

| Event  | Response   |
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| <ul style="list-style-type: none"> <li>• Client wants to learn about services</li> <li>• Pilots wants to learn about Pilot Partnership program</li> <li>• Client creates account</li> <li>• Pilot creates Pilot Partnership Agreement</li> <li>• Client requests drone flight</li> <li>• Pilot receives drone flight assignment</li> <li>• Client wants to view status of open flight requests</li> <li>• Flight is completed</li> <li>• Client requests more data analysis for completed flights</li> </ul> | <ul style="list-style-type: none"> <li>• Flight services and data analyses displayed</li> <li>• Pilot Partnership details displayed</li> <li>• New client account and profile created</li> <li>• Pilot Partnership completed</li> <li>• Open Drone Flight Request created</li> <li>• Flight assigned to pilot</li> <li>• Flight request status displayed</li> <li>• Flight sensor data uploaded; data analyses initiated; customer notified; flight request closed</li> <li>• Data analyses initiated</li> </ul> |

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**Event-Response List**