



# Cesar Gonzalez

Bilingual (Spanish/English)

 (626) 253-0114

 gcesar13@yahoo.com

 [www.linkedin.com/in/cesar-gonz](https://www.linkedin.com/in/cesar-gonz)

## EDUCATION

Present

**UT Austin**

*Bootcamp, Web Development*

January 2022

**PathStream**

*Certificate, Tableau Data Analytics with Statistical analysis*

December 2022

**eCornell**

*Certificate, Business Analytics*

May 2018

**Colorado State University**

*Bachelors of Science, Social Work  
Bachelor of Arts, Political Science*

## TECHNICAL SKILLS

**Frontend:** HTML5, CSS, JQuery, Javascript, Bootstrap, AJAX, SASS

**Backend:** MySQL, MongoDB, Express, ReactJS, Node, Handlebars, Firebase, AWS, Webpack, Gulp

I am an ambitious problem solver leveraging a background in customer service to deliver client satisfaction through leadership and technical know-how. I am often tasked by management to train new employees and lead initiatives to drive company goals. I enjoy cross-functional group efforts to meet goals and always aim for my products to exceed expectations. I am able to provide Tier 1 support for SAAS systems, including Salesforce. Additionally, I have foundational skills in Business Analytics, SQL, and Data Visualization.

## PROFESSIONAL EXPERIENCE

September 2019–Present

**Education Coach, Guild Education, Denver, CO**

- Manage and prospect hundreds of leads per day, from over 12 partners, in a timely and efficient to increase company growth
- Leverage analytical tools to uncover areas for improvement and then develop and implement solutions
- Document issues that occur both within the internal business systems and client facing side, and collaborate cross functionally in order to update, implement, and maintain procedures
- Act as a liaison for the business system team to communicate updates and serve as a resource for the greater member engagement team

August 2018- September 2019

**Legal Assistant, Thomas Keel and Laird, Denver, CO**

- Handled communication for all legal matters between a variety of stakeholders while maintaining confidentiality
- Engaged in building actions plans with all attorneys and paralegals to ensure deadlines were met

January 2018- May 2018

**Social Work Intern, Colorado Public Defenders Office, Fort Collins, CO**

- Authored persuasive and complex mitigation reports that were used in defense of clients
- Conducted interviews to obtain information and then dispersed that information to multiple stakeholders