

Playa la Media Luna

H O T E L

GENERAL INFORMATION 2013 - 2014

Thank you for your interest in Hotel Playa la Media Luna. Our commitment to providing you with the "away from home" comforts you have come to know is just a part of what you can expect. Each member of our staff will provide you with a relaxed, comfortable and personal service.

The following information will help us in your reservation process; please let us know if you have any question.

The deposit to guarantee the reservation can be done with the future guest credit card information (no Debit Cards please). We accept only VISA and Master Card. A deposit will be required to guarantee your reservation; this deposit will be charged on the credit card in pesos when the reservation is made, charges on the credit card will be made in pesos at the Hotel exchange rate of the day.

Two nights deposit required for High Season (Dec-24 to March-1)

One night deposit required for Low Season (April-1 to Dec-23)

The balance due for all reservations is at arrival to the hotel. Payment can be done in cash pesos at the exchange of the hotel (not the Bank exchange rate), dollars, U.S. dollars American Express Traveler Cheques and credit card.

Payments with credit card at arrival to the Hotel will have a 10% extra service charge. Deposits for reservations will not have the 10% extra service charge.

It is policy of the hotel to not reserve rooms by floor or number, only by type of room (rustic, standard, king or king with Jacuzzi, if you have a special request we can take a note of it but we are unable to confirm it.

RESERVATION PROCEDURE:

1. Request to hotel to hold the room for 24 hrs. Please reconfirm via email guest name, room type, arrival & departure dates.
2. Fax or Email immediately the following documents to the Hotel to make a deposit charge on the credit card, if documents are not received within the 24 hrs the reservation will be released.
Fax 011-52-998-8771124 (From USA & Canada).
 - AUTHORIZATION OF CHARGE IN CREDIT CARD (Page 3)
 - COPY OF PHOTO IDENTIFICATION OF HOLDER OF CREDIT CARD. (Passport or driver License) Enlarged to a full page, very clear copy).
3. Request written confirmation of stay from the hotel.

General requirements to receive the special discounts advertised online:

- Regular reservation procedure must be followed.
- The discounts will not apply to the one night deposit to guarantee the reservation.
- Full prepayment for the stay must be done at arrival to the hotel in cash or U.S. dollars American Express Traveler Cheques.
- Discounts not valid with other promotions or made by Travel Agencies.
- All specials are subject to change without notice.

Thank you
Reservations

Playa la Media Luna

HOTEL

ABOUT THE HOTEL: Playa Media Luna is an intimate beach hotel, all decorated in soft colors with traditional mexican style, a breakfast area with a small living room and T.V. area and wireless internet, pool with thatch roofed terrace and ocean front view. Our accommodations as follow:

Rustic Rocas rooms: 3 rooms in the older section around the corner from the hotel, w/two dbl beds A/C, Refrigerator, Safe deposit Box, Terrace with tropical garden view. These rooms do not include breakfast and they do not have ocean view.

Standard rooms: 9 rooms w/two dbl beds, A/C, Refrigerator, TV, Telephone for international calls, Safe deposit Box, Continental Breakfast, Terrace or balcony with ocean front view.

King Size rooms: 5 rooms w/one king size bed, T.V. with International cable service, A/C, Refrigerator, Telephone for International calls, Safe Deposit Box, Continental Breakfast, Terrace or Balcony with ocean front view.

Bungalows: 2 Units separate and complete each with ocean front view, each with one air conditioned bedroom, living room and fully equipped kitchenette with ceiling fan, Refrigerator, microwave oven, coffee maker, 4 burners stove top, cable TV and safe deposit box. The beach front of the cottage is a comfortable living room with a futon, chairs and dining area.

Terrace overlooking the sandy beach. Continental breakfast is not included. Maid services every other day. Rate includes 3 guest.

King Size Suite With Jacuzzi: 4 rooms w/one king size bed, T.V. with International cable service, DVD Player A/C, Refrigerator, Telephone for International calls, Safe Deposit Box, Continental Breakfast, welcome basket, large terrace with balcony with outdoor bathtub, beach chairs & ocean front view. For your safety no children younger than 16 allowed.

Watch pictures of the rooms at <http://www.playamedialuna.com/lodging.html> American Breakfast available only for groups.

