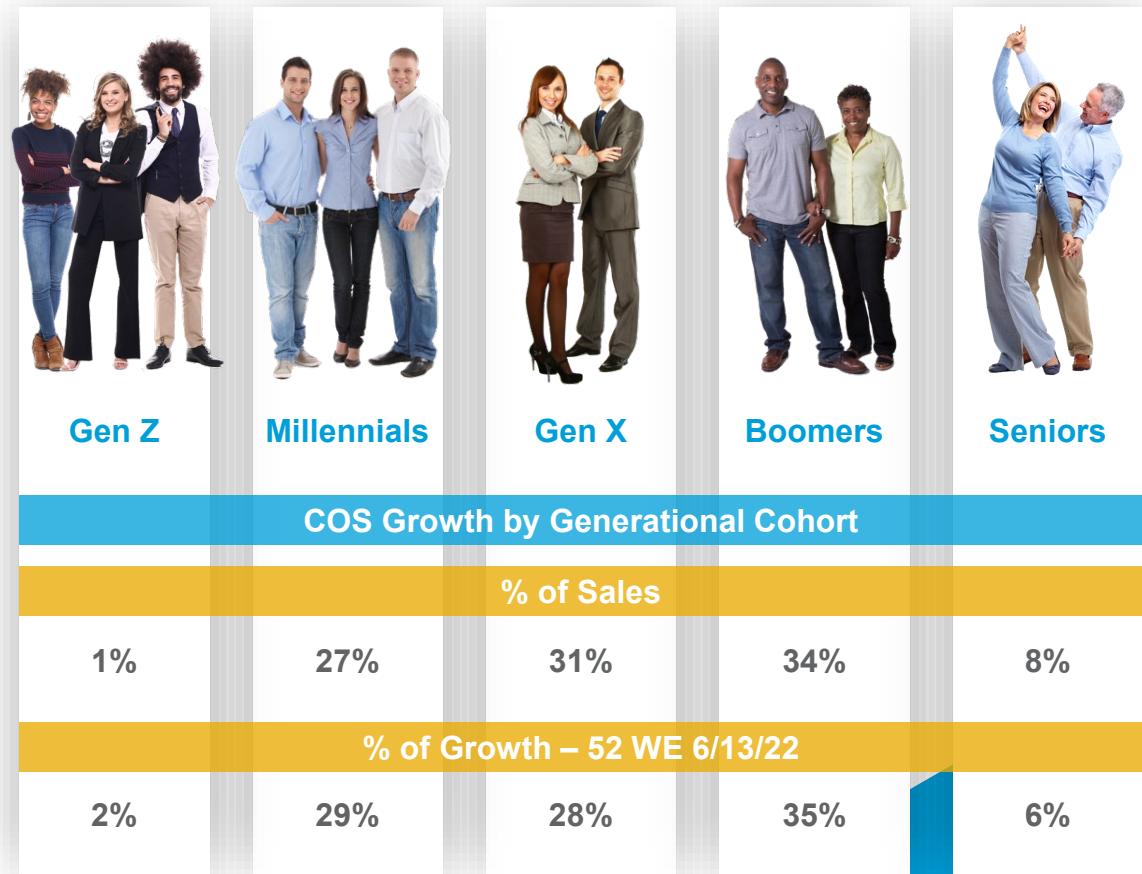


Some categories see more pronounced recovery; elasticity remains below norms with products in low supply

As inflation continues, we expect elasticity will bounce back further and promotions will begin to increase later in 2022

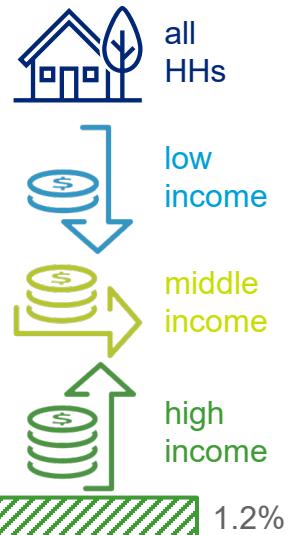
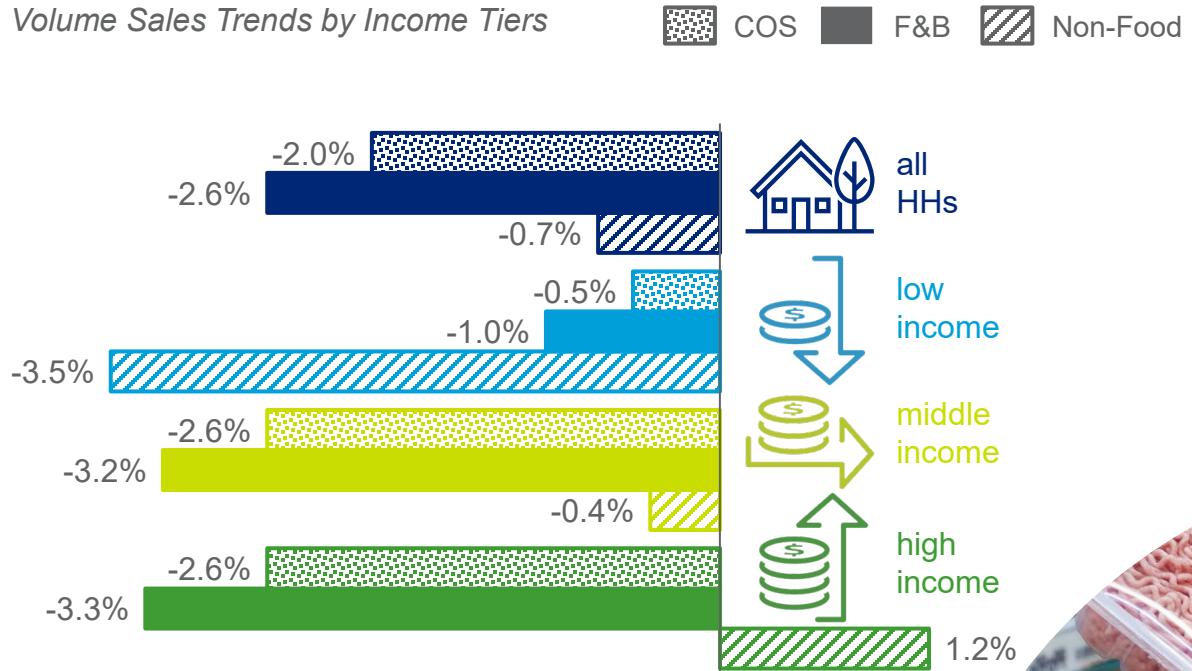
# Across the Generations, We Find Gen Z, Millennials and Boomers Driving More Than Their Fair Share of Growth

*The Younger Generations Form New Households and Grow Families, Accounting for More Households and Increasing Spend Per Household*



# Low-Income Consumers Have Cut Back the Most on Non-Food and the Least on Food and Beverage

Volume Sales Trends by Income Tiers



# Consumers Across Income Levels Are Spending Differently, Indicating Varying Needs



Hydration, cooking at home and snacking are dominant for **LOW INCOME** buyers

- SS Ham
- SS Non-Fruit Drinks
- Mexican Food Items
- Cornmeal/Baking Oat
- Bouillon
- Dry Dinner Mixes w/Meat
- Energy Drinks
- RTD Breakfast Meals
- Instant Coffee
- Prepared Gelatin
- SS Bottled Fruit Drinks
- Powdered Milk



