Brett White

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Letohatchee, AL 36047

IT-Related Experience

AT&T – Premises Tech

October 2022 - Present Montgomery, AL

- Install and troubleshoot fiber internet into customers homes and businesses
- Repair and installation expertise with copper service

Butler County School District – Computer Tech

September 2021 - May 2022 Greenville, AL

- Repaired over 200 devices (Dell Chromebooks, Samsung Tablets)
- Assisted with setup of phone systems

IDEA- (Galena School District)-- Computer Tech

October 2020 - August 2021 Eagle River AK

- Dell Tech Shop
- AT&T/GCI interactions for cell devices
- MS Suite for office work incl. Teams
- Web-help desk for ticketing
- Powerschool for school relationships
- Goto Assist for remote assistance
- Adobe e-sign
- Active Directory
- Ordering, inventory, PO's, direct client interface

Apple Customer Care– Certified Apple Tech

Subcontractor at Conduent in Lexington KY and At-Home Advisor

- Assisted Apple customers with iOS and Mac issues.
- Apple k-base access
- iDesk
- Soft phone

West Memphis Christian School– IT Director

August 2012-April 2013, West Memphis AR

Implemented 200+iPad distribution, managed network, troubleshooting

- Apple Education client
- Device Management through Apple Configurator (depr.) and Bretford Carts
- Windows Server/Active Directory, Spiceworks, Sonic Firewall for network management
- Installed and implemented Aerohive wireless devices throughout

Other Industry with Computer-Related Experience

F&M Property Developing
Eagle River AK

- Created Accounting System with Google Suite.
- Admin level usage for
  - AppFolio (Property Management Software)
  - T-Sheets (time-keeping/payroll software)
  - Skyslope (RealEstate software)
  - Quickbooks
- Also operated several other real estate platforms:
  - EXP World (interactive "Meta" -world)
  - MLS (multi-listing service)
  - Make It Rain (marketing)

Experience with Technical Knowledge required

Black Brothers Electric and Copeland Electric Helper
Valdosta, GA

- Basic knowledge of electric principles for both residential and industrial
- PLC programming and ladder logic

Alertech Security Systems Central Station Monitoring Valdosta, GA

- Customer interface
- Real-time emergency monitoring
- Assisting technicians with troubleshooting with k-base

Cullom Machine and Tool Co - Helper
Cleveland TN

- Seasonal help doing overflow work and maintenance help
- Industrial production environment

Self Employed Handyman - operating various tools and equipment

Education

Wiregrass Technical >20 hours toward CE in computer tech
Amridge University / MA
Faulkner University/ BA

Certifications

Comptia Network+ (2012)   (Neither Comptia are current)

Comptia Security + (2015)

Dell Service Tech (2020)