ANGUS INNES

a.innes9@gmail.com ◆ 07990800961

ABOUT ME

I have created product and service design work for clients such as Jamie Oliver, Google and Tag Heuer, and was a software engineer in a team that completed a cloud-services migration for the UK Home Office. Having acquired an in-depth understanding of technology, design and product-market fit, I like to get involved in both the planning and delivery of projects.

CERTIFICATIONS

◆ AWS Solutions Architect Associate

◆ British Computing Society Certifications
(Business Change, Requirements Engineering, Systems Development and Testing)

CAREER

NOVEMBER 2018 - PRESENT

TECHNOLOGY AND STRATEGY CONSULTANT

ABOUT CURRENT ROLE AT JANGALA

Jangala is a small charity providing humanitarian emergency internet, best known for providing wifi in the Calais Jungle. I work to give focus to the company as they enter their second year of operations. Since there I have:

- Introduced best practices and technology for agile software and product development
- Held workshops and developed strategy documents used in investment proposals
- Designed the future user interface of the system, a core product differentiator for the market

SEPTEMBER 2016 - OCTOBER 2018

PROMOTED TO CONSULTANT

ABOUT ROLE AT DELOITTE DIGITAL

Deloitte Digital is a professional services firm focused on the delivery of digital transformations, enterprise level software development and commercial proof of concept for early stage technologies. I was hired on the competitive Deloitte consultancy graduate scheme and spent my time at DD working for the Home Office; all titles listed below were for this client. We worked Agile, using Kanban enabled by JIRA.

JANUARY 2018- OCTOBER 2018

SCALA DEVELOPER/ LIVE SERVICES MANAGER

KEY RESPONSIBILITIES AT DELOITTE DIGITAL

◆ In a team of two, I managed incidents for UK Immigration. The platform has 2 million yearly applicants.

- Fixed issues related to integration points with external payment email and appointment booking systems.
- Managed high profile product owners by explaining incidents' origin, cause and fix.
- Made code changes of high value to the business, such as time-based switching of product pricing
  Enacted the deployment process, managing the cut, release notes and canary deployment.

NOVEMBER 2016 - JANUARY 2018

DEVOPS ENGINEER

THE AWS MIGRATION

◆ Aided in the migration of an entire live system between two cloud providers to AWS.
We undertook the migration for cost reduction and maintainability purposes.; it enabled us to containerise and build a reliable delivery pipeline with better continuous integration practices and create a new basis for the project using immutable infrastructure for our new container-based stack.

- Responsible for the migration passing all operational acceptance testing
- Implemented our logging and monitoring solution to ensure telemetry at application and hardware level with use of Zabbix and the ELK stack

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FEBRUARY 2016 - JULY 2016

FUTURE ACADEMY MEMBER

ABOUT ROLE AT AKQA

AKQA is an International Advertising Agency specialising in digital product and service design

Future Academy was a client-winning initiative to showcase innovation within AKQA.

We worked to week long sprints in multi-disciplinary teams of proposition designers, delivering concepts to clients over 3 week collaboration periods, creating a hybrid process from the teachings of Hyper Island, the Google Design Sprint Framework, IDEO and the Design Council's Double Diamond.

KEY RESPONSIBILITIES AT AKQA

♦ As a project manager and creative I delivered work for Tag Heuer, Jamie Oliver and Google Tensorflow

- Designed concepts, created and user-tested prototypes, from sketches to interactive apps
- Held workshops with clients for diverse products and services
- Presented to over 400 people at company meeting

INTERNSHIPS

MARCH 2015

ECONOMIC POLICY INTERN

ABOUT ROLE AT SELCO FOUNDATION, BANGALORE

The SELCO Foundation is an Ashden award winning Solar Energy Provider and social enterprise based in Bangalore. I helped build framework used by the World Wildlife Fund for assessing possibility of using solar power in Indian states.

OCTOBER 2014

RESEARCH ANALYST INTERN

ABOUT ROLE AT THE BAKERY/SAATCHiNVEST

Saatchinvest is the VC fund of M&C Saatchi and The Bakery is a corporate to startup matchmaking service run by their chief investor. I gained exposure to London start up ecosystem, portfolio management and company due diligence. I also aided Unilever to understand a consumer issue and matched them to 4 potential start-ups with capability to solve their specific consumer problems.

EDUCATION

NOVEMBER 2015 - JANUARY 2016

ABOUT GENERAL ASSEMBLY WDI

GA WDI is a 12 week bootcamp that teaches students how to code and develop web apps.

I learnt Javascript, Node, Angular, Ruby, Rails, Postgres and Mongo, REST, MVC and produced 4 projects as applied testament to these taught skills. My website showcasing the work from this time is available at http://beruti.github.io/ as is the work on github.

SEPTEMBER 2011 - MAY 2014

B.A. ECONOMICS AND BUSINESS MANAGEMENT, NEWCASTLE UNIVERSITY, 2.1

Modules included: Financial Economics, Economics of Banking, Behavioural Economics and Advertising

OTHER INTERESTS

- Next Steps Business Mentor at The Princes Trust
- Principle Organiser and Treasurer for Caledonian Society ball for 400 people at University
- Winner of Techstars StartUp Weekend for Social Impact 2018 with e-commerce idea http://wellspentapp.co
- Ran New Forest Marathon last year to raise £1000 for the mental health charity Sane
- Came last in the Lada Rally 2018: a drive from Estonia to Greece during which we raised over £1000 for refugee charities and donated a car to those working in temporary settlement camps outside Thessaloniki, the write up can be found here: http://beruti.github.io/lada