BEACH & LOCATION: We are on the Caribbean Sea side of the island featuring the "Half moon" shaped beach. We are located in the downtown area (the north side) of Isla Mujeres; a few minutes walk from north beach and shopping area. For your safety, this is a Non-Smoking hotel.

PAYMENT REQUIREMENTS: Two nights deposit must be done when reservation is made. All checks, money transactions and invoices must be made out to "Playa la Media Luna S.A. de C.V."; three night stay minimum apply in some periods of the year. Options:

- *Deposit to our account*, all the following information must be included in the transaction request:

1) **VIA SWIFT** - BENEFICIARY BANK: BANCO HSBC MEXICO S.A. - BANK ROUTING CODE: BIMEMXMM

- BANK ADDRESS: AV. RUEDA MEDINA No. 3, ISLA MUJERES, Q.ROO, 77400, MEXICO.

- BENEFICIARY NAME: PLAYA LA MEDIALUNA S.A. DE C.V. - BENEFICIARY ACCOUNT NUMBER, CLABE: 021693070009821813

- BENEFICIARY ADDRESS: SECCION ROCAS PUNTA NORTE LOTES 9/10, ISLA MUJERES, Q.ROO, 77400, MEXICO.

Please fax copy of bank receipt to the hotel. (Wire in Us Dollars)

- Mail only by Federal Express a **Company check**, or **American Express traveler cheques only** to the address above (we do not take money orders or personal checks). Please do not use regular airmail, fax copy to the hotel before mailing it.
- Use credit cards VISA or MasterCard. Rates will be charged in pesos at the exchange rate of the hotel. Subject to change without notice.

CREDIT CARD: VISA and MasterCard accepted with a 10% extra service charge.

CANCELLATION & EXTRA CHARGES POLICIES:

- Cancellation and changes: to receive full refund and / or make dates changes in a reservation, written cancellation must reach hotel thirty days prior to arrival date in the Low season and sixty days prior to arrival in the High season. Changes will be done depending on the hotels availability and will not be accepted within the thirty days prior to arrival.
- Penalty for late cancellation: two night's payment.
- If guest cancels the stay at arrival date or while being at the hotel, one extra night of payment will be charged as penalty from the date of early departure.
- "No Show": The hotel will save the room for the guest only the first night of stay. If the guest does not arrive to the hotel on the arrival date the hotel will release the room the next day at 12 noon. The deposit for the reservation will not be refundable.
- At arrival to the hotel, the guests will leave a Visa or MasterCard credit card voucher open and signed to guarantee the stay, additional services and damage in the room or common areas of the hotel. Without this voucher the guest will not be able to register to the hotel.

FAMILY PLAN: No charge for one child under five years of age when sharing room with adult. Two children under five years of age in the same room will be considered as one extra person.

Name: _____

Ph. /Fax #: _____

Signature of acceptance: _____

Date: _____

Hotel Playa la Media Luna

Kin Inés Lima, Manager.

Date: _____

Sección Rocas, lotes 9 / 10, Punta Norte, Isla Mujeres, Q. Roo, 77400, México. Tel. 52 (998) 877-0759, Fax: 52 (998) 877-1124.

E-mail: reserv@playamedialuna.com, Web Site: <http://www.playamedialuna.com>

Playa la Media Luna

HOTEL

AUTHORIZATION OF CREDIT CARD CHARGE

I AUTHORIZE HOTEL PLAYA LA MEDIA LUNA (Playa la Medialuna S.A. de C.V.) TO MAKE A CHARGE WITH MY CREDIT CARD NUMBER FOR HOTEL STAY, FOR THE FOLLOWING AMOUNT (All fields below are required)

The equivalent of two nights (high season)/ one night (low season) of stay per room, at Public Rate (Without discount) \$ _____ USD Dollars at the Hotel exchange rate on the date of charge.

The amount in letters of: _____

Room type: _____ Guest names: _____

Credit Card (check one only): VISA _____ MASTERCARD _____

Credit Card Number: _____ EXP: _____ / _____

(Sorry, no Debit Cards for deposits).

