


Elbert Bae

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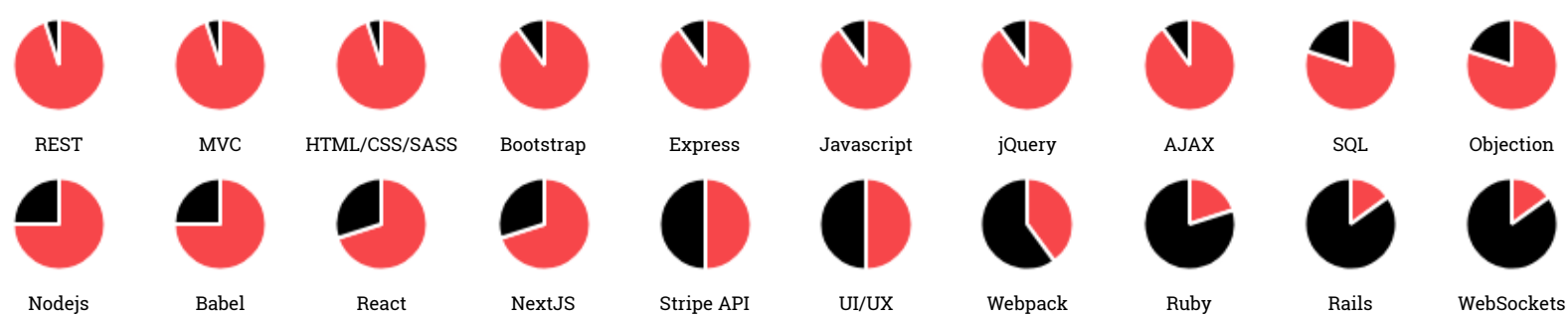
 GitHub Profile

 LinkedIn Profile

About Me

Full-stack software developer working in the NodeJS environment with experience developing server-side and client-side web applications using libraries such as React, NextJS, EJS, Express, 3rd party APIs, and SQL databases. With my current knowledge around MVC architecture and program design, able to write clean and organized code, but always seeking more information to improve my capabilities. Significant experience in management, training, and sales with clear written and spoken communication skills between colleagues and clients mostly in problem resolution focused environments to achieve results.

Developer Skills



Experiences

Software Developer, Colinkz Media

Jan 2019 - Current

610 - 610 Granville Street, Vancouver, BC

- Working with UI/UX designer wireframes to develop website designs and features.
- Participating in business development discussions with the team for future development direction.
- Interacting remotely or in-person with team members on daily Agile scrums.
- Fullstack development of the company site and maintaining bug fixes, style revisions, and future development.
- Implementing APIs to gather information to speed up event creation and marketing channels.
- Implementing Stripe API to begin payment and market business channels.
- Implementing React using Webpack and Babel to compile its implementation into a an existing Express and EJS project.

Service & Sales Trainer, Self-Employed

Feb 2018 - Current

Lower Mainland

- Presenting training on core skills the participants can use to succeed in their future roles working in service, sales, and team environments.
- Workshops include training and guidance around problem solving, sales strategies, and soft skills such as: effective communication, professionalism, and working with teams.

Membership Experience Manager, YMCA of Greater Vancouver

Feb 2017 - Oct 2018

282 West 49th Avenue, Vancouver, BC

- Managing and delivering daily operation of the customer service and sales team to improve customer engagement.
- Engaging across departments to improve satisfaction rating from 65-70% to 85-90% over 10 months.
- Increasing average monthly membership aquisition and retention consistently in 2017 - 2018.
- Planning and delivering on-going customer service and conflict resolution training, improving conflict resolution with customers

- Developing spreadsheet tools to automate accurate scheduling, expense tracking, and sales goal generation to generate catered sales targets for team members
- Active problem solving to resolve issues across the facility with staff, customers, and other departments.

Volunteer Experience

YAC Council, YMCA of Greater Vancouver

Vancouver, BC

Apr 2016 – Oct 2018

Peer Health Educator, Simon Fraser University

Burnaby, BC

Sep 2014 – Mar 2016

Wildlife Conservation, International Volunteer HQ (NPO)

Ambalangoda, Sri Lanka

Jul 2014 – Aug 2014

Tutor, International Volunteer HQ (NPO)

Faridabad, India

Jun 2014 – Jul 2014

Education

Lighthouse Labs

- Fullstack Web Development

Oct 2018 - Jan 2019

Simon Fraser University

- B.A. Psychology, Minor in Business Administrations

Sept 2012 - Dec 2015

Interests

- Rock climbing
- Hiking
- Camping
- Swimming
- Travelling
- Learning