**MIDDLE INCOME** buyers skew towards entertaining, convenience cooking and snacking

- Fz Muffins
- Btld Grapefruit Juice
- Fz Squash/Zucchini
- Fz AO Pasta
- Fz OJ Concentrate
- Btld Grapefruit Cocktail
- SS Pizza Crust Mixes
- AO Snack/Granola Bars
- Graham Cracker Crumbs
- Bread Mixes
- Garlic Spread
- Lqd Sports Drink Mixes



Premium convenience cooking and in home experiences (e.g., coffee) index high with **UPPER INCOME** consumers

- Fz Gnocchi
- Matzoh Crackers
- Whl Coffee Beans
- Fz Apple Juice Concentrate
- AO SS Pasta
- Coffee Concentrate
- SS Clam Juice
- Fz Multi-Serve Soup
- Fz Bagels
- Nutritional Health Bars

# As Part of Their Journey Through This Economic Period, Low-Income Consumers Have Cut Back On Prepared Entrees and More Expensive Cuts of Meat and Instead Are Leaning Into Less Expensive Food and Beverages

*Retailers and Manufacturers Have an Opportunity to Offer Meal Ideas With These Products or Co-Promote In Store*



Pre-Packaged  
Processed Dinners  
or Cheaper Meals



Less  
Expensive  
Cuts of Meat



Cooking /  
Baking /  
Meal Prep



Sides



Desserts



Drinks



Powdered  
Milk

# We are Seeing Other “Do It Yourself” Shifts Among Low Income Consumers

## INVERSE RELATIONSHIPS

**Powdered Drink Mixes**  
Fruit Drink Mixes Up 22%,  
While Aseptic Juice Drinks  
Declined -11%



**Coffee Concentrate Up**  
91%, While Instant Coffee  
Down -7% and Ground  
Coffee Down -4%



**Flour is Up, Baking is**  
Up More, **Pancake**  
**Mixes** Are Down



**Liquid Drink Enhancers**  
Up 24% and Still Water  
Up 10%, Perhaps Making  
Own Juices / Drinks More



**Powdered Milk Up**  
22%, Dairy RFG  
Milk Down 2%



**Canned Fruit Up**  
6%, While FZ  
Fruit Down 11%



**RTD Breakfast Meals &**  
**Breakfast Snack Bars** –  
Source of Nutrients vs. More  
Expensive Breakfast Products



**Processed Meats Up** Like  
SS Ham, Meat Alternatives,  
FZ Processed Turkey and  
Poultry Alternative



**Asian Food and Soy**  
**Sauce** Up 12%, 16%  
Possible Replacement  
for Chinese Take Out

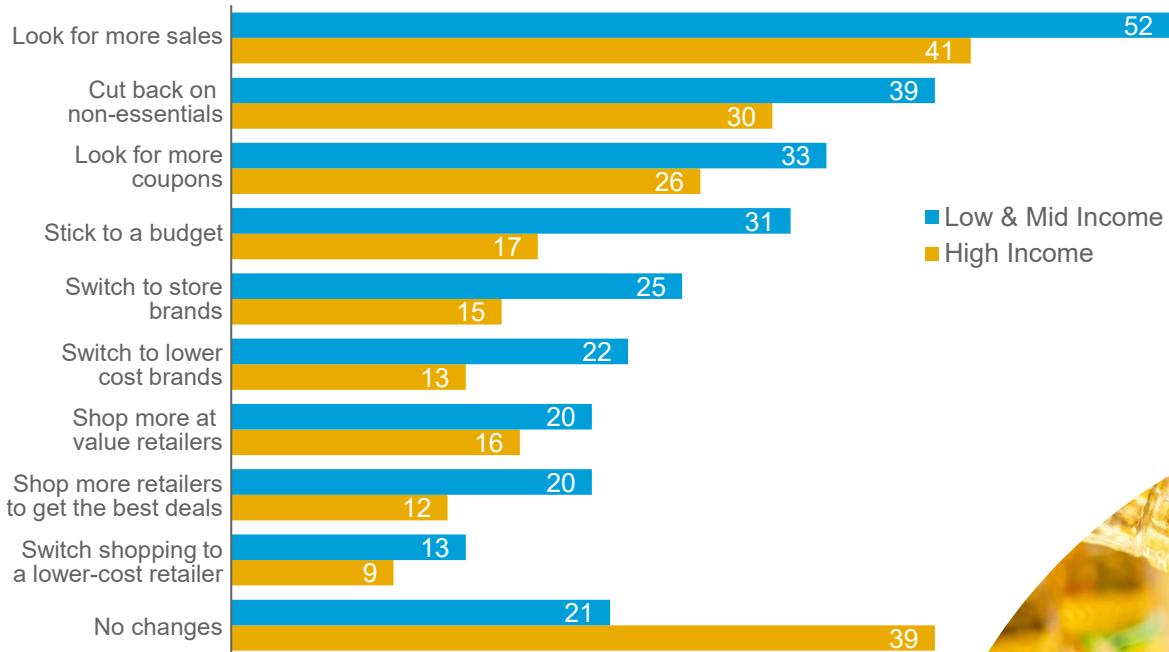


**Pasta** and FZ  
Pasta Up  
Double Digits



# If Attitudes Lead to Actions, Then Low Income Households Will Account For More Value Behaviors Ahead

*Changes in Shopping Choices Due to Increased Prices – % of Respondents*



Low and middle-income households experience ~1ppt. more total household inflation impact due to greater dependence on high inflation areas (e.g., food, utilities)

# Consumers Spend 17.3% On Average, of Their Food and Beverage Budget On Store Brands; Refrigerated Has an Especially Wide Acceptance of Store Brands