Confidential numbers printed in the back of the credit card _____

Name of the Bank where the credit card belongs _____

Name of the beholder of the Credit Card: _____

Signature on the Credit Card: _____

Client Address: _____

City, State, Country, Zip code _____

Phone & Fax numbers: _____

Fly Arrival Time in Cancun _____

Date of Today: _____

DAY -- MONTH -- YEAR

Date of Arrival: _____

DAY -- MONTH -- YEAR

Date of Departure: _____

DAY -- MONTH -- YEAR

Email Address: _____

Hotel services (whale shark, golf cart, etc): _____

CANCELLATION POLICY:

- Cancellation and changes: to receive full refund and / or make dates changes in a reservation, written cancellation must reach hotel thirty days prior to arrival date in the Low season and sixty days prior to arrival in the High season. Changes will be done depending on the hotels availability and will not be accepted within the thirty days prior to arrival.
- Penalty for late cancellation and "no show": two night's payment.
- If guest cancels the stay at arrival date or while being at the hotel, one extra night of payment will be charged as penalty from the date of early departure.
- "No Show": The hotel will save the room for the guest only the first night of stay. If the guest does not arrive to the hotel on the arrival date, the hotel will release the room the next day at 12 noon. The deposit for the reservation will not be not refundable.
- The balance due for the reservations is to be done at arrival to the hotel in cash pesos at the exchange rate of the hotel (not Bank), USD dollars or **USD travel checks (only American Express)**, payments with credit card at the hotel and bank transfers do not have the discount.

SEND VIA EMAIL OR FAX TO 011-52-998-877-1124

AUTHORIZATION OF CHARGE IN CREDIT CARD.

COPY OF PHOTO IDENTIFICATION OF HOLDER OF CREDIT CARD.(Passport or driver License Enlarged to a full page, very clear copy).

PUBLIC RATES 2013 - 2014

LOW SEASON, 2013

Valid from April 1 to December 23 / Valida de Abril 1 a Diciembre 23.

		Rack Rates USD			
Rustic Rocas rooms	Sgl/ Dbl	\$ 40 usd	*	Sgl/ Dbl	
Standard Rooms w/2DBLbeds	Sgl / Dbl	\$ 105 usd	*	Sgl / Dbl	
King rooms w/1 king size bed	Sgl / Dbl	\$ 115 usd	*	Sgl / Dbl	
Bungalows with kitchenette(3 pax)	Sgl / Dbl	\$ 165 usd	*	Sgl / Dbl	
King bed suite + Jacuzzi terrace	Sgl / Dbl	\$ 155 usd	*	Sgl / Dbl	
Extra person		\$ 15 usd	*		

HIGH SEASON 2013 / 2014.

Valid from December 24-2013 to March 31-2014 / Valida de Diciembre 24-2013 a Marzo 31-2014.

		Rack Rates USD			
Rustic Rocas rooms	Sgl/ Dbl	\$ 60 usd	*	Sgl/ Dbl	
Standard Rooms w/ 2DBLbeds	Sgl / Dbl	\$ 125 usd	*	Sgl / Dbl	
King rooms w/1 king size bed	Sgl / Dbl	\$ 140 usd	*	Sgl / Dbl	
Bungalows with kitchenette(3 pax)	Sgl / Dbl	\$ 190 usd	*	Sgl / Dbl	
King bed suite + Jacuzzi terrace	Sgl / Dbl	\$ 185 usd	*	Sgl / Dbl	
Extra person		\$ 15 usd	*		

LOW SEASON, 2014.

Valid from April 1 to December 23 / Valida de Abril 1 a Diciembre 23.

		Rack Rates USD			
Rustic Rocas rooms	Sgl/ Dbl	\$ 40 usd	*	Sgl/ Dbl	
Standard Rooms w/2DBLbeds	Sgl / Dbl	\$ 105 usd	*	Sgl / Dbl	
King rooms w/1 king size bed	Sgl / Dbl	\$ 115 usd	*	Sgl / Dbl	
Bungalows with kitchenette(3 pax)	Sgl / Dbl	\$ 165 usd	*	Sgl / Dbl	
King bed suite + Jacuzzi terrace	Sgl / Dbl	\$ 155 usd	*	Sgl / Dbl	
Extra person		\$ 15 usd	*		

Rates in U.S. Dollars, Federal & State tax INCLUDED. Rates and taxes subject to change without notice.

SPECIALS 2014

SEPTEMBER AND OCTOBER @ 25% DISCOUNT

Policy; Discounts do not apply for rustic rooms and Bungalows and Do not apply to the first night of stay that will be charged in advanced in your credit card, Balance needs to be paid in cash only for discount to be applied, minimum stay to validate discount is 3 nights.

