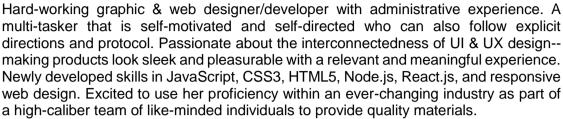


# Bessy G. Martinez

Graphic & Web Designer/Developer with Administrative Experience









### WORK HISTORY

Associated Printing Productions 04/2015 - 01/2019 Accounting Clerk/Office Manager

Vilar Law, P.A. / Jack Solano, P.A. 06/2009 – 04/2015 Legal Assistant

**Doral Electrical & HVAC Supply** 08/2008 – 05/2009 Office/Administrative Assistant

Ford Engineers, Inc. 03/2008 – 07/2008 Office Assistant Miami Children's Hospital 07/2005 – 07/2007 Office Assistant/Data Clerk

Imagen Media Group 08/2004 – 01/2005 Graphic Designer

Freelance Graphic Designer 2004 – Present



### CONTACT INFORMATION

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- 786-280-5750
- bessygmartinez83@gmail.com
- github.com/bessygmartinez
- bessygmartinez.github.io
- in linkedin.com/in/bessygmartinez



### **EDUCATION**

**University of Miami** 

2020

Full-stack Web Development Certificate of Completion



Miami-Dade College

2004

A.A. Graphic/Commercial Design

#### SKILLS

Microsoft Office · QuickBooks
Photoshop · HTML5 · CSS3 ·
JavaScript JQuery · MySQL
MongoDB · Node.js · React.js · API
Model-View-Controller (MVC)
Object-Relational Mapping (ORM)
Git/GitHub · Heroku
and more...



### KEY PROFESSIONAL ACCOMPLISHMENTS

#### COMPUTER PROFICIENCY

- Successfully handled learning software, such as Microsoft Suite, Adobe Photoshop, Adobe Illustrator, Adobe Acrobat, Intuit QuickBooks, and any other software as necessary.
- Proficiency with internet technologies, including social media platforms such as Facebook, Instagram, Twitter, and Snapchat.
- Handled projects which required knowledge of web development, as well as CMS platforms such as WordPress, Squarespace, and Wix.
- Designed logos, flyers, and other graphic design materials.
- Easily handled new software and protocols for each position held.

#### **OFFICE ORGANIZATION & SUPPORT**

- Supported office workflow, including maintenance of office supplies/equipment.
- Coordinated with IT professional to trouble-shoot or arrange service for technical issues throughout the office.
- Maintained organization of customer files and created filing system for easier
- Managed calendars to include pertinent information, including appointments, deadlines, and other important dates.
- Prepared and presented estimates for sales people by gathering proposals, pricing data, specifications, and related documents to identify labor, material, and time requirements.
- Verified accuracy of vendor invoices by investigating on case-by-case issues.
- Invoiced customers using data supplied by production team and general manager.

#### **COMMUNICATION & CUSTOMER SERVICE**

- Played a consulting role in the design work for company marketing materials for print and internet use.
- Handled requests from employees within the company with professionalism and timeliness.
- Effectively handled incoming inquiries from visitors and customers, whether by phone, email, or in person.
- Provided professional and quality service by greeting arrivals and determining the nature of the inquiries.



## REFERENCES

Maria "Lola" Hernandez Manager – Vicky Bakery 786-217-3063

John Beadel President - APPi, Inc. 786-236-2667

Maria "Tina" Henriquez Senior Account Executive - APPi, Inc. 954-559-1562

Patrick Vilar, Esq. Attorney - Vilar Law, P.A 305-975-3709