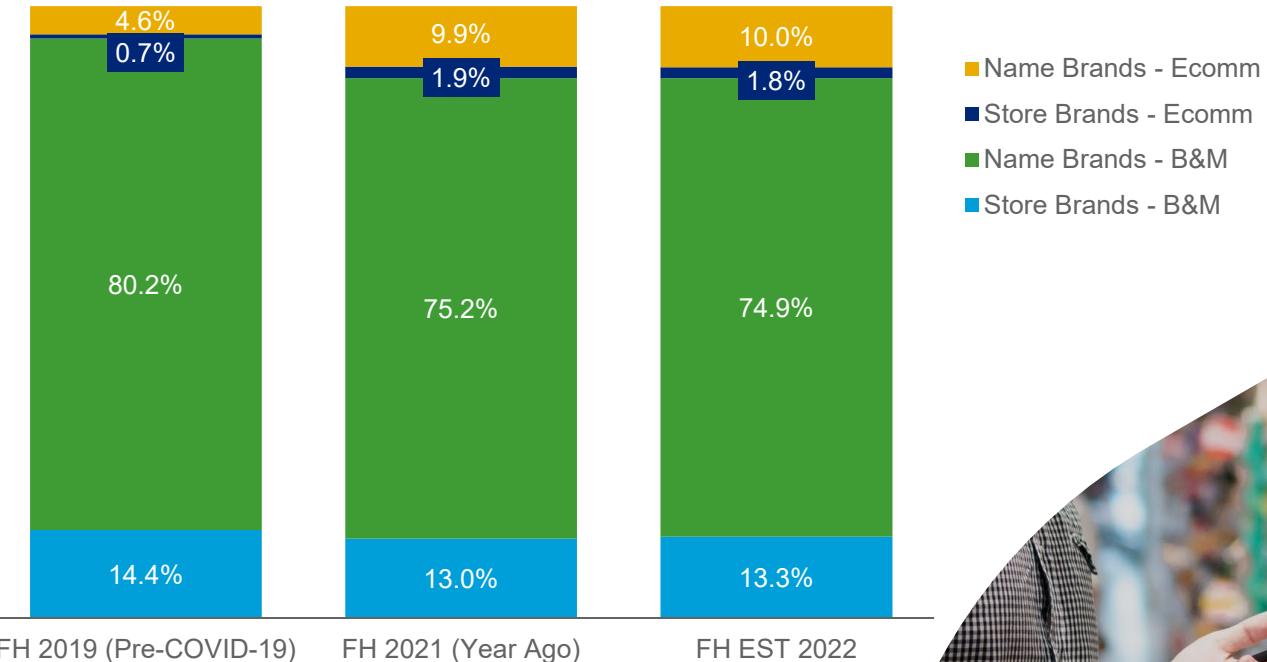
*Private Label Share Within Department*

		EDIBLE	SS BEV	FRZ	SS FOOD	RFG
Total	PL \$ Share	17.9%	11.4%	23.1%	15.3%	31.6%
	PL \$ Share Change	-0.3%	-0.3%	0.1%	0.2%	-0.8%
Food	PL \$ Share	17.1%	10.3%	19.7%	14.7%	28.6%
	PL \$ Share Change	-0.1%	0.0%	0.3%	0.3%	-0.3%
Mass	PL \$ Share	22.7%	14.5%	28.7%	17.4%	38.8%
	PL \$ Share Change	-0.7%	-0.9%	-0.7%	-0.3%	-0.8%
Club	PL \$ Share	20.7%	16.4%	28.1%	18.2%	32.7%
	PL \$ Share Change	0.2%	0.0%	1.9%	1.1%	-1.2%
Dollar	PL \$ Share	6.6%	4.9%	1.4%	6.2%	23.9%
	PL \$ Share Change	-0.3%	0.3%	-0.8%	0.2%	-5.0%
Drug	PL \$ Share	6.5%	6.7%	7.0%	8.9%	6.9%
	PL \$ Share Change	0.0%	0.0%	0.4%	0.4%	0.5%

In Club, Store  
Brands Have Been  
Winning Dollar Share  
in Frozen and SS Food

# Private Brands Gained Share During 2020 and 2021 But Currently Stable, While Name Brands Continue to Grow Online

Food & Beverage – Dollar Share - Omnichannel



# Households with Incomes <\$100K Are Making Their Budget Stretch by Increasing Purchases of Pantry Commodities and Other Family Meal Staples

Categories with Increased Store Brand Volume Buy Rate / All Outlet, YTD

HH>100K	HH<100K		
	●	Rice	Commodity
	●	Flour/Meal	Commodity
	●	Dry Beans/Vegetables	Commodity
●		Vinegar	Commodity
●	●	Tea – Bags/Loose	Meal Makers
●	●	Gravy/Sauce Mixes	Meal Makers
●	●	Steak/Worcestershire Sauce	Meal Makers
●		Coffee Creamer - SS	Meal Makers
●		Seafood - RFG	Meal Makers
	●	Pizza - RFG	Meal Makers

HH>100K	HH<100K		
●	●	Appetizers/Snack Rolls (FZ)	Snacking
●	●	Spreads (RFG)	Snacking
●		Dried Meat Snacks	Snacking
	●	Desserts/Toppings (FZ)	Discretionary
●	●	Liquid Drink Enhancers	Discretionary
	●	Whipped Toppings (RFG)	Discretionary
●		Cocktail Mixes	Discretionary

# Private Brands Have Captured Share Across Many Categories, However Category Growth is Declining in Several

Frozen		
Subcats – MULO Top Volume Share Gainers		
Category Name	PL Share YTD 5-5-22	PL Share Change
Fz Bread / Dough	26%	2.1%
Fz Desserts / Toppings	28%	2.3%
Fz Potatoes / Onions	48%	3.2%
Fz Appetizers / Snack Rolls	16%	4.9%

Refrigerated		
Subcats – MULO Top Volume Share Gainers		
Category Name	PL Share YTD 5-5-22	PL Share Change
Rfg Spreads	35%	9.3%
Rfg Pizza	75%	3.6%

Shelf Stable		
Subcats – MULO Top Volume Share Gainers		
Category Name	PL Share YTD 5-5-22	PL Share Change
SS Coffee Creamer	36%	5.9%
Drink Mixes	24%	2.3%
Baking Nuts	69%	2.5%
Marshmallows	39%	2.5%
Gravy / Sauce Mixes	18%	2.2%
SS Grated Cheese	56%	7.4%
Snack Nuts / Seeds / Corn Nuts	44%	2.4%

Note: Arrows denote both Volume and Unit Growing

Source: IRI MULO total Store Edible excluding Fresh, Liquor, Total US ,YTD ending 5/15/2022



PRIVATE BRANDS

## In General , YTD 2022, the Price Incentive Gap is Not Being Maintained



**Store Brands** had a higher price / volume % change increase vs. national brands in

**44%** of F&B subcats

**May Not be Enough of a Price Incentive for Consumers to Keep Buying Private Brands**

# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success

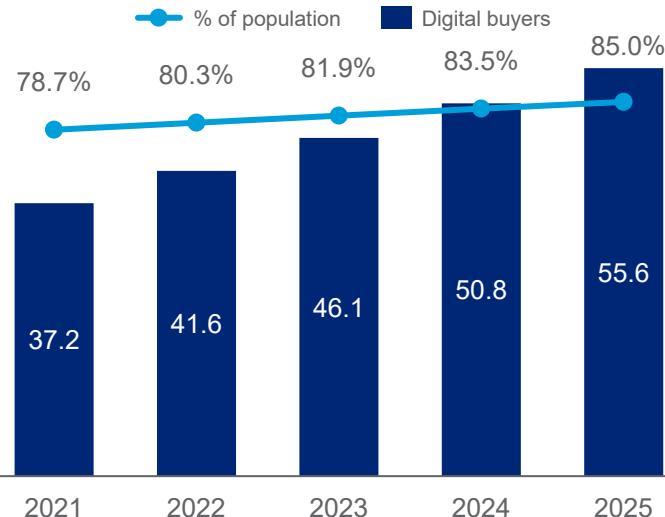


# Gen Zs in the U.S. Are Becoming a Highly Influential Group of Shoppers and Buyers

Digital shopping among Gen Z and all other age groups will continue to grow after the pandemic. Gen Z values ease and convenience across shopping and buying looks to minimize costs and maximize value.