**BOOK ALL 18 ROOMS OF THE HOTEL FOR 3 DAYS & 2 NIGHTS
@ \$2,999.-USD. Sept & Oct, ONLY.**

CASA AQUA

	SEASON	RATES
1	DECEMBER 20- JANUARY 10	\$ 550.00
2	JANUARY 11-31	\$ 330.00
3	FEBRUARY 1-28	\$ 420.00
4	MARCH 1-31	\$ 330.00
5	ABRIL 1- JUNE 30	\$ 280.00
6	JULY 1- AGOSTO 31	\$ 420.00
7	SEPTEMBER 1-DECEMBER 19	\$ 280.00

2-6 PEOPLE, EXTRA GUEST CHARGE \$75 USD, MAX 8 TOTAL.

TAXES INCLUDED

EVERYOTHER DAY CLEANING SERVICE INSIDE THE HOUSE.

EVERY DAY GARDEN SERVICE

INCLUDES:

WIFI

CABLE TV IN EACH BEDROOM AND LIVING ROOM

SAFE BOX IN EACH ROOM

TWO BATHROOMS: 1 WITH SHOWER AND TUB AND 1 WITH SHOWER.

LIVING ROOM AND DINING ROOM FOR 6

1 KING BED IN ONE BEDROOM

1 ROOM WITH TWO DOUBLE BEDS

FULLY EQUIPPED KITCHEN

OUTSIDE AND INSIDE PARKING AREA

GARDEN AREA WITH SAND AND GRASS

PATIO FURNITURE

4 PLASTIC BEACH CHAIRS

NOTE:

* NO POOL

* NO DISHWASHER

* NO MEALS INCLUDED

* NOT SMOCKING

* NO PETS

Cancellation Policy.

For high season, cancellation must reach hotel 60 days prior to arrival date; for low season, 30 days prior to arrival date. Two nights deposit will be charged for late cancellations.. If guest cancels the stay at arrival or while at the hotel, one extra night of payment will be charged as penalty from the date of early departure. In case of a "no show", hotel will save the room for the guest only for the first night of the stay. If the guest does not arrive on the arrival date, the hotel will release the room the following day at noon. The prepayment for the reservation will not be fully refundable, as two nights will be retained as a penalty.

**DIRECTIONS TO COME TO ISLA MUJERES
FROM CANCUN AIRPORT:**

1.- For your comfort, the reservation staff will be pleased to help you arranging your transportation from Cancun Airport to the ferry port, This is Low cost option, cheaper than a taxi, private service, non- stops direct transfer to get the ferry boat.

\$60. US (one Way)

\$110. US (round trip)

To arrange this services only let us know your full flight information via email and we will send your confirmation.

Our DRIVER WILL DROP YOU AT THE DOCK OF THE FAST EXPRESS BOATS WHICH ARE 60 FEET AIR CONDITIONING ALUMINUM BOATS.

2.- “**GRAN PUERTO CANCUN**” DOCK “FAST EXPRESS BOATS”

RUN EVERY 30 MINUTES FROM 5:30 AM TO 12:00 AM, YOU PAY THE TICKETS AT THEIR OFFICE BEFORE GETTING ON THE BOAT (14.- US PER PERSON Round Trip).

3.- WHEN YOU GET TO THE DOCK IN ISLA MUJERES YOU WILL FIND THE **TAXI OFFICE RIGHT NEXT TO THE DOCK**, PLEASE TAKE A TAXI AND TELL THE DRIVER YOU WANT TO GO TO HOTEL PLAYA LA MEDIA LUNA (HALFMOON BEACH HOTEL) WHICH IS LOCATED BEHIND THE CONVENTION CENTER IN DOWNTOWN (ABOUT 12 BLOCKS AWAY FROM THE DOCK). (TAXI APROX. \$4. - US)

WHEN YOU GET TO THE HOTEL TELL THE RECEPTIONIST YOUR NAME AND HE WILL REGISTER YOU AT THE HOTEL.

WE HOPE THIS IS CLEAR FOR YOU, IF YOU HAVE ANY QUESTIONS PLEASE CALL US AT 011-52-998-877-0759.

