

d for 2...



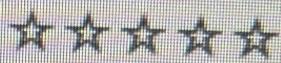
ers through GPO into Defender for R2. AI...



microsoft Defender for Endpoint. I want



MACBOOK PRO however it says that



e agent from out PSA system but  
ng it locally. ...



The technician knew  
exactly where the  
problem was and  
solved it quickly.

malwareDetected: Malware detected, 請



g multiple times in the Defender portal  
ed onc...



and XDR platforms . Can you clarify what  
? And w...

No user comment.

manage permissions in Microsoft 365  
s in the ...



Henry investigated  
and identified the  
solution thoroughly.



	Rating	Action
of the same ...	★ ★ ★ ★ ★	
s. In n selecting ...	★ ★ ★ ★ ★	
Co.,Ltd.	★ ★ ★ ★ ★	No user comment.
cannot open meeting invite of	★ ★ ★ ★ ★	
y to a PC , where other PC's	★ ★ ★ ★ ★	
ces and they are not	★ ★ ★ ★ ★	
In Intune. I would like to be	★ ★ ★ ★ ★	
	★ ★ ★ ★ ★	
	★ ★ ★ ★ ★	

⟳ Refresh

Jan 16, 2023 12:30:53 PM

	Rating	Action
	★ ★ ★ ★ ★	
	Good follow up from Henry	
	☆ ☆ ☆ ☆ ☆	
	☆ ☆ ☆ ☆ ☆	
	☆ ☆ ☆ ☆ ☆	
	☆ ☆ ☆ ☆ ☆	
	☆ ☆ ☆ ☆ ☆	

can be removed the history	★★★★★ No user comment.
which has been rebuilt? The	☆☆☆☆☆
Defender ATP via Advanced	★★★★★ No user comment.
o...	
s for WMI Query activity and can	★★★★★ No user comment.
5 defender, can you please teach	☆☆☆☆☆
出現報錯，無法顯示到portal上，	★★★★★ No user comment.
elligence - Engine Version How	☆☆☆☆☆
nendations in Microsoft 365 ausi...	★★★★★ <p>Henry provided detailed information in a friendly and professional manner. He is a great asset to the Microsoft team and certainly impressed me with his ability to support in an effective manner.</p>
ai Wicresoft -Henry Wu	☆☆☆☆☆



⟳ Refresh

Jan 16, 2023 12:30:53 PM

Rating	Action
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ownload.



Reopen



Satisfied



Reopen



Reopen



Reopen



Rating	Closed date	Created date
<p>☆☆☆☆☆</p>	Feb 1, 2023 10:48 AM	Jan 20, 2023 10:28 AM
<p>★★★★★</p> <p>No user comment.</p>	Jan 30, 2023 4:36 PM	Jan 16, 2023 10:00 AM
<p>★★★★★</p> <p>I appreciate the Microsoft representative effort to call me when they could not reach me through email. Henry has been very helpful. He has addressed my enquiries. Please keep up the good work</p>	Jan 27, 2023 7:46 PM	Jan 13, 2023 7:03 PM