BESI-C Removal & Return



Below are the steps to safely remove and return the BESI-C system.

RESI-C Standard Comments

Find the BESI-C Box

- Please use the checklist below to make sure everything below is put back into the BESI-C Box:
 - ____ 4 watches (2 patient watches; 2 caregiver watches)
 - __ 1 watch charging station (with 2 charging discs)
 - "The brain" (which includes the base station, mobile hotspot, and the sync phone)
 - 4 room sensors
 - ____ 2 completed Daily Logs (1 from patient; 1 from caregiver)





Remove Wall Sensors

- Remove all 4 of the room sensors.
- Unplug each room sensor from the electrical outlet and fold back the tongs.
- Gently pull on the end of the sticky strip as you pull the sensor off the wall towards you.
 - This has been tested to not damage your walls/paint.

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Unplug "the Brain" and Collect the Watches and Chargers

- Unplug "the brain" which includes the base station, mobile hotspot, and sync phone.
- Collect all 4 watches (2 patient and 2 caregiver).
- Collect the watch charging station and charging discs.





Put Everything Back into the BESI-C Box

- Take all equipment from steps 1-3 and place it all back into the BESI-C Box.
 - NOTE: It does not have to be neat, it just needs to fit!
- · Zip up BESI-C Box.
- Put BESI-box in original shipping box, seal box, and attach prepaid label (see additional instructions in welcome folder).
- Our team will be in touch regarding pick-up details.