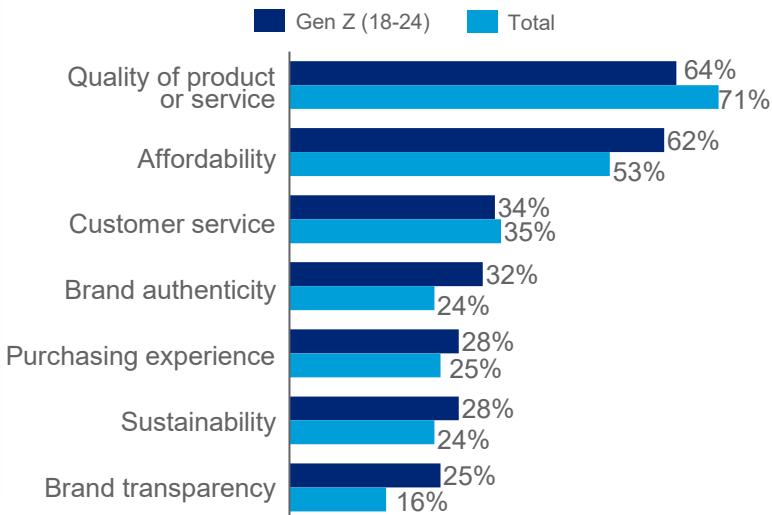
## U.S. Gen Z Digital Buyers and Penetration, 2021 – 2025

Millions and % of Gen Z Population<sup>1</sup>



## Factors Important to Purchasing Decisions According to U.S. Gen Z vs. Total Adults, June 2021

% of Respondents<sup>2</sup>



Source: <https://content-na1.emarketer.com/us-generation-z-shopping-behaviors>  
<https://content-na1.emarketer.com/us-generation-z-shopping-behaviors>

Note 1: Digital buyers are defined as internet users who have made at least one purchase via any digital channel (Including online, mobile, and tablet) during the calendar year; Gen Z are individuals born between 1997 and 2012. Source: eMarketer.

Note 2: Gen Z ages 18-24; Source: SurveyMonkey as cited in company blog, conducted by momentive

# Gen Z Skews to Convenient Meals (Ramen, RFG Lunches, FZ Apps / Handheld), Energy – RTD Coffee, Energy Drinks, Ethnic – Asian, Hot Sauce)

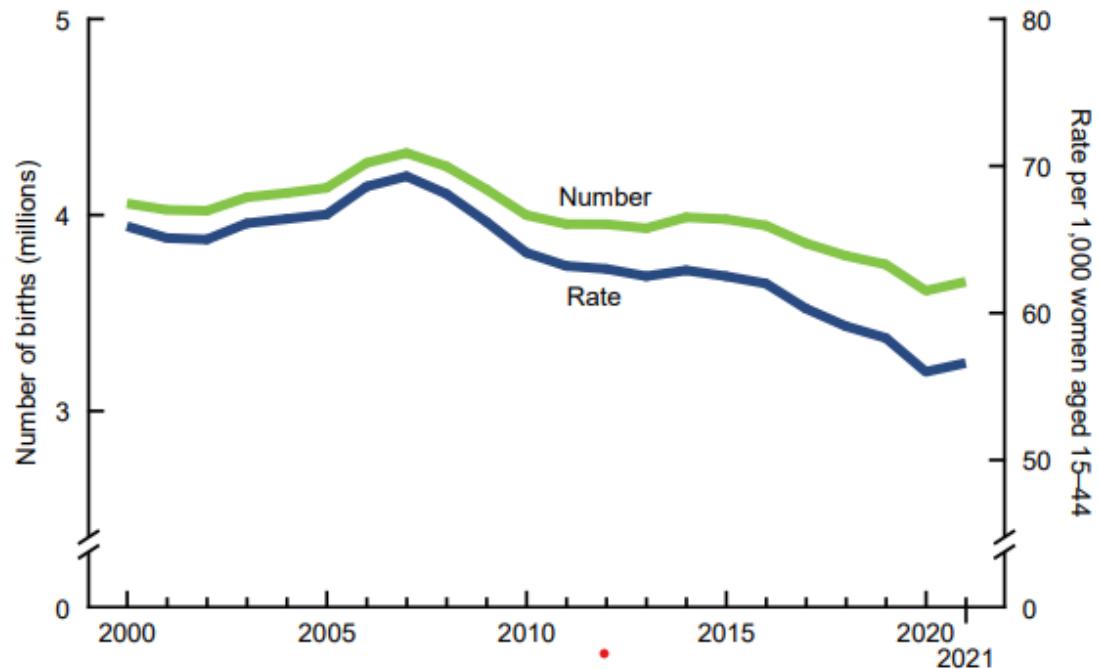


Product	Gen Z Index	Product	Gen Z Index
RFG Muffins-Baked Goods	164	Dry Fruit Snacks-Aisle-Snacks	125
Powdered Milk-Aisle-Non-Fruit Drinks	150	Hot / Cajun Sauce	124
Ramen-Soup-Aisle-Meals	142	RFG Yogurt Drinks-Yogurt-Aisle-Dairy	124
FZ Corn on the Cob	139	Bottled Juices - SS-Aisle-Juices	122
Aseptic Juices-Aisle-Juices	138	Dry Rice	122
Dry Rice-Rice-Aisle-Meals	136	RFG Juices / Drinks	122
Cooking & Salad Oils	133	FZ Processed Poultry	121
RFG Snack Cakes / Doughnuts	128	RFG Lunches	120
Energy Drinks	128	Sports Drinks	120
Bouillon-Soup-Aisle-Meals	128	SS Asian Food Items	123
Imported Beer / Ale	127	RFG Oat Milk	123
FZ Drink / Cocktail Drink Concentrate	126	Dried Breakfast Food	123
FZ Appetizers / Snack Rolls	126	Nonflavored Bottled Still Water	122
FZ Processed Poultry Substitute	126	FS Cookie Dough	122
FZ Handheld Entrees (Non-Breakfast)	125	Cappuccino / Iced Coffee RTD	120
Novelty Chocolate Candy	125		



Birth Rates Hit  
Their Lowest  
Point in 2020,  
But Started to  
Rebound Slightly  
in 2021

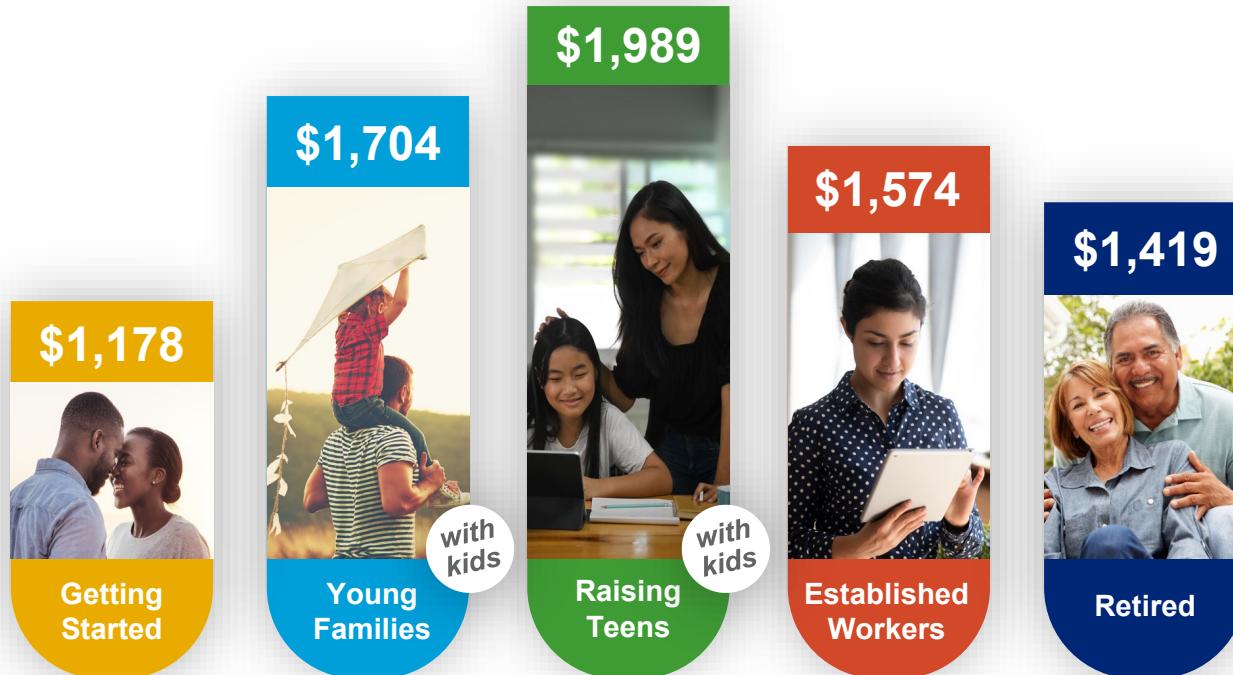
## # of Live Births and General Fertility Rates: United States, Final 2000-2020 and Provisional 2021



