

Robert (Berto) Mill

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AI Implementation Consultant with 4+ years of experience leading digital transformation in financial services and healthcare. Proven ability to bridge business needs and technical execution, working with C-suite stakeholders and software teams to design, deploy, and optimize AI-powered solutions. Skilled in agentic workflows, LLM prompting, and client-facing delivery.

Experience

Enterprise Strategy Consultant

Toronto, ON

CIBC Enterprise Innovation Team

2 years - Aug 2023-Present

- Scoped and led AI transformation engagements across CIBC business units, including designing and deploying LLM-powered agents for metadata generation using Azure OpenAI and Vertex AI.
- Presented data analysis using **Python** (pandas, scikit-learn) on AI-focused strategy recommendations to executive leadership (CTO, CIO), enabling enterprise-wide technology adoption across 15,000+ employees.
- Designed and deployed LLM-powered agents using **Vertex AI** and Azure OpenAI to automate internal processes; scoped with stakeholders, engineered prompts, and iteratively improved workflows across business units.

Software Integration Consultant

London, ON

Scelta Inc

1 year - Sept 2022-Jun 2023

- Acted as full-cycle client partner, from cold outreach to technical solution design and implementation. Delivered live product demos, scoped agentic workflows using **Gemini models**, and improved user onboarding and satisfaction.
- Led technical sales and client onboarding, from cold outreach to demo to deployment, increasing conversion rates by 30%.
- Built and integrated API-based data pipelines using **FastAPI** and **PostgreSQL** for real-time processing and automation within the construction management platform, reducing manual data entry by 80%.

Integration Consultant

London, ON

Sick Kids Hospital

4 months - April 2023-July 2023

- Led consulting engagements with cross-functional teams (clinical, tech, operations) to identify, scope, and roadmap digital transformation initiatives including AI solution opportunities, managing project timelines and milestones.
- Analyzed, and visualized operational hospital data to uncover opportunities for improvement and presented to c-suite leadership, including CEO and CTO.

Customer Service Associate

London, ON

Wood Gundy Private Wealth

8 months - Jan 2022 - August 2022

- Developed comprehensive financial planning models using GoalPlanner software to create short, mid, and long-term investment projections for high-net-worth clients
- Conducted equity research and market analysis using Morningstar Direct, providing actionable investment insights to portfolio managers for asset allocation decisions
- Enhanced company website functionality by coding frontend components in HTML/CSS, improving client-facing portfolio information and marketing content presentation

Education

Ivey Business School

London, ON

Masters of Science (MSc), Digital Management

Aug 2021-Dec 2022

Graduate Diploma (GDip) in Business & Sustainability

Western University

London, ON

Bachelors of Arts (BA), Business Management & Legal Studies

Sept 2017-Apr 2021

Certifications

Microsoft AI-900: Microsoft Azure AI

June 2025

Certification demonstrating foundational knowledge of artificial intelligence (AI) concepts and Microsoft Azure AI services.

AI Projects

Shopify Shop Application (Github Link: <https://github.com/testing-1-2-3/pricepoint>)

- Built a Shopify application using Xcode and the Shop-Mini SDK.

10X AI Engineering Hackathon by Brave AI (GitHub Link: <https://github.com/bertomill/brave-10x-hackathon>)

June 2025

- Build an AI recruitment assistant leveraging OpenAI [Realtime](#) Speech to Speech Model and [LiveKits](#) agentic framework
- [LLM Routing Hackathon](#) (GitHub Link: <https://github.com/trajectory-labs-apart-martian-hackathon/adversarial-inputs>) May 2025
- Build a python-based AI agent that routed user queries to different agents using the Martian API routing system.
- [DayGo - Writing App](#) (GitHub Link: <https://github.com/bertomill/Daygo>)
- Developed and deployed AI and ML journaling solutions leveraging Python, TypeScript, and cloud databases (PostgreSQL, MongoDB).

Key Skills

Consulting, Customer Support, Project Management, Workshop facilitation

Programming Languages: Python, TypeScript, SQL, React, Svelte

Project Management Tools: Github, Git, Docker, Kubernetes

Databases: Firebase, MongoDB, Supabase, Neon, PostgreSQL

Cloud Platforms: AWS, GCP, Azure

Languages: English, French, Italian

Teaching Experience

[Hyrox Fitness Trainer](#)

May 2025-Present

- Ran group Hyrox training sessions, teaching members looking to try out the sport or train for competition.

Ivey Finance & Technology Club, President

Sept 2022-Dec 2023

- Organized events and workshops for students seeking to connect with industry leaders and learn practical skills in finance & technology.

Assistant Football Coach

Sept 2017-Dec 2021

- Helped coach the London Junior Mustangs football teams (Junior Varsity - age 13-15, Varsity, age 15-17)