REGARDS,

RESERVATIONS



H O T E L

HOTEL SERVICES

For your comfort, the reservation and front desk staff will help you organize these services prior to your arrival:

* Whale Shark tours: Shared trip \$125. USD per person (4 hrs), swim with the whale sharks, seasonal only May 15 to Sept 15. **SPECIAL 25% DISCOUNT FOR RESERVATIONS ONLINE From \$125.-usd to \$90.00 usd per person.**

* Sport fishing trips: from \$150. USD per person (Based on 4 guest, 4 hrs), Atlantic sailfish deep sea fishing. Full and half days available, crew, refreshments, bait and equipment included. Dec to June.

SPECIAL 4 hour trip \$550.-usd.only available for 2012

* Golf Carts: **SPECIAL All Day 9:AM to 5:PM \$50.- USD & 24 Hours \$55. USD**

* Mopeds: (Scooters) 9:Am to 5:Pm: \$35. USD & 24 Hours \$45. USD

* Facial Treatments: in your terrace from \$35. USD to \$80. USD

* Massages: in your room terrace or pool area rates from \$50. to \$90. USD

* Tours to Chichen Itza and Tulum: \$120. USD per person (all day)

* Tour to Contoy Island: \$70. USD per person (meals/drinks included, all day)

* Snorkelling tours: \$40. USD visiting the nurse sharks (Meals/ included, 4 Hrs)

* Swim with the Dolphins: From \$79. USD to \$149. USD

* Tour around The Island in Taxi: \$22. USD (per hour, max 4 passengers)

* Private Transportation Airport to the ferry port: Van \$60. USD

SPECIALS are valid only if reservation is made prior to arrival date guaranteed with credit card Visa or MasterCard.

Appointments and special arrangements can be done when the reservation is confirmed.

Discounts and Prices are subject to change without notice, please inquire current rates.

Información en Español

Playa la Media Luna

HOTEL

INFORMACION GENERAL

Le agradecemos su interés en Hotel Playa la Media Luna. Nuestro compromiso es ofrecerle las comodidades a las que usted está acostumbrado en su hogar. Cada uno de los miembros de nuestra empresa le otorgará un servicio personalizado de relajamiento y comodidad.

La siguiente información nos ayudará y guiará en su proceso de reservación, le agradeceremos nos haga saber si cuenta con alguna duda o pregunta.

Un depósito es necesario para garantizar la reservación, este depósito será cobrado en la tarjeta de crédito en pesos cuando la reservación es confirmada, los cargos serán hechos en pesos, al tipo de cambio del DÍA del hotel. Aceptamos VISA y Master Card.

Temporada alta dos noches de depósito.

Temporada baja una noche de depósito.

Los saldos pendientes de las reservaciones serán saldados a la llegada al hotel del huésped. Los pagos pueden ser hechos en efectivo pesos al tipo de cambio del hotel (no al del Banco), dólares norteamericanos, cheques de viajero en dólares americanos y en tarjeta de crédito.

Los pagos en tarjeta de crédito a la llegada al hotel tendrán un cargo extra del 10%. Los depósitos por reservaciones no tendrán el cargo extra.

Es política del hotel el no reservar habitaciones por piso o número de habitación, solamente serán reservadas por tipo de habitación (Rocas rústicas, Standard, Bungalows, King y King con Jacuzzi), si usted tiene una solicitud especial, trataremos de ayudarlo pero no podremos confirmarle.

PROCEDIMIENTO DE RESERVACION:

1. Por favor reconfirme vía e-mail nombre del huésped, tipo de habitación, fechas de llegada y salida.
2. Envíe vía fax al Hotel 011-52-998-877 1124 (Desde USA & Canadá) los siguientes documentos:
 - Autorización de Cargo a la tarjeta de Crédito.
 - Copia de identificación con fotografía.
3. Solicite confirmación por escrito al hotel.

Procedimiento para recibir descuentos anunciados electrónicamente:

- Seguir el procedimiento regular de reservaciones.
- El descuento no aplica al cargo por una noche solicitada de depósito para garantizar la reservación.
- El pago total de la estancia será hecho a la llegada del huésped al hotel, solamente en efectivo pesos o dólares norteamericanos, y/o cheques de viajeros norteamericanos de American Express.
- Descuentos no válidos con otras promociones o por las reservaciones hechas por Agentes de Viajes.
- Periodo sujeto a cambios sin previo aviso.