Source: National Center for Health Statistics, National Vital Statistics System, Natality

# Lower Birth Rate Has Spending Implications For Center of Store Products as Households Without Kids Across the Various Lifestages Spend Less

*Center of Store Dollars per Buyer by Lifestage*



## At Risk Categories With a Declining Birth Rate

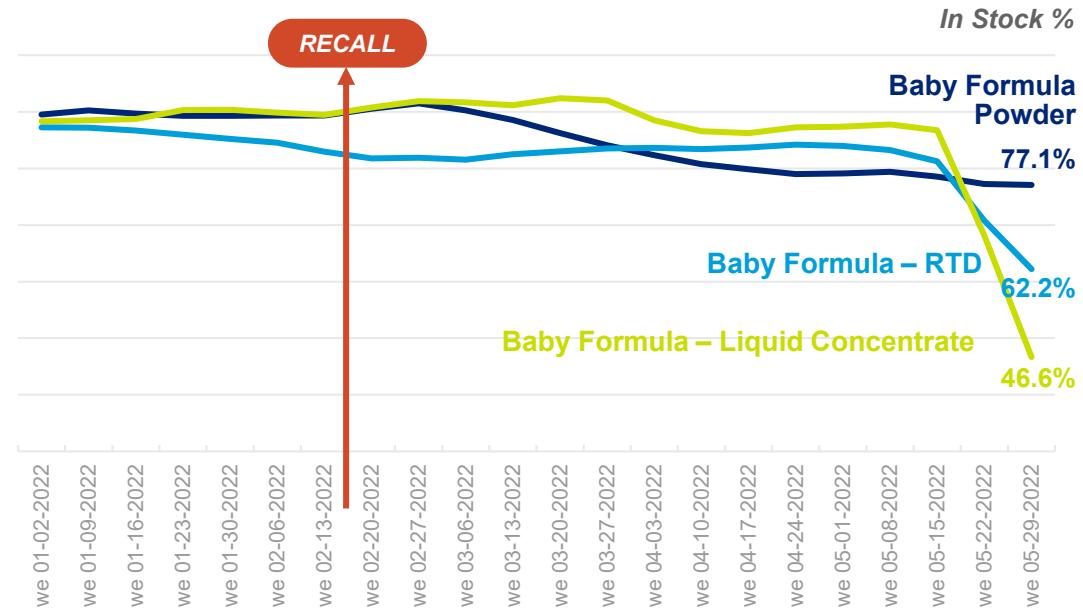
Category	Presence of Children 0-5	Category	Presence of Children 0-5
SS Baby Food	171	FZ Ice Pop Novelties	136
Baby Formula / Electrolytes	169	SS Bottled Apple Juice	133
FZ Baby Food	165	SS Microwavable Package Dinner	131
SS Yogurt / Yogurt Drinks	163	Novelty Non-Chocolate Candy	130
FZ Pizza Kits / Toppings	144	RFG Muffins / Baked Goods	130
RFG Lunches	138	FZ Cookie Dough	130
Dry Fruit Snacks	137	FZ Corn on the Cob	130
Aseptic Juices	136		



The Big Headline in the Baby Sector Was the Recall of Baby Formula From the #1 Supplier, Leaving Families With Young Children Scouring Shelves to Stock Pantries and Driving Never-Before-Seen Out-of-Stocks



Call Abbott Nutrition at (800) 986-8540

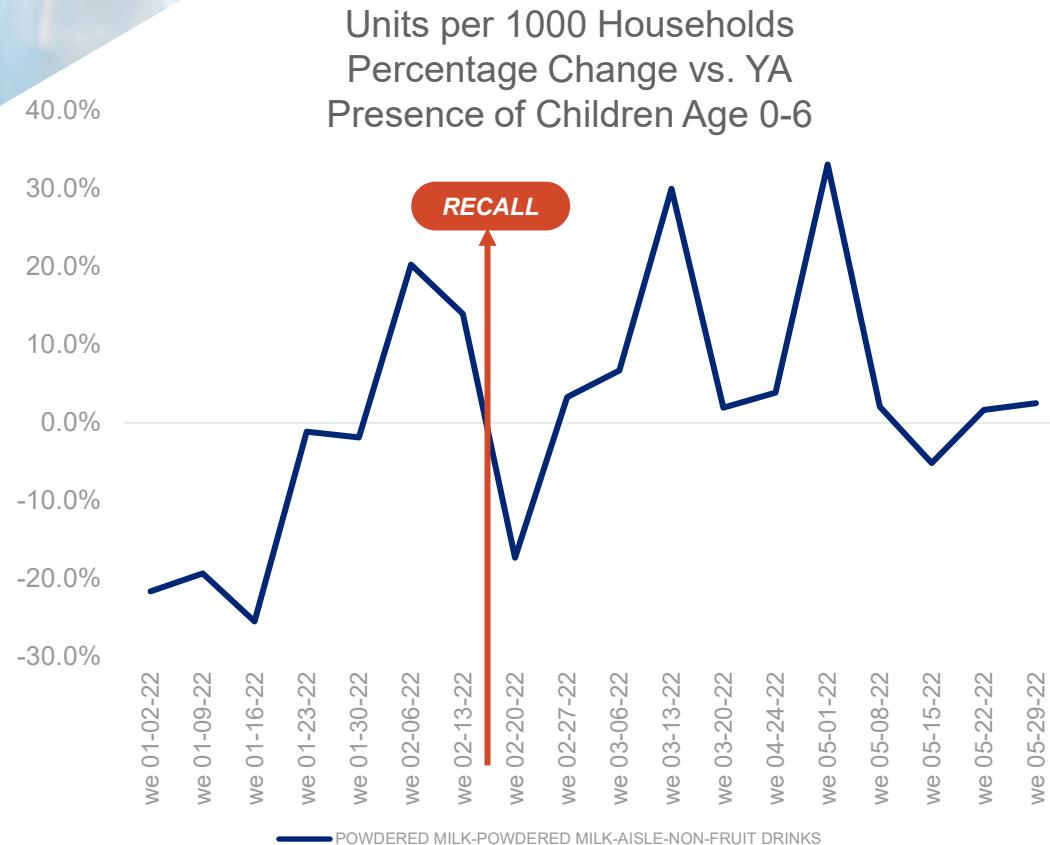


Source: IRI Daily OOS

56



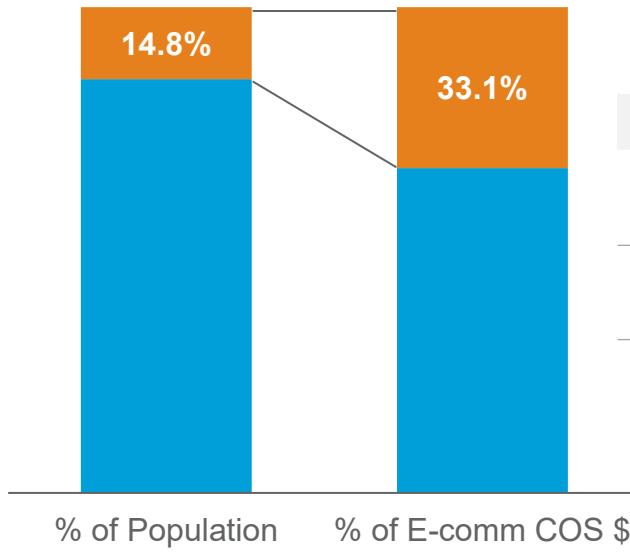
One Category  
That Realized  
Increased  
Sales Was  
Powdered Milk



