

We are seeking enthusiastic and customer-oriented individuals to join our dynamic retail team. This role requires a passion for providing exceptional customer service, a strong work ethic, and a desire to succeed in a fast-paced environment.

### **Key Responsibilities:**

- **Customer Service:** Provide friendly and efficient assistance to customers, answering inquiries, addressing concerns, and ensuring a positive shopping experience.
- **Sales:** Actively engage with customers to promote products and services, drive sales, and achieve individual and team sales targets.
- **Merchandising:** Maintain a clean, organized, and visually appealing store environment. This includes stocking shelves, displaying merchandise effectively, and ensuring proper pricing and signage.
- **Cash Handling:** Accurately process customer transactions, including handling cash, credit cards, and other forms of payment.
- **Inventory Management:** Assist with inventory control activities, such as receiving and stocking merchandise, conducting stock counts, and identifying discrepancies.
- **Teamwork:** Collaborate effectively with colleagues to ensure smooth store operations and achieve common goals.
- **Communication:** Communicate effectively with customers, colleagues, and management, both verbally and in writing.
- **Flexibility:** Be available to work a flexible schedule, including evenings, weekends, and holidays, as business needs require.

### **Required Skills and Experience:**

- **Proven customer service experience** in a retail or related environment.
- **Strong sales and communication skills** with the ability to build rapport and connect with customers.
- **Excellent interpersonal and teamwork skills** with the ability to work effectively in a collaborative environment.
- **Ability to work independently and proactively** with minimal supervision.
- **Strong attention to detail** and organizational skills with the ability to prioritize tasks and meet deadlines.
- **Cash handling experience** and basic mathematical skills.
- **Physical stamina** to stand for extended periods, lift and carry merchandise, and navigate the sales floor.
- **Positive and enthusiastic attitude** with a strong work ethic and a commitment to providing excellent customer service.
- **Proficiency in using a computer and basic retail software** (e.g., POS systems).

### **Benefits:**

- Opportunities for career growth and advancement within the company.
- Competitive compensation and benefits packages (may vary by location).
- Employee discounts on merchandise.
- On-the-job training and development opportunities.
- The chance to be part of a dynamic and supportive team.