Muchas gracias!
Reservaciones

Playa la Media Luna

HOTEL

HOTEL: Gracias por su interés en Hotel Playa la Media Luna. Lo siguiente es la información y descripción del hotel y sus servicios. Por favor déjenos saber si necesita alguna información adicional y con gusto le contestaremos.

El hotel cuenta con 18 habitaciones decoradas en colores suaves en tradicional estilo mexicano, un desayuno en el área del lobby con sala de televisión, alberca con asoleadero y palapa con vista al mar.

Rocas rusticas: 3 habitaciones muy rusticas que se encuentran a 100 mts de la recepción y áreas generales del hotel, en la sección Antigua. Las habitaciones cuentan con 2 camas matrimoniales, A/C, Refrigerador, Caja de Seguridad, Terraza con vista al jardín. Estas habitaciones no incluyen desayuno continental y no cuentan con vista al mar.

Habitaciones Standards: 9 hab. Con dos camas dobles, A/C, Refrigerador, Teléfono para llamadas internacionales, Caja de Seguridad, Desayuno Continental, Terraza o balcón con vista de frente al mar.

Habitaciones King Size: 5 hab. con una cama King size, televisión con servicio de cable internacional, A/C, Refrigerador, Teléfono para llamadas internacionales, Caja de Seguridad, Desayuno Continental, Terraza o balcón con vista de frente al mar.

Bungalows: 2 unidades por separado y completo cada una de ellas con vista frontal al mar. Cocina completamente equipada con ventilador de techo, refrigerador, horno microondas, cafetera, estufa con 4 quemadores, televisión por cable y caja de seguridad. La playa delante de la cabaña es un confortable, salón con un futón, sillas y comedor. La tarifa basada en ocupación sencilla, doble o triple.

Habitaciones King Size c/ Jacuzzi: 4 hab. con una cama King size, televisión con servicio de cable internacional, equipo de DVD, A/C, Refrigerador, Teléfono para llamadas internacionales, Caja de Seguridad, Desayuno Continental, canasta de bienvenida, espaciosa terraza y balcón con bañera al aire libre, sillas de playa y vista de frente al mar. Por su seguridad solamente se aceptan jóvenes de mayor de 16 años de edad.

- Desayuno americano disponible solo para grupos.

PLAYA: Nos encontramos con vista de frente al mar caribe, en la playa de la Media Luna, muy cerca de las transparentes aguas de la playa protegida por el arrecife y reconocida en todo el mundo, Playa Norte. La perfecta localización del hotel le permite disfrutar la constante brisa del mar caribe en la terraza de su cuarto. Una caminata de dos minutos le llevará a la Playa Norte o al centro de la Isla.

LOCALIZACION: Estamos localizados en el área del centro (lado norte) de Isla Mujeres. Al este tenemos la vista al mar caribe de la isla en la que se encuentra la muy conocida playa con forma de Media Luna.

REQUISITOS DE PAGO: Los cheques, transacciones monetarias y facturas deben ser hechos a nombre de "Playa la Medialuna S.A. de C.V."; tres noches mínimas de estancia aplican en algunas temporadas del año. Opciones:

- Depósito a Banco Internacional HSBC, Cuenta en Pesos 4014890271 & cuenta en dólares 7000982181.
- Envíe (solamente por correo certificado) **cheques de viajero (Solo American Express)** o cheques certificados a la dirección del hotel (no aceptamos "money orders" o cheques personales). Por favor envíe por fax una copia del cheque antes de mandarlo por correo.
- Use su número de tarjeta de crédito. Los cargos serán hechos al tipo de cambio del día del hotel con un cargo por servicio adicional del 10%.

POLITICA DE CANCELACION Y CARGOS EXTRA:

- La cancelación de la reservación por escrito debe llegar al hotel sesenta días antes de la fecha de llegada del cliente en temporada alta, y treinta días antes en temporada baja.
- El cargo por cancelación tardía: dos noches de pago.
- Si el huésped cancela su estancia el día de llegada o mientras se encuentra hospedado en el hotel, se le cobrará una noche de estancia extra a partir de la noche de salida temprana.
- "No show": El hotel se compromete a guardar la habitación del cliente la primera noche de estancia, en caso de que el huésped no llegue al hotel en la fecha de llegada de la reservación ("no show"), el hotel liberará la habitación a las 12 del día siguiente; el depósito no es reembolsable en caso de "no show".
- A la llegada al hotel, el huésped dejará un voucher de Tarjeta de Crédito Visa o Mastercard firmado para garantizar el uso de servicios adicionales durante su estancia y daños hechos en la habitación o áreas comunes del hotel. Sin el voucher del huésped no se podrá realizar el registro al hotel.