\*Note: removed 4 weeks impacted by Easter to eliminate the sales shift throwing off chart / Source: IRI Shopper Loyalty

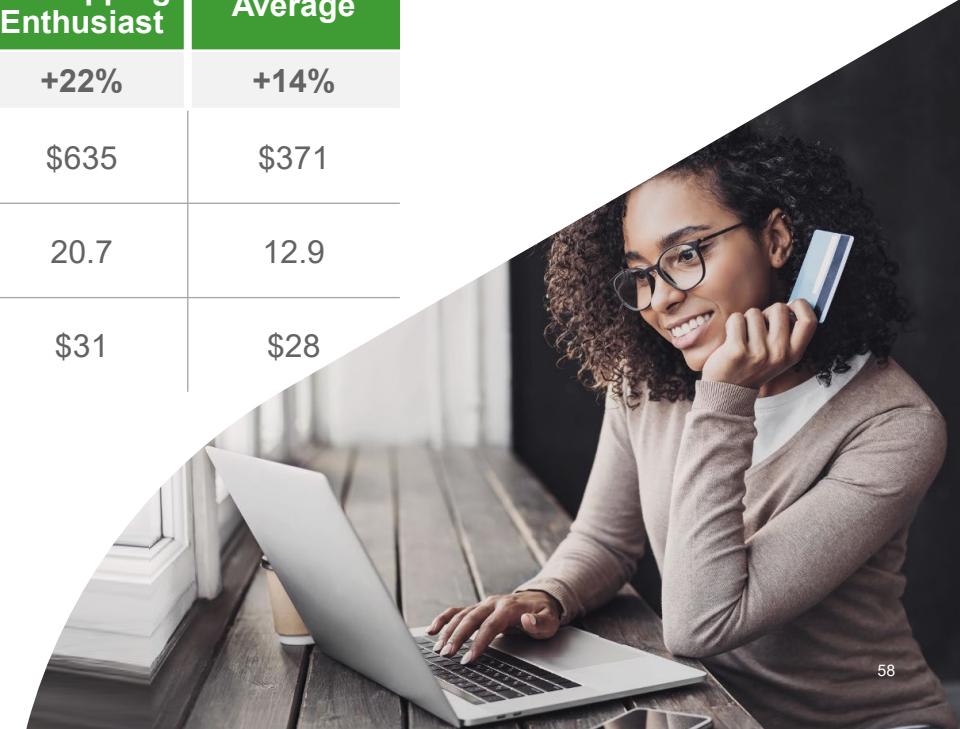
# Another Consumer Segment to Consider Targeting is the E-Shopping Enthusiast Who Spend 70% More On COS vs. Average and Making 7 More Trips Each Year

E-Shopping Enthusiasts vs. All Households



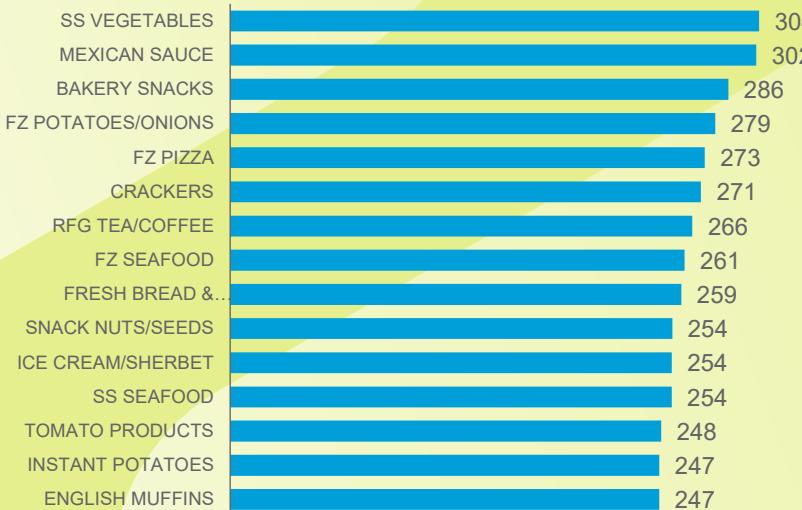
Total COS

	E-Shopping Enthusiast	Average
+22%	+22%	+14%
Annual \$ Spend	\$635	\$371
Trip Frequency	20.7	12.9
Basket Size	\$31	\$28



# E-Shopping Enthusiasts Skew More Towards Fresh / Frozen for Their Online Purchases Versus More Pantry Stocking Items for the General Population

## E-Shopping Enthusiast – Highest Indexing Categories

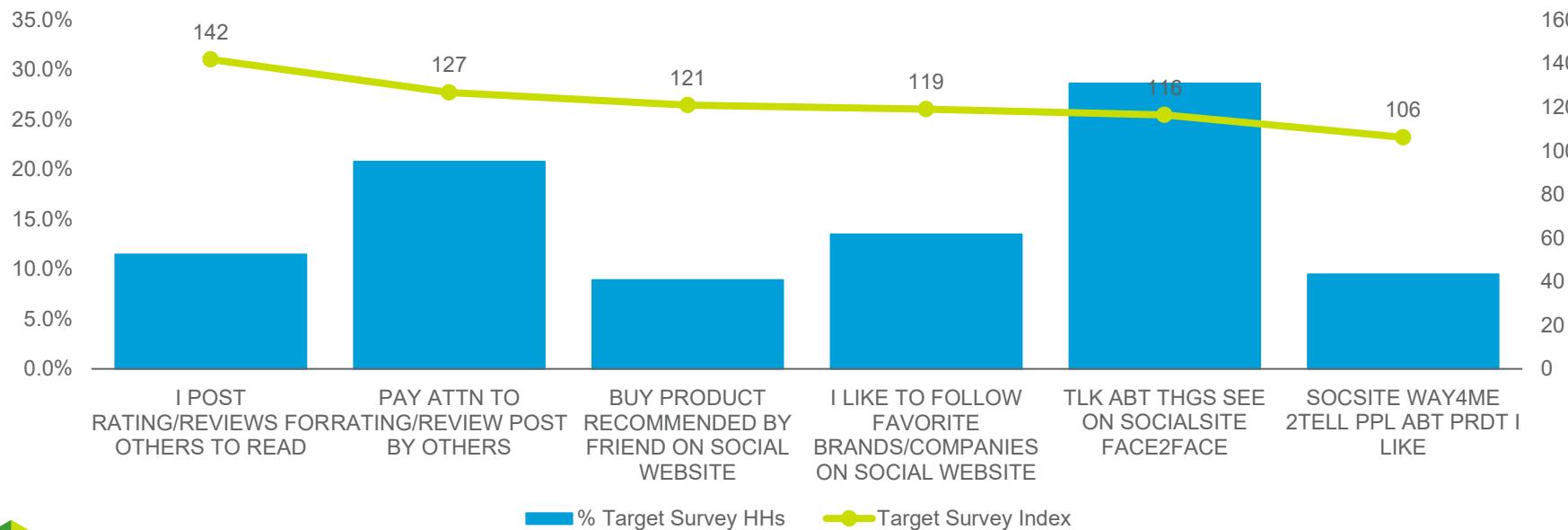


## All Households – Top COS Online Categories



# E-Shopping Enthusiasts Are Prime Targets for Online Brand Ambassadors: They Follow Favorite Brands, Are Actively Involved in Posting and Reading Reviews and Buy Products Recommended by Friends On Social Media

Influence eShopperLink – eShopping Enthusiasts Segment

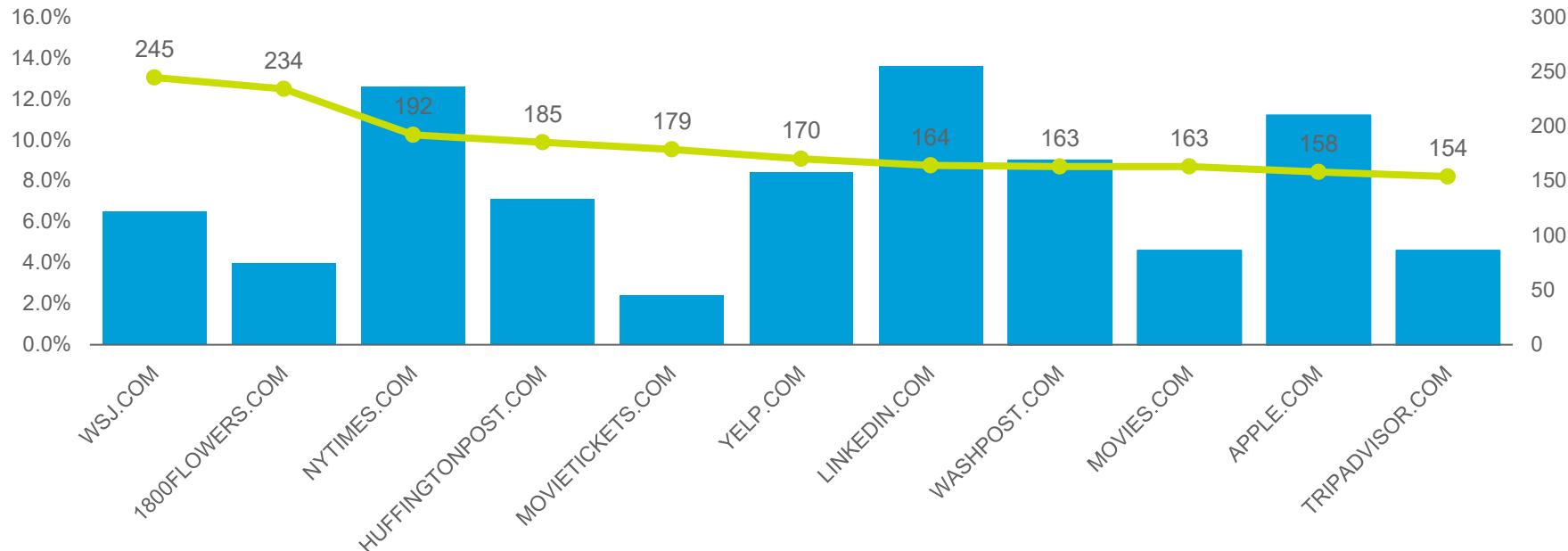




ONLINE SHOPPER

## Target E-Shopping Enthusiasts On News, Travel and Entertainment Sites Where They Index High

eShopperLink – eShopping Enthusiasts Segment Websites Visited / Preferences



# Food and Beverage Products Providing Functional Benefits Are Continuing to Drive Sales



# If You Have a Product Geared Towards Consumers Focused on Health and Wellbeing, Then Target Proactive Prioritizers in IRI's Self Care Segmentation

*These Consumers Are Increasing Their Spend on Diets That Align to Their Preferences*

**15%**  
U.S.

## PROACTIVE PRIORITIZERS

### I AM PASSIONATE ABOUT...

*Making the best lifestyle choices I can every day to help me stay strong and healthy, and easily handle whatever comes my way. I eat well and exercise. I take yoga classes. I meditate. I am super conscious about keeping my home clean. I even do mini spa treatments at home!*

**32%** Age  
18-34

**22%** HH Income:  
\$100k+

**21%** Age  
35-44

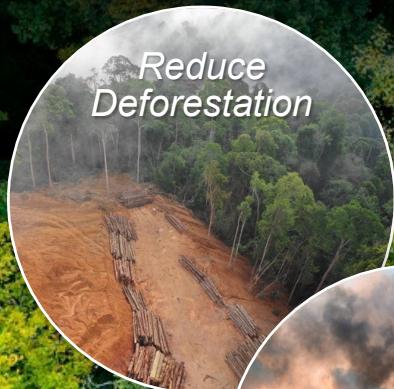
**4** Person  
HH Size



Label Insights F&B Attributes	Index to All HHs	Dollar % Change
Vegan	131	0.7
Vegetarian	125	0.1
Macrobiotic Diet	125	2.1
Whole Grain	122	0.5
Plant Based Diet	120	2.0
Low Glycemic Diet	118	1.7
Ketogenic	117	1.9
Atkins Diet 40	115	1.5
Low Sugar Diet	114	1.6
Cholesterol Friendly Diet	114	1.7

# There Are a Core Group of Consumers Who Seek Out Sustainably Marketed Products

*Reduce Deforestation*



*Renewable Packaging*



*Eco-Friendly Certification*



*Anti-Pollution*



*B-Corp*



*Renewable Energy*



# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

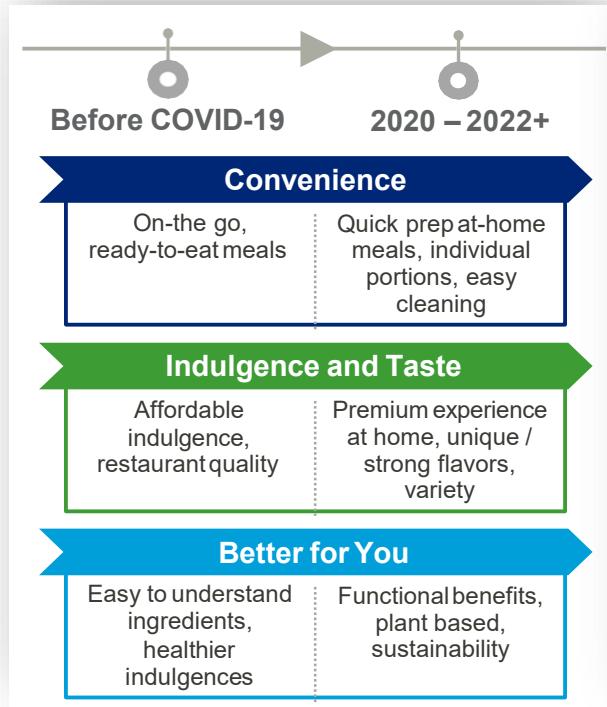
Innovation

03 Winning Ideas for Success



# Innovation Continues to Feed Convenience, Tastes and Better-for-You Needs With a Shifted Focus to At-Home Occasions and Holistic Self-Care