PLAN FAMILIAR: Sin cargos para un niño menor de cinco años al compartir la habitación con adultos. Dos niños menores de 5 años de edad son considerados como una persona extra.

TARJETAS DE CREDITO: VISA y Mastercard.

Nombre: _____

Tel./Fax #: _____

Firma de aceptación: _____

Fecha: _____

Hotel Playa la Media Luna

Kin Ines Lima, Gerente de Operaciones.

Fecha: _____

Sección Rocas, lotes 9 / 10, Punta Norte, Isla Mujeres, Q. Roo, 77400, México. Tel. 52 (998) 877-0759, Fax: 52 (998) 877-1124.

E-mail: reserv@playamedialuna.com, Web Site: <http://www.playamedialuna.com>

Playa la Media Luna

HOTEL

AUTHORIZACION DE CARGO A TARJETA DE CREDITO

AUTORIZO AL HOTEL PLAYA LA MEDIA LUNA (Playa la Medialuna S.A. de C.V.) A REALIZAR UN CARGO POR HOSPEDAJE POR LA CANTIDAD SIGUIENTE:

EL EQUIVALENTE EN PESOS DE DOS NOCHES (Temp. Alta) / UNA NOCHE (Temp. Baja) DE ESTANCIA POR CADA HABITACION EN TARIFA PUBLICA (Sin descuento) \$ _____ USD DOLARES, AL TIPO DE CAMBIO DEL HOTEL EN LA FECHA DEL CARGO.

CANTIDAD CON LETRAS: _____

TIPO DE HABITACION: _____ NO. DE PERSONAS EN HABITACION: _____

Tarjeta de Credito (marcar solo una): VISA _____ MASTERCARD _____

NUMERO DE TARJETA : _____ EXP.: _____ / _____

NUMEROS CONFIDENCIALES EN REVERSO DE TARJETA _____

NOMBRE DEL BANCO AL QUE PERTENECE LA TARJETA _____

A NOMBRE DE: _____

DIRECCIÓN, CIUDAD, EDO. PAIS: _____

FIRMA QUE APARECE EN LA TARJETA: _____

FECHA DE HOY: _____

DIA -- MES -- AÑO

FECHA DE LLEGADA AL HOTEL: _____

DIA -- MES -- AÑO

FECHA DE SALIDA DEL HOTEL: _____

DIA -- MES -- AÑO

EMAIL _____

SERVICIOS ADICIONALES DEL HOTEL (Tib. Ballena, fishing, carrito golf, etc): _____

POLITICA DE CANCELACION:

- Cancelacion: Para recibir reembolso del deposito y hacer cambios en fechas de reservación la cancelación por escrito debe llegar al hotel sesenta dias en temporada alta y treinta dias en temporada baja antes de la fecha de llegada del cliente.
- El cargo por "no show" y/o cancelación tardia: dos noches de pago.
- Si el huésped cancela su estancia el día de llegada o mientras se encuentra hospedado en el hotel, se le cobrara una noche de estancia extra a partir de la noche de salida temprana.
- "No show": El hotel se compromete a guardar la habitación del cliente la primera noche de estancia, en caso de que el huésped no llegue al hotel en la fecha de llegada de la reservación ("no show"), el hotel liberara la habitación a las 12 del día siguiente; el deposito no es reembolsable en caso de "no show".
- El saldo del pago de las reservaciones es para ser saldado a la llegada del cliente al hotel, en efectivo pesos al tipo de cambio del hotel (no al del Banco), dolares, o en **cheques de viajero de E.U. (solo American Express)** Los pagos con tarjeta de crédito o transferencias bancarias no estan sujetos al descuento.

Envie por Email o Fax al -998-877-1124

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Sección Rocas, lotes 9 / 10, Punta Norte, Isla Mujeres, Q. Roo, 77400, México. Tel. 52 (998) 877-0759, Fax: 52 (998) 877-1124.

E-mail: reserv@playamedialuna.com, Web Site: <http://www.playamedialuna.com>