## Key Themes in CPG Innovation



**Convenience**: Individual Portions, Quick Prep Meals

**Indulgence & Taste**: Unique Flavors

**Better for You**: Clean ingredients

**Product Examples:**

- Convenience:** +LIFE CUISINE Ready-to-Eat Meals (Beef N' Rice, Greek Style Chicken, etc.)
- Indulgence & Taste:** Cheetos Mac 'N' Cheese Flamin' Hot flavor, Kiss nail polish, Haagen-Dazs Heaven Peanut Butter flavor ice cream
- Better for You:** IMPOSSIBLE Burger Patties, Quest Protein Chips, Native Deodorant, Alani Nu Functional Beverage

# Today's Discussion

01 Shifting Food & Beverage Purchases

02 What's Cooking Now With Consumers

Mobility Variances

Channel Journey

Winning Category Successes Spotlight

Economic Impact of Affordability

Consumer Targets

Innovation

03 Winning Ideas for Success



# Menu of Ideas For Your Consideration



# Menu of Ideas For Consideration

01

Mobility  
Variances



Channel  
Journey



02

Winning Category  
Successes Spotlight



03

## 01 Mobility Variances

- Lean in to summer and fall occasions (including travel) with promotions catering to those entertaining at home and to those on-the-go
- Collaborate with retailers to identify creative ways to capture their consumers (e.g., outdoor fun with not only food but also grilling needs and/or picnic-type packages and/or Pizza Night but with two options: frozen for convenience and less mess and with bundles of products to make homemade pizzas fun and engaging)
- Seek ways to bundle for families of four priced less than food service and communicate

## 02 Channel Journey

- Execute strongly in-market (e.g., expand distribution and assortment, quality merchandising, promotions)
- Continue to identify ways to get one more trip and/or one more product in the basket/cart
- Cater to income cohorts (e.g., “takeout” options that rival restaurants at lower prices, package up Meal Kit ideas)
- Seek ways to expand bulk, multipack and club-pack assortments across the store
- As gas prices fluctuate, find ways to provide relief to consumers to drive to store or deliver at little/no cost. In addition, provide online packages to increase items sold in cart

## 03 Winning Category Successes Spotlight

- Engagement is key for success; work to find ways to target and interact with your key consumer cohorts via targeted social and digital media
- Leverage winning themes (e.g., in and out-of-home convenience, affordability, sustenance, etc.) and message consumers product benefits that align to their needs

# Menu of Ideas For Consideration (continued)

04

## Economic Impact of Affordability

- Retailers and manufacturers need to balance Own Brands and National Brands online and in-store to ensure category growth via assortment
- Attract new users or expand usage occasions via promotions across generations and other cohorts: e.g., Health and wellbeing, nutrition, taste
- Identify and promote small indulgences, higher quality entrées as a tradeoff for not dining out, at-home / on-the-go premium breakfast and meal 'kit' solutions
- Across income cohorts, target messaging with themes aligned to needs: Lower: hydration, cooking at home, sustenance, snacking lifestyles; Middle: entertaining, convenience cooking and snacking; High: premium convenience cooking and in home experiences (e.g., coffee)
- Lower income consumer communication should include 'do it yourself' ideas and promotions providing value (lower dollars spent and pleasing their families)

05

## Consumer Targets

Identify the consumer cohort groups that deliver on your priorities. A few ideas include:

- Invest in advertising and emotive marketing to engage Gen Z with ideas that skew towards convenience, energy, ethnic, targeted sustainability messaging to those deemed important
- Prepare for future of reduction in households with kids via innovations for smaller households
- Target E-Shopping Enthusiasts as Center Store online brand ambassadors, IRI's Proactive Prioritizers to drive Health & Wellbeing product sales growth, and sustainability-minded consumers with your portfolio's practices

06

## Innovation



- Focus on consumer centricity with convenience (in and out of home), taste and better-for-you

06

## Innovation

70

05

## Consumer Targets

70



## Economic Impact of Affordability

04

70

# IRI Thought Leadership Delivers Insightful and Provocative Insights



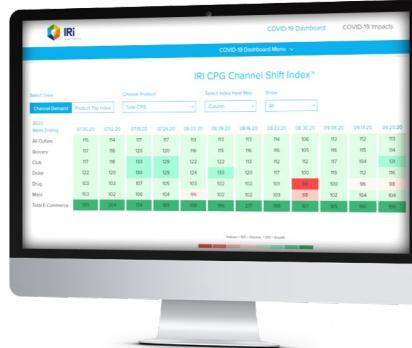
## C-Suite Conversation Series

18 conversations recorded to date with transcripts, video and audio content.



## Industry-Leading Reports

45+ thought leadership reports published to date, reshaping how our client executives perceive us.



## CPG Economic Indicators

The latest data on category trends, out-of-stocks, demand and supply, inflation, consumer sentiment and more.

- Demand Index™
- Inflation Tracker™
- E-Commerce Demand Index
- Supply Index™
- Channel Shift Index™
- Promotions Index™



## Webinars



## Podcasts



## Blogs





# WANT TO BE THE FIRST TO KNOW?

*Registered Users Get New  
Thought Leadership from IRI's  
Research, Data & Analytics Experts*

[www.iriworldwide.com/en-US/Insights/Subscribe](http://www.iriworldwide.com/en-US/Insights/Subscribe)



# questions & answers

# thank you

**IRIworldwide.com**



A photograph of a woman with curly hair, wearing a light-colored robe, cooking in a kitchen. She is holding a ladle and a pot lid, and is tasting the soup from the ladle. The background shows kitchen shelves with various items.

# appendix

# Meet the eShopping Enthusiasts Segment

Shop. Click. Repeat.



34

## Median Age

Tend to be younger; Nearly one-quarter are 18-24 years

48%

## Presence of Kids

More likely to have kids than all other eCommerce segments

30%

## Race

Most racially diverse segment. Nearly one third are non-white.

\$57K

## Median Income

Their household incomes are in line with the overall population

14%

## Household Size

14% Highest proportion of 5+ member households - and 42% have 3-4 members

18%

## Ethnicity

Largest concentration of Hispanics are in this segment

### ONLINE SHOPPING



- Most frequent online Grocery buyers
- Devoted shopping app users
- Mobile wallet users
- Skew to mobile or equal mobile/web use

### ONLINE GROCERY DRIVERS



- Online coupons/promos
- Availability of brands/varieties I typically buy at brick & mortar stores
- Different brands than I can get at brick & mortar stores

### ONLINE GROCERY ATTITUDES



- Less likely to make impulse purchases online
- More convenient to shop online
- Wants online retailers that carry a wide assortment of grocery products

### FUTURE ONLINE PURCHASE INTENT



- Committed to buying online
- Strongest buying intent across CPG categories
- Especially likely to buy personal care, vitamins & supplements, beauty products, cleaning products

### ONLINE RETAILER BUYING



- Biggest users of online grocery sites
- 3 out of 4 use Amazon for groceries
- 40% use online gourmet/healthy/natural food sites



\* For the purposes of this study, 'grocery' was defined as: food and beverage, cosmetics/fragrances/beauty, vitamins and supplements, personal care/OTC, pet, paper, baby/infant products and household cleaners.

# The eShopperLink Segment Overview

These 6 segments reflect an array of online shopping attitudes, drivers, shopping styles, and mobile usage that exist among